



IOM/SFA
Centre Management

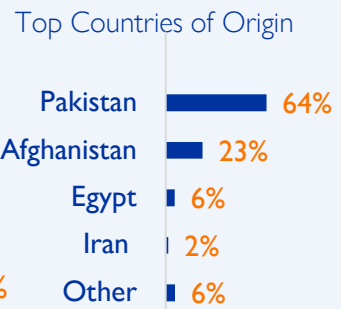
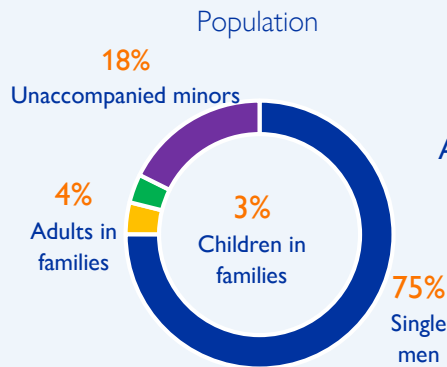
26 OCT 2018
Opening date

1,500
Capacity (beds)

524
Occupancy (persons)

11,325
Total registered Persons since opening date

44.8305645,15.8792137
Site Location



*Source: IOM, 5 July 2020

CCCM CAMP COORDINATION AND MANAGEMENT

- ✓ A Migrants Representative Council meets regularly ensuring the centre's population participation in the overall management.
- ✓ The inter-agency Community Feedback Committee reviews complaints received on a weekly basis.
- ✓ The centre's Info point is operational 24/7, providing updated information on the available services in the centre and outside.
- ✓ A meet the manager mechanism is in place and those interested can sign up and arrange the time at the info point.
- ✓ Interpreters for Arabic, Farsi, Pashtu and Urdu provided by IOM and DRC/JRS.
- ✓ Weekly CCCM meetings organized by IOM were suspended due to Covid-19 prevention measures.
- ✓ IOM site manager and/or migrant assistants are present at the site 24/7.

PROTECTION

- ✓ Free legal aid, counselling and community-based protection provided by UNHCR/DRC/Vaša Prava BiH.
- ✓ 24/7 staff providing information and referral to protection by IOM.
- ✓ Boys on the move methodology, informal life skill education of minors with special focus on health issues in the Centre for young men and adolescent boys, including identification of vulnerable cases and referral in need to other specialized service provided by UNFPA/MdM.
- ✓ Legal guardians and a designated zone for UASCs by UNICEF/CSW Bihac/SCI/CWS. Child Protection Officers present 24/7 in designated zone for UASCs and children in families by UNICEF/SCI and Psychologist supported by UNICEF through CSW and MdM.

NFI SHELTER & NFIs

- ✓ IOM created an isolation area to accommodate those returning to the TRC and for symptomatic cases.
- ✓ IOM distributes NFIs daily, and provides tailored NFI starting-packages, provision of school material by UNICEF.
- ✓ Wi-Fi supported by TSF/IOM.

FOOD & NUTRITION

- ✓ Three meals a day + two fruit snacks prepared and delivered by IOM/RCSBiH.
- ✓ An open kitchen for individual use is operational.

HEALTH

- ✓ Primary health care and mental health psychosocial support by Public Health Centres and DRC/MdM /RCSBiH.
- ✓ DRC Medical Team is providing assistance for daily COVID-19 screenings for all staff and centers population.
- ✓ Referrals and Medical escort provided by DRC/JRS, medications and medical supplies by DRC and transportation by IOM.
- ✓ Provision of MHPSS for UASCs and children in families by UNICEF/MdM.

WATER, SANITATION & HYGIENE

- ✓ The centre has 119 toilets and 72 showers, protection sensitive.
- ✓ Laundry system is in place, and the service is provided to all centers population, supported by IOM.
- ✓ IOM took extra measures to ensure increased hygiene practices, eg. disinfection dispensers were put in several spots.
- ✓ Maintenance and cleaning staff by IOM.
- ✓ Disinfection, deratization and disinsection measures take place regularly.

SAFETY & SECURITY

- ✓ Security staff present in the centre 24/7 by IOM.
- ✓ Additional security hired to support with Covid-19 mitigation strategies by IOM.
- ✓ Video surveillance system is operational and provided by IOM.
- ✓ Increased safety of personnel and centres population by placing fire extinguishers, first aid kits, smoke detectors and evacuation exits by IOM.

EDUCATION & LEISURE

- ✓ Non-formal education activities for all children by UNICEF/SCI. Educational and recreational activities for children and adolescents by UNICEF/SCI/Lan.
- ✓ Educational and recreational activities for children and UASC by UNICEF/SCI.
- ✓ Several social integration corners by IOM/Zene sa Une.
- ✓ English lessons and literacy courses by UNFPA/MdM.



THIS CENTRE IS
SUPPORTED BY THE
EUROPEAN UNION

PREPARED BY: ON BEHALF OF:
 the Inter-Agency
response in BiH

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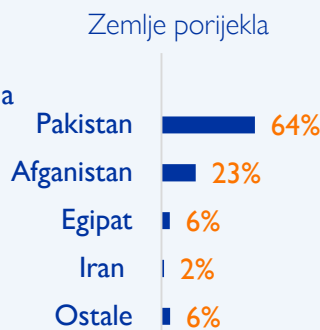
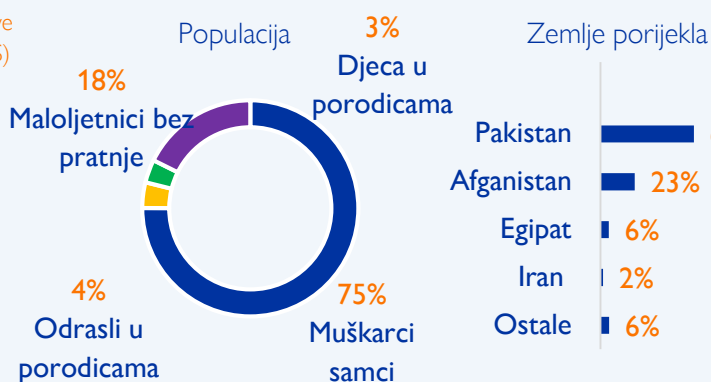
IOM/Služba za poslove sa strancima BiH (SPS)
Upravljanje centrom

26. OKTOBAR 2018
Datum otvaranja

1,500
Kapacitet

524
Popunjenost

11,325
Registrovanih osoba od otvaranja



*Izvor: IOM, 5. juli 2020. godine.



CCCM Koordinacija i upravljanje kampom

- ✓ Vijeće migranata se sastaje redovno kako bi se osiguralo učešće migrantske populacije u upravljanju centrom.
- ✓ Međuagencijski odbor za žalbe u centru razmatra i daje odgovor na zaprimljene žalbe na sedmičnom nivou.
- ✓ Info centar je u funkciji 24/7 i pruža ažurirane informacije o servisima unutar i van centra.
- ✓ Postoji mehanizam za upoznavanje menadžera i oni koji su zainteresovani mogu se prijaviti i dogovoriti vrijeme u info centru.
- ✓ Prevodioce za arapski, farski, paštu i urdu obezbjeđuju IOM i DRC/JRS.
- ✓ IOM CCCM sedmični sastanci su suspendovani zbog mjera prevencije Covid-19. IOM upravitelj centra i/ili migrant asistenti su prisutni u centru 24/7.



ZAŠTITA

- ✓ Besplatnu pravnu pomoć, savjetovanje i zaštitu utemeljena u zajednici, koju pružaju UNHCR/DRC/Vaša Prava BiH.
- ✓ 24/7 osoblje koje pruža informacije i upućivanje na zaštitu pruža IOM.
- ✓ Dječaci u pokretu, neformalna edukacija životnih vještina maloljetnika s posebnim naglaskom na zdravstvena pitanja u Centru za mladiće, uključujući i upućivanje prema potrebi drugim specijaliziranim pružateljima od UNFPA / MdM.
- ✓ Službenici za zaštitu djece su prisutni 24/7 za maloljetnike bez pratnje u zoni za maloljetnike i za djecu u porodicama (UNICEF/ Centar za socijalni rad Bihać/SCI/ CWS), psihologa, zakonske staratelje i odvojeni prostor za maloljetnike bez pratnje obezbjeđuju od strane UNICEF preko Centar za socijalni rad Bihać i MdM.



NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ IOM je stvorio izolacijsko područje za smještaj osoba koje se vraćaju u PPC i za COVID-19 simptomatske slučajeve.
- ✓ IOM vrši podjelu NFI (neprehrambenih) paketa koji uključuju higijenske potrepštine.
- ✓ Wi-Fi konekciju je obezbijedio TSF/IOM.
- ✓ Školski pribor obezbjeđuje UNICEF.



HRANA I ISHRANA

- ✓ Tri obroka dnevno + dva večernja obroka se pripremaju i distribuišu od strane IOM/DCKBiH.
- ✓ Zajednička kuhinja je u funkciji.



ZDRAVSTVO

- ✓ Primarnu medicinsku pomoć i psihosocijalnu podršku mentalnom zdravlju pružaju Javne zdravstvene ustanove na licu mjesta, a upućivanje na specijalističku njegu vrši DRC. Pružanje usluga psihosocijalne podrške i mentalnog zdravlja za maloljetnike bez pratnje i djecu iz porodica od strane UNICEF/MDM.
- ✓ Medicinsku pratnju obezbjeđuju DRC/JRS, lijekove i medicinsku opremu DRC, a transport IOM. DRC Medicinski tim pruža pomoć u svakodnevnim pregledima COVID-19 za svo osoblje i korisnike centra.



VODOSANITARJE I HIGIJENA

- ✓ U centru se nalaze 119 toaleta i 72 tuša, odvojenih u skladu sa principima zaštite korisnika.
- ✓ Servis za pranje rublja u centru je osiguran za sve korisnike, od strane IOM-a.
- ✓ IOM je poduzeo dodatne mjere kako bi osigurao povećane higijenske prakse, kao naprimjer na nekoliko mjesta postavljeni su dezinfekcijski uređaji. Održavanje i čišćenje vrši IOM osoblje.
- ✓ Dezinfekcija, deratizacija i dezinskcija se vrše redovno.



SIGURNOST

- ✓ Zaštitaraska agencija je prisutna 24/7. Dodatni zaštitari angažirani kao odgovor na mjere prevencije Covid-19.
- ✓ Ulazna kapija se kontroliše i provjere popunjenosti se vrše učestalo.
- ✓ Sistem videonadzora je u funkciji i obezbjeđuje ga IOM.
- ✓ Povećana sigurnost osoblja i korisnika postavljanjem aparata za gašenje požara, opreme za prvu pomoć, detektore dima i evakuacijske izlaze od IOM-a.



OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ Neformalne edukativne aktivnosti za djecu obezbjeđuje UNICEF/SCI, a Edukativne i rekreacijske aktivnosti za djecu i maloljetnike bez pratnje obezbjeđuju UNICEF/SCI/Lan.
- ✓ Nekoliko Integracijskih kutaka obezbjeđuju IOM/Žene sa Une. Časove engleskog i časove opismenjanja obezbjeđuju UNFPA/MdM.

