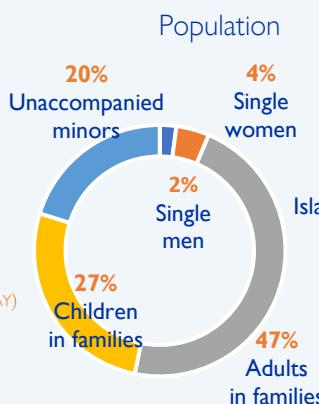




IOM/SFA  
Centre Management

25 JUL 2018  
Opening date  
430 Capacity (beds)  
94 Occupancy (persons)  
3,234 (+96 IN MAY)  
Total registered Persons since opening date



Top Countries of Origin



\*Source: IOM, 30 May 2021



## CCCM CENTRE MANAGEMENT AND COORDINATION

- ✓ The Community Representative Council (representing different nationalities, gender-balanced) meets regularly ensuring the centre's population participation in the overall management.
- ✓ Meet the Manager hour is held weekly.
- ✓ The centre's Info point is operational, providing updated information on the available services in the centre and outside.
- ✓ Interpreters for Arabic and Farsi provided by IOM and DRC/JRS.
- ✓ Weekly CCCM meetings organized by IOM were suspended due to Covid-19 prevention measures.
- ✓ Regular case-management meetings on health and education.



## PROTECTION

- ✓ Free legal aid, information, counselling and community-based protection as well as protection monitoring provided by UNHCR/Vaša Prava BiH/DRC.
- ✓ 24/7 staff providing information and referral to protection by IOM.
- ✓ Psychosocial support to GBV survivors or persons at risk, empowerment programmes in the Centre for Women and girls and preventive and awareness workshops by UNFPA/MdM.
- ✓ Child Friendly Space and Youth Corner provided by UNICEF/SCI/Lan and a Mother and Baby Corner provided by UNICEF/Fenix.
- ✓ Child Protection Officers 24/7 for UASC and children in families by UNICEF/SCI, social worker for legal guardianship by UNICEF/CSW Cazin/CWS.



## SHELTER & NFIs

- ✓ IOM distributes NFIs and provides tailored starting-packages, including hygiene products, and bedding to all new arrivals.
- ✓ Isolation and quarantine areas to respond to COVID-19 outbreak by IOM.
- ✓ Wi-Fi supported by IOM.
- ✓ Distribution of modern contraceptives and hygienic pads by UNFPA/MdM, and special NFIs for mothers and babies as well as school material by UNICEF.
- ✓ Installation of a new gazebo for social activities at the outside by IPSIA.



## FOOD & NUTRITION

- ✓ Three meals a day + two fruit snacks are prepared and delivered by IOM/RCSBIH. Additional 2,574 Suhoor and Iftar meals were distributed during the holy month of Ramadan.
- ✓ Provision of complementary food to infants and children below 24 months by IOM/RC. Provision of breastfeeding counselling by Primary Health Center Cazin, and provision of Breast Milk Substitute and of baby snacks by IOM/UNICEF/Fenix.
- ✓ Dietary supplements prescribed by a gynecologist for women and girls at risk as well as pregnant women provided by UNFPA.



## HEALTH

- ✓ Primary health care provided by Public Health Centres. Referrals to specialized care, medications, SGBV and PSS case management provided by DRC, psychosocial and mental support by UNFPA/DRC/MdM/RCSBIH.
- ✓ Medical escort by DRC/JRS, and transportation by IOM.
- ✓ Sexual and reproductive health services and workshops for women by UNFPA/MdM. Provision of MHPSS for UASC and children in families by UNICEF/MdM.
- ✓ Paediatric infirmary and immunization of children by UNICEF/DRC.



## WATER, SANITATION & HYGIENE

- ✓ The centre has 57 toilets and 62 showers, gender separated.
- ✓ Laundry system is in place, providing services to all centers population, supported by IOM.
- ✓ IOM took extra measures to ensure increased hygiene practices, eg. disinfection dispensers were put in several spots.
- ✓ Pest control measures take place regularly.



## SAFETY & SECURITY

- ✓ Security staff present in the centre 24/7. Additional security hired to support with Covid-19 mitigation strategies.
- ✓ IOM Security Assistant present in the centre.
- ✓ Regular fire safety measures and warden system in place.
- ✓ Increased safety of personnel and centres population by placing fire extinguishers, first aid kits, smoke detectors by IOM.



## EDUCATION & LEISURE

- ✓ Online classes for all children aged 6-15 during COVID-19 as prevention measures by UNICEF/SCI.
- ✓ Educational and recreational activities for children and adolescents by UNICEF/Žene sa Une and by Musicians without Borders.
- ✓ English lessons and literacy courses by UNFPA/MdM.



THIS CENTRE IS  
SUPPORTED BY THE  
EUROPEAN UNION

PREPARED BY:  
**IOM**  
UN MIGRATION

ON BEHALF OF:  
the Inter-Agency  
response in BiH

Please visit [bih.iom.int/iom-migration-response](http://bih.iom.int/iom-migration-response) for more information should your organization want to contribute to the Site Profile/s.

## CONTACT US:

Alma Dizdarevic CCCM Manager [aldizdarevic@iom.int](mailto:aldizdarevic@iom.int)  
Edita Selimbegovic Public Information [eselimbegovic@iom.int](mailto:eselimbegovic@iom.int)  
Amira Al Makzomy Information Management [aalmakzomy@iom.int](mailto:aalmakzomy@iom.int)



IOM/Služba za poslove  
sa strancima BiH (SPS)  
Upravljanje centrom

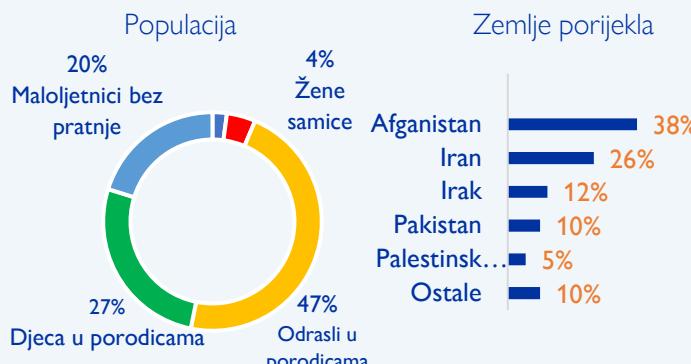
25. JULI 2018  
Datum otvaranja

430  
Kapacitet

94  
Popunjenoš

3,234 (+96 U MAJU)  
Registrovanih osoba od  
otvaranja

## SEDRA PRIVREMENI PRIHVATNI CENTAR INFORMATIVNA BROŠURA, MAJ 2021.



\*Izvor: IOM, 30. maj 2021. godine.



### CCCM (Koordinacija i upravljanje kampom)

- ✓ Vijeće predstavnika zajednice (koje predstavljaju različite nacionalnosti, rodno-uravnoteženo) redovno se sastaje osiguravajući učešće stanovništva centra u ukupnom upravljanju.
- ✓ „Upoznajte kamp menadžera“ sat se održava na sedmičnoj bazi.
- ✓ Info centar centra radi, pružajući ažurirane informacije o dostupnim uslugama u centru i izvan njega.
- ✓ Prevdioce za arapski i farsi osigurali su IOM i DRC / JRS.
- ✓ Sedmični sastanci CCCM-a u organizaciji IOM-a obustavljeni su zbog preventivnih mjeri Covid-19.
- ✓ Redovni sastanci o upravljanju predmetima o zdravstvu i obrazovanju.



### NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ IOM vrši podjelu NFI (neprehrambenih) paketa, i pruža adekvatne NFI početne pakete koji uključuju higijenske potrepštine i posteljinu svim novopristigliim licima.
- ✓ IOM je napravio izolacijsko područje i karantin kao odgovor na COVID-19.
- ✓ Wi-Fi konekciju je obezbjedio IOM.
- ✓ Podjelu modernih kontracepcijalnih sredstava i higijenskih uložaka vrši UNFPA/MdM, komplementarno pružanje NFI za majke i bebe kao i školski pribor obezbjeđuje UNICEF.
- ✓ Instalacija nove nadstrešnice za društvene aktivnosti izvana od strane IPSIA.



### ZDRAVSTVO

- ✓ Primarnu medicinsku pomoć pružaju Javne zdravstvene ustanove na licu mjesta. Upućivanje na specijalističku njegu, lijekove, psihosocijalnu podršku mentalnom zdravlju i upravljanje slučajevima seksualnog i rodno-zasnovanog nasilja vrši DRC, psihosocijalnu podršku i podršku mentalnom zdravlju pružaju UNFPA/DRC/MdM/DCKBH.
- ✓ Medicinsku pratinju obezbjeđuju DRC/JRS, a transport IOM.
- ✓ Usluge seksualnog i reproduktivnog zdravlja i radionice za žene obezbjeđuje UNFPA/MdM. Pružanje usluga psihosocijalne podrške i mentalnog zdravlja za maloljetnike bez pratnje i djecu iz porodica od strane UNICEF/MdM. Pedijatrijsku ambulantu i imunizaciju za djecu obezbjeđuje UNICEF/DRC.



### SIGURNOST

- ✓ Zaštitarska agencija je prisutna 24/7 od strane IOM. Dodatni zaštitari angažirani kao odgovor na mјere prevencije COVID-19.
- ✓ Povećana sigurnost osoblja i korisnika postavljanjem aparata za gašenje požara, opreme za prvu pomoć, detektore dima i evakuacijske izlaze od IOM-a..
- ✓ Uvedene redovne mјere zaštite od požara i nadzorni sistem.



### ZAŠTITA

- ✓ Besplatni pravni pomoći, informiranje, savjetovanje i zaštita utemeljena na zajednici pružaju UNHCR/ Vaša Prava BiH/DRC.
- ✓ 24/7 osoblje koje pruža informacije i upućivanje na zaštitu pružaju IOM.
- ✓ UNFPA/MdM obezbjeđuju psihosocijalnu podršku za preživjele rodno-zasnovanog nasilja i osobe u riziku, programe osnaživanja u Centru za žene i djevojke i radionice o prevenciji.
- ✓ Prostor za djecu, i Kutak za mlade obezbjeđuju UNICEF/SCI/Lan, a Kutak za majku i djelete obezbjeđuju UNICEF/Fenix.
- ✓ Službenici za zaštitu djece obezbjeđuju UNICEF/SCI 24/7, Socijalne radnike koji upućuju na zakonske staratelje obezbjeđuju UNICEF/CSR Cazin/ CWS.



### HRANA I ISHRANA

- ✓ Tri obroka dnevno + dva voćna obroka se pripremaju i distribuišu od strane IOM/DCKBH. Posebne prehrambene potrebe se uzimaju u obzir (vegetarijanska, bezglutenska...). IOM/DCKBH priprema dodatnu hranu za djecu mlađu od 24 mjeseca.
- ✓ Savjetovanje o dojenju od strane Zdravstvenog Centra Cazin, i zamjensko mlijeko za dojenčad od strane IOM/UNICEF/Fenix.
- ✓ Dijetalni suplementi koje je propisao ginekolog za žene i djevojke u riziku, kao i za trudnice, koje pruža UNFPA.
- ✓ Additional 2,574 Suhoor and Iftar meals were distributed during the holy month of Ramadan.



### VODOSANITARIE I HIGIJENA

- ✓ U centru se nalaze 57 toaleta i 62 tuševa, odvojenih po spolovima.
- ✓ Servis za pranje rublja u centru je osiguran od strane IOM-a.
- ✓ IOM je poduzeo dodatne mјere kako bi osigurao povećane higijenske prakse, kao npr. na nekoliko mjesta postavljeni su dezinfekcijski uredaji.
- ✓ Dezinfekcija, deratizacija i dezinsekcija se vrši na sedmičnom nivou.



### OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ Online časovi za svu djecu uzrasta 6-15 godina tokom COVID-19 kao preventivne mјere od strane UNICEF / SCI.
- ✓ Obrazovne i rekreativne aktivnosti za djecu i adolescente UNICEF-a / Žene sa Une i Mužiċċari bez granica.
- ✓ Lekcije engleskog i kursevi opismenjavanja od UNFPA / MdM.



THIS CENTRE IS  
SUPPORTED BY THE  
EUROPEAN UNION

PRIPREMIO:  
**IOM**  
UN MIGRATION

U IME:  
međuagencijskog  
odgovora u BiH

Please visit [bih.iom.int/iom-migration-response](http://bih.iom.int/iom-migration-response) for more information should your organization want to contribute to the Site Profile/s.

### KONTAKTI:

Alma Dizdarevic CCCM UPRAVITELJICA CENTRA [al dizdarevic@iom.int](mailto:al dizdarevic@iom.int)  
Edita Selimbegovic JAVNO INFORMISANJE [eselimbegovic@iom.int](mailto:eselimbegovic@iom.int)  
Amira Al Makzomy UPRAVLJANJE INFORMACIJAMA [a al makzomy@iom.int](mailto:a al makzomy@iom.int)