



SFA/IOM
Centre Management
44.8050479, 15.8651727
Site Location

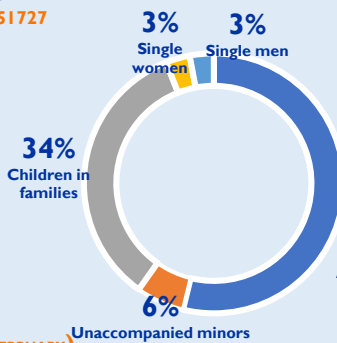
14 JAN 2019
Opening Date

430
Capacity (# beds)

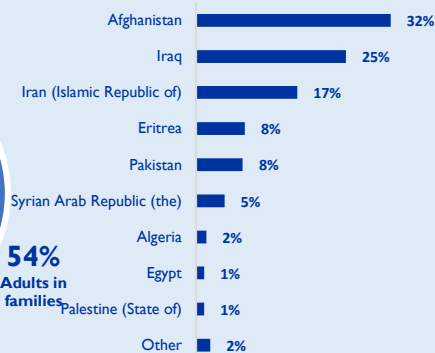
301
Occupancy

1,953 (+277 IN FEBRUARY)
Registered Persons since Opening

Population*



Countries of Origin*



*Source: IOM, 1 March 2020

~69 DAYS
Average length of stay

Designated for & vuln. persons **Temporarily**

CCCM (Camp coordination and camp management)

- ✓ An **inter-agency complaint mechanism** is in place: complaints are received by different partners and acted upon and/or referred on a regular basis.
- ✓ The centre's **Info point** is operational, providing updated information on the available services in the centre and outside.
- ✓ **Interpreters** for Arabic, Farsi, Pashtu and Urdu provided by **IOM, DRC/JRS** and **UNICEF/SCI**.
- ✓ **CCCM meetings** are organized by **IOM** on a weekly basis.
- ✓ Regular case-management meetings on **health, education and protection**.
- ✓ **IOM centre manager and/or migrant assistants** are present at the centre 24/7.

PROTECTION

- ✓ **Free legal aid, counselling and community-based protection** provided by **UNHCR/ Vaša Prava BiH/DRC**.
- ✓ 24/7 staff providing information and **referral to protection** by **IOM**.
- ✓ **Psychosocial support to GBV survivors** and persons at risk, **empowerment** programmes in the Centre for Women and girls and preventive and awareness workshops by **UNFPA/MdM**.
- ✓ **Child Friendly Space** and **Mother and Baby Corner** provided by **UNICEF/Fenix**, and **UNICEF/SCI Child Protection Officers** for children in families present 24/7.
- ✓ **Guardianship and social inclusion** of **UASC** and **Social workers** and a **psychologist** by **UNICEF/CSW Bihać/SCI**.

NFI SHELTER & NFIs

- ✓ **IOM** distributes NFIs daily, and provides tailored **NFI starting-packages**, including hygiene products, women-kits, and bedding to all new arrivals.
- ✓ **Wi-Fi** for all centers population, supported by **IOM**.
- ✓ Distribution of **modern contraceptives** and **hygienic pads** by **UNFPA/MdM**.
- ✓ Complementary provision of NFIs for **mothers and babies** by **UNICEF/ŽsU**, and of **school material** by **UNICEF**.

FOOD & NUTRITION

- ✓ **Three meals a day + two fruit snacks** prepared and delivered by **IOM/RCSBiH**.
- ✓ Special **dietary needs** are taken into account (vegetarian, gluten-free, dieting menus).
- ✓ Provision of complementary food to **infants and children below 24 months** by **IOM/RCSBiH**. Provision of **breastfeeding counselling** and lactation through **Primary Health Centre Bihać/DRC** in paediatric clinic and distribution of **Breast Milk Substitute** by **IOM/UNICEF**.

HEALTH

- ✓ **Primary health care** provided by **Public Health Centres, medications, referrals** to specialized care, **SGBV** and **mental health psychosocial support case management** provided by **DRC/MdM/RCSBiH**.
- ✓ **Paediatric infirmary** and immunization supported by **UNICEF/DRC**.
- ✓ **Medical escort** by **DRC/JRS**, transportation by **IOM**.
- ✓ **Sexual and reproductive health services** and **workshops** for women by **UNFPA/MdM**.

WATER, SANITATION & HYGIENE

- ✓ The centre has **23 toilets** and **16 showers**.
- ✓ **Gender separated facilities** plus access for **persons with disabilities**.
- ✓ **Laundry system** is in place, and services available to all centers population, supported by **IOM**.
- ✓ **Disinfection, disinsection and deratization** measures take place regularly.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7.
- ✓ **Video surveillance system** in place provided by **IOM**.
- ✓ **Increased safety** of personnel and centres population by placing **fire extinguishers, first aid kits, smoke detectors** and **evacuation exits**, installed by **IOM**.

EDUCATION & LEISURE

- ✓ **Primary school enrolment** for all children aged 6-15 by **UNICEF/SCI**. Pre-enrolment **medical examination** done by **UNICEF/DRC**, transportation by **IOM**. **Educational and recreational activities** for children by **UNICEF/ŽsU/SCI**.
- ✓ **English lessons** and **literacy courses** by **UNFPA/MdM**.



PREPARED BY: ON BEHALF OF:
IOM the Inter-Agency response in BiH
UN MIGRATION
For more info www.bih.iom.int

CONTACTS:
Nataša Omerović **CCCM MANAGER** nomerovic@iom.int
Edita Selimbegović **PUBLIC INFORMATION** eselimbegovic@iom.int
Amira Al Makzomy **INFO MANAGEMENT** aalmakzomy@iom.int





IOM/Služba za poslove sa strancima BiH (SPS)

Upravljanje centrom
44.8050479, 15.8651727
Lokacija centra

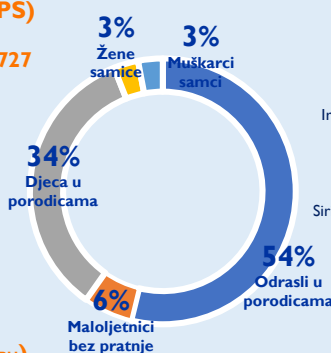
14. JANUAR 2019.
Datum otvaranja

430
Kapacitet (# kreveta)

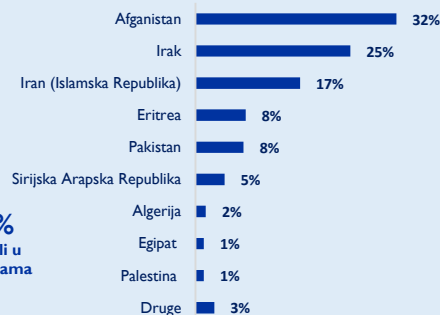
301
Popunjenost

1,953 (+277 U FEBRUARU)
Registrovanih osoba od otvaranja

Populacija*



Zemlje porijekla*



*Izvor: IOM, 1 Mart 2020.

~69 DANA
Prosječno trajanje boravka

& ranjive kategorije
Namijenjeno za Privremeno

CCCM (Koordinacija i upravljanje kampom)

- ✓ **Međuagencijski odbor** u centru organizuje redovne sastanke, razmatra i daje odgovor na zaprimljene žalbe.
- ✓ **Info centar** je u funkciji i pruža ažurirane informacije o servisima u centru i van centra.
- ✓ **Prevodioc**e za arapski, farski, paštu i urdu obezbjeđuju **IOM, DRC/JRS i UNICEF/SCI**.
- ✓ **IOM** organizuje **CCCM sastanke** na sedmičnoj bazi.
- ✓ **Redovni sastanci** na temu **zdravstva i obrazovanja i zaštite**.
- ✓ **IOM upravitelj centra** i/ili **migrant asistenti** su prisutni u centru 24/7.

NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ **IOM** vrši podjelu **NFI** (neprehrambenih) paketa koji uključuju higijenske potrepštine i posteljnu svim novopristiglim licima.
- ✓ **Wi-Fi** konekciju je obezbijedio **IOM**.
- ✓ Podjelu **modernih kontracepcijskih sredstava** i **higijenskih uložaka** vrši **UNFPA/MdM**.
- ✓ Komplementarno pružanje NFI za **majke i djecu** obezbjeđuje **UNICEF/ŽsU**, a **školski pribor** obezbjeđuje **UNICEF**.

ZDRAVSTVO

- ✓ **Primarnu medicinsku pomoć** pružaju **javne zdravstvene ustanove** na licu mjesta. **Upućivanje** na specijalističku njegu, **psihosocijalnu podršku** mentalnom zdravlju i **upravljanje slučajevima seksualnog i rodno-zasnovanog nasilje** pruža **DRC/MdM/DCKBiH**.
- ✓ **Pedijatrijsku ambulantu** i imunizaciju podržavaju **UNICEF/DRC**.
- ✓ **Medicinsku pratnju** obezbjeđuju **DRC/JRS**, a transport **IOM**.
- ✓ Servise u vezi sa **seksualnim i reproduktivnim zdravljem** pruža **UNFPA/ MdM**.

SIGURNOST

- ✓ **Zaštitarska agencija** je prisutna 24/7.
- ✓ **Sistem videonadzora** je u funkciji i obezbjeđuje ga **IOM**.
- ✓ Povećana sigurnost osoblja i korisnika **postavljanjem aparata za gašenje požara i opreme za prvu pomoć** od **IOM-a**.
- ✓ **IOM** je instalirao **detektore dima i evakuacijske izlaze**.

ZAŠTITA

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i zaštitu** utemeljena u zajednici, pružaju **UNHCR/DRC/Vaša Prava BiH**.
- ✓ 24/7 osoblje koje pruža informacije i **upućivanje na zaštitu** pruža **IOM**.
- ✓ **UNFPA/MdM** obezbjeđuje psihosocijalnu podršku za preživjele **rodno-zasnovanog nasilja** i **programe osnaživanja u Centru za žene i djevojke**.
- ✓ **Prostor za djecu i Kutak za majku i dijete** obezbjeđuju **UNICEF/Fenix**, i **UNICEF/SCI** službenici za zaštitu djece u porodici su prisutni 24/7.
- ✓ **Socijalne radnike i psihologa** obezbjeđuju **UNICEF/CSR Bihac**.

HRANA I ISHRANA

- ✓ **Tri obroka dnevno** + dva voćna obroka se pripremaju i distribuišu od strane **IOM/DCKBiH**.
- ✓ **Posebne prehrambene potrebe** se uzimaju u obzir (vegetarijanska, bezglutenska..).
- ✓ **IOM/DCKBiH** vrši nabavku dodatne hrane za **djecu mlađu od 24 mjeseca**. Savjetovanje o dojenju se vrši preko **Doma zdravlja Bihac/DRC-a**, a nabavka **zamjenskog mlijeka za dojenčad** od strane **UNICEF-a/IOM**.

VODOSANITARIJE I HIGIJENA

- ✓ U centru se nalaze **23 toaleta** i **16 tuševa**, odvojenih po spolovima te sa pristupom za osobe sa invaliditetom.
- ✓ **Servis za pranje rublja** u centru je osiguran za sve korisnike, od strane **IOM-a**.
- ✓ **Dezinfekcija, deratizacija i dezinskcija** se vrši na sedmičnom nivou.

OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ **Polazak u osnovnu školu** za svu djecu uzrasta 6 – 15 je omogućio **UNICEF/SCI**. **UNICEF/DRC** obzbeđuje **sistematski pregled** pred polazak u školu, a transport **IOM**.
- ✓ **Edukativne i rekreacijske aktivnosti za djecu** obezbjeđuju **UNICEF/Žene sa Une**.
- ✓ **Časove engleskog i časove opismenjavanja** obezbjeđuju **UNFPA/MdM**.

PRIPREMIO:



U IME:

međuagencijskog odgovora u BiH

KONTAKTI:

Nataša Omerović **CCCM UPRAVITELJ CENTRA** nomerovic@iom.int
Edita Selimbegović **JAVNO INFORMISANJE** eselimbegovic@iom.int
Amira Al Makzomy **UPRAVLJANJE INFORMACIJAMA** aalmakzomy@iom.int

Za više informacija www.bih.iom.int

