



IOM/SFA

Centre Management

24 OCTOBER 2018

Opening date

800

Capacity (beds)

666

Occupancy (persons)

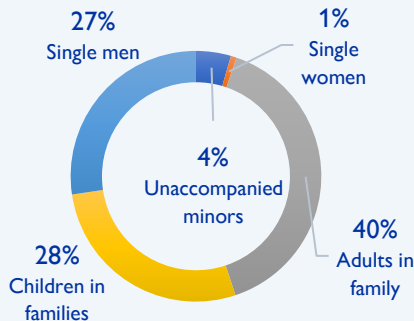
18,238 (+218 IN MARCH)

Total registered Persons since opening date

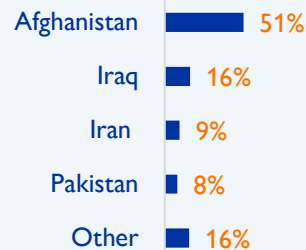
43.8234058,18.2178521

Site Location

Population



Top Countries of Origin



*Source: IOM, 04 April 2021

CCCM CENTRE MANAGEMENT AND COORDINATION

- ✓ A Community Representative meeting meets regularly ensuring the centre's population participation in the overall management, in compliance with Covid-19 preventive measures.
- ✓ Interpreters for Arabic, Pashto, Farsi, Punjabi and Urdu provided by **IOM, DRC, BHWI, World Vision BiH**.
- ✓ The centre's Info point is operational every day within established working hours, providing updated information on the available services in the centre and outside.
- ✓ Weekly CCCM meetings organized by **IOM** are held online via MS Teams.
- ✓ **IOM** site manager and/or migrant assistants are present at the site 24/7.

PROTECTION

- ✓ Free legal aid and counselling provided by **UNHCR/ Vaša Prava BiH**.
- ✓ 24/7 staff providing information and referral to protection by **IOM**.
- ✓ Psychosocial support, SGBV prevention and response, assistance to UASCs provided by **UNHCR/BHWI**.
- ✓ Child protection services for UASC 24/7 by **UNICEF/World Vision**.
- ✓ Child Friendly Space, mental health psychosocial support for children and Mother/Baby Corner provided by **UNICEF/World Vision**.
- ✓ Boys on the move methodology, informal life skill education of minors with special focus on health issues and psychosocial support to GBV survivors or persons at risk, preventive and awareness workshops in the Centre for Women by **UNFPA**.

NFI SHELTER & NFIs

- ✓ **IOM** created an isolation area to accommodate those returning to the center and for COVID-19 symptomatic cases.
- ✓ **IOM** distributes NFIs (non-food items), and provides tailored NFI starting-packages, including hygiene products, women-kits, and bedding to all new arrivals and provides regular re-flills.
- ✓ Wi-Fi supported by **IOM** and partly by **World Vision BiH**.
- ✓ Works on kitchen expansion and dining by **IOM** concluded. Additional equipment provided.

FOOD & NUTRITION

- ✓ Three meals a day + two fruit snacks are prepared and delivered by **IOM/Pomozi.ba**, ensuring sufficient daily calorie intake and nutritional balance.
- ✓ Breastfeeding counselling and distribution of Breast Milk Substitute and baby snacks in MBC by **UNICEF/World Vision**.
- ✓ Dietary supplements prescribed by a gynecologist for women and girls at risk as well as pregnant women provided by **UNFPA**.

HEALTH

- ✓ Primary health care and psychosocial support provided by Public Health Centres, supported and coordinated by **DRC**. Referrals to specialized care, provided by **DRC**, transportation by **IOM**.
- ✓ Sexual and reproductive health services and workshops for women by **UNFPA/MdM**.
- ✓ **DRC** Medical Team is providing daily COVID-19 screenings for all staff and centers population.
- ✓ Early Childhood Development services in Mother Baby Corner supported by **UNICEF/World Vision**.

WATER, SANITATION & HYGIENE

- ✓ The center has 47 toilets and 36 showers.
- ✓ Gender separated facilities.
- ✓ Laundry system is in place, providing services to all centers population, supported by **IOM**.
- ✓ Maintenance and cleaning staff by **IOM**.
- ✓ **IOM** took extra measures to ensure increased hygiene practices, eg. disinfection dispensers were put in several spots.
- ✓ Pest control measures are regularly carried out.

SAFETY & SECURITY

- ✓ Security staff present in the centre 24/7.
- ✓ Set-up of a container to be used by Police officers next to the entrance gate.
- ✓ Increased safety of personnel and centres population by placing fire extinguishers, first aid kits, smoke detectors and evacuation exits, installed by **IOM**.
- ✓ Additional security hired to support with Covid-19 mitigation strategies by **IOM**.

EDUCATION & LEISURE

- ✓ Online classes for all children aged 6-15 during COVID-19 as prevention measures by **UNICEF/World Vision BiH**.
- ✓ Educational, occupational, recreational, vocational and sport activities by **World Vision BiH, UNICEF, UNHCR/BHWI** and **IOM**.
- ✓ Outdoor gym by **World Vision BiH**.
- ✓ Educational and creative sessions, language and literacy classes provided by **UNFPA** (for women, girls and adolescent boys) by **UNFPA**.



PREPARED BY: **IOM** ON BEHALF OF:
UN MIGRATION the Inter-Agency response in BiH

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IOM/Služba za poslove sa strancima BiH (SPS)
Upravljanje centrom

24 OKTOBAR 2018
Datum otvaranja

800
Kapacitet

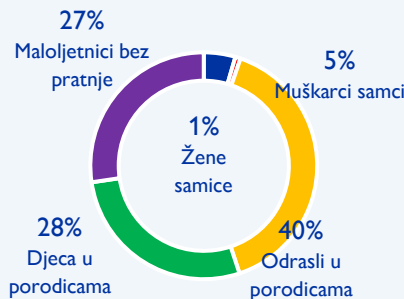
666
Popunjenost

18,238 (+218 U MARTU)
Registrovanih osoba od otvaranja

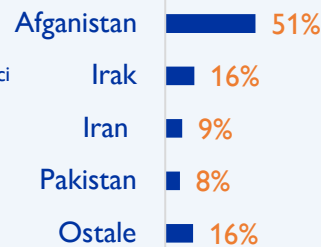
43.8234058, 18.2178521

Lokacija centra

Populacija



Zemlje porijekla



*Izvor: IOM, 4. april 2021. godine.



CCCM (Koordinacija i upravljanje kampom)

- ✓ Vijeće migranata se sastaje redovno kako bi se osiguralo učešće migrantske populacije u upravljanju centrom, u skladu sa preventivnim mjerama Covid-19.
- ✓ Prevodiocice za arapski, pašto, farsi, istočnopandžapski jezik i urdu obezbjeđuju IOM/DRC/BHWI/World Vision BiH.
- ✓ Info centar je u funkciji u definisano radno vrijeme i pruža ažurirane informacije o servisima u centru i van centra.
- ✓ IOM CCCM sedmični sastanci se organizuju putem MS Teams.
- ✓ IOM upravitelj centra i/ili migrant asistenti su prisutni u centru 24/7.



ZAŠTITA

- ✓ Besplatnu pravnu pomoć, i savjetovanje pružaju UNHCR/Vaša Prava BiH.
- ✓ 24/7 osoblje koje pruža informacije i upućivanje na zaštitu pruža IOM.
- ✓ Psiho-socijalno savjetovanje, sprečavanje i reagovanje na rodno-zasnovano nasilje, pomoć djeci bez pratnje, koje pružaju UNHCR/BHWI.
- ✓ Servise zaštite za maloljetnike bez pratnje, prostor za djecu i Kutak za majku i dijete obezbjeđuju UNICEF/World Vision, kao i psihosocijalnu podršku mentalnom zdravlju za djecu.
- ✓ Dječaci u pokretu, neformalna edukacija životnih vještina maloljetnika s posebnim naglaskom na zdravstvena pitanja koja provodi UNFPA.



NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ IOM je napravio izolacijsko područje za smještaj osoba koje se vraćaju u PPC i za COVID-19 simptomatske slučajeve.
- ✓ IOM vrši podjelu NFI (neprehrambenih) paketa, koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima, i ostalima u centru prema potrebi.
- ✓ Wi-Fi konekciju je obezbijedio IOM i World Vision BiH.
- ✓ Završeni radovi na proširenju kuhinje i trpezarije od strane IOM-a. Obezbijedena dodatna oprema



ZDRAVSTVO

- ✓ Primarnu medicinsku pomoć pružaju Javne zdravstvene ustanove na licu mjesta, podržano i uz koordinaciju DRC-a.
- ✓ Upućivanje na specijalističku njegu obezbjeđuje DRC, a transport IOM.
- ✓ Usluge seksualnog i reproduktivnog zdravlja i radionice za žene od strane UNFPA / MdM.
- ✓ DRC Medicinski tim pruža pomoć u svakodnevnim pregledima COVID-19 za sve osoblje i stanovništvo centara.
- ✓ Usluge ranog razvoja djece u Kutku za majku i dijete pruža UNICEF/World Vision.



SIGURNOST

- ✓ Zaštitarska agencija je prisutna 24/7, i ulazna kapija se kontroliše.
- ✓ Povećana sigurnost osoblja i korisnika postavljanjem aparata za gašenje požara, detektore dima, evakuacijske izlaze i opreme za prvu pomoć od IOM-a.
- ✓ Dodatni zaštitari angažirani kao odgovor na mjere prevencije Covid-19 od IOM-a.



HRANA I ISHRANA

- ✓ Tri obroka dnevno + dvije voćne užine se pripremaju i distribuiraju od strane IOM/Pomozi.ba, osiguravajući međunarodne standarde u smislu dnevnog unosa kalorija i prehrambene vrijednosti.
- ✓ Savjetovanje o dojenju, nabavku zamjenskog mlijeka za dojenčad i užinu za bebe u Kutku za majku i dijete vrši UNICEF-a/ World Vision BiH.
- ✓ Dijetalni suplementi koje je propisao ginekolog za žene i djevojke u riziku, kao i za trudnice pruža UNFPA.



VODOSANITARIJ E I HIGIJENA

- ✓ U centru se nalaze 47 toaleta i 36 tuševa.
- ✓ Toaleti su odvojeni po spolovima.
- ✓ Servis za pranje rublja u centru je osiguran za sve korisnike, od strane IOM-a.
- ✓ Održavanje i čišćenje obezbijedio IOM.
- ✓ IOM je poduzeo dodatne mjere kako bi osigurao povećane higijenske prakse, kao npr. na nekoliko mjesta postavljeni su dezinfekcijski uređaji.



OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ Online predavanja za svu djecu uzrasta 6 – 15 tijekom COVID-19 kao preventivne mjere je omogućio UNICEF/World Vision BiH.
- ✓ Edukativne, praktične, rekreativne, stručne i sportsko-rekreativne aktivnosti podržavaju World Vision BiH, UNICEF, UNHCR/BHWI i IOM.
- ✓ Vanjsku teretanu obezbjeđuje World Vision BiH.
- ✓ Edukativne i kreativne sesije, časove jezika i pismenosti koje je osigurao UNFPA (za žene, djevojke i adolescente).



OVAJ CENTAR JE
PODRŽAN OD STRANE
EVROPSKE UNIJE

PRIPREMIO: U IME:
IOM međuagencijskog
UN MIGRATION odgovora u BiH

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Molimo posjetite bih.iom.int/iom-migration-response za više informacija te ukoliko vaša organizacija želi doprinijeti informativnoj brošuri.