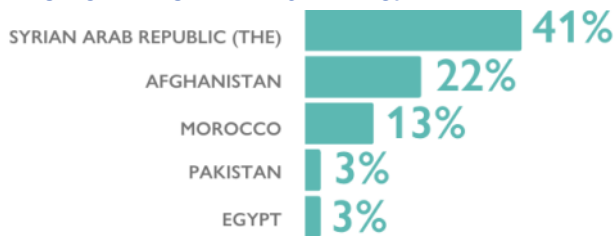
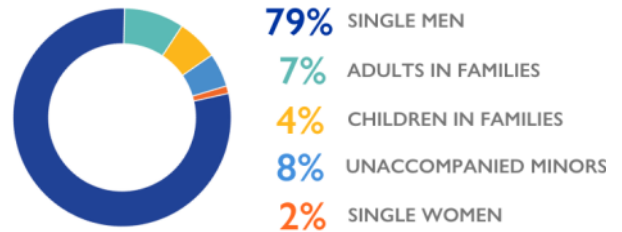


	TEMPORARY RECEPTION CENTRES (TRCs)		
	OCCUPANCY	CAPACITY	AVG. LENGTH OF STAY (DAYS)
BORIĆI	158	580	11
LIPA	281	1,512	6
BLAŽUJ	854	1,700	6
UŠIVAK	203	800	8
TOTAL:	1,496	4,592	

TOP 5 NATIONALITIES IN TRCs



SEX AND AGE DISAGGREGATED DATA



MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	1,972	2,214	2,615	2,389	4,640	5,010	1,856	3,252	27,429
2023	1,781	1,460	1,960	2,065	2,893	2,772	3,967	3,542	4,734	3,487	2,491	3,257	34,409
2024	2,953	1,598	1,993	2,032	730								9,306

SITUATION OVERVIEW

On 9 May, migrants present in the temporary reception centers and IOM teams marked Europe Day. IOM organized creative workshops with educational and recreational components. Through drawing and coloring, the participating beneficiaries were encouraged to think creatively and learn. Following the EU motto, "United in diversity" and thanks to the continued support of the European Union in Bosnia and Herzegovina (BiH), IOM fosters inclusion and diversity in the TRCs, respecting the rich cultural and linguistic diversity.

In Temporary Reception Centre (TRC) Blažuj, through the Innovation LAB project "Colorful Signage", IOM is using the nudge theory to develop directional signs for different services across the centre. These signs made of arrows and dots help beneficiaries easily find service locations such as medical facilities, info containers, registration desk, kitchen and storage. This approach improves IOM's commitment to Accountability to Affected Populations

(AAP), by increasing ease of access to service locations and to feedback mechanisms thus improving modalities for information-sharing.



DIRECTIONAL SIGNS FOR DIFFERENT SERVICES WERE PAINTED IN TRC BLAŽUJ FOR EASIER ORIENTATION OF BENEFICIARIES. ©IOM 2024

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COORDINATION & MANAGEMENT

Between 29 April and 12 May 2024, IOM recorded a total of 1,865 people arriving at four temporary reception centres, including newly registered persons and those previously registered and returning for assistance. This represents a 5.7 per cent decrease compared to the previous reporting period (1,979) 29 April – 5 May 2024. There were 1,894 new departures, which is a 13.8 per cent decrease compared to departures recorded in the previous reporting period (2,196).

A delegation from the Dutch Parliament, including MP Marieke Koekoek, Policy Advisor on Asylum and Migration Sharon Maria, and Project Officer Sofie Croonenberg, visited TRC Ušivak. IOM and the SFA showed them the centre's facilities and services and they discussed Bosnia and Herzegovina's humanitarian migration response as an EU border and candidate country.

In Temporary Reception Centre (TRC) Lipa, IOM and the SFA held the first work meeting on 29 April with Una Sana Canton (USC) Minister of Education and representatives from the Ministry, the Pedagogical Institute, the Trade and Crafts Chamber, the Employment Service, and the Commerce Chamber. The meeting addressed informal education for migrants to help them develop skills and knowledge regarding social inclusion. The participants also saw the Creative Zone, where migrants were already doing activities as part of the informal education approach.

The hand-over of the Shelter Service in TRC Lipa on 30 April was a step forward in moving towards a state-led migration response. The IOM team transferred the management of Shelter services to the SFA staff after working together to finalize the transition process of these services. Following the outcomes of IOM and SFA coordination meetings, more training on the Shelter Standard Operating Procedures (SOP) and the Operation Plan of activities was conducted for SFA team leaders and Shelter focal points.

of arrivals to TRCs: 1,865

of departures from TRCs: 1,894

of vulnerability screenings in TRCs: 719

of persons with protection needs 246



BENEFICIARIES IN TRC BLAŽUJ SHOWED INTEREST IN A TRAINING ORGANIZED BY THE LOCAL FOOTBALL CLUB "FC RESPEKT".

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PROTECTION, PARTICIPATION & ACCOUNTABILITY

Between 29 April and 12 May 2024, IOM facilitated a total of 719 emergency screenings, through which 246 persons with protection needs were identified. IOM provided individual assistance, including interpretation and logistical support (such as orientation at the TRCs and the provision of documents) to 259 persons while 864 individuals were reached through information and awareness raising sessions.

IOM, UNHCR, UNICEF, and UNFPA delivered a PSEA (Prevention of Sexual Exploitation and Abuse) training session at TRC Blažuj for frontline respondents in reception centres Blažuj and Ušivak. UN agencies in Bosnia and Herzegovina are continuously working on preventing such forms of violence, and this training aims to involve partners in the interagency mechanism created for SEA prevention.

The training content included the following segments: Introduction to SEA prevention, Guiding Principles, Definitions, Roles and Responsibilities, CBCM Procedures, procedures for receiving complaints, actions to be taken, Referral Mechanism, Investigation, and relevant documentation.

TRC Ušivak hosted another "Women's Dialogues" session for women migrants from different backgrounds, focusing on health services. Eight women from Congo, Syria, Cameroon, Afghanistan, Sudan, and Iran joined the session held on 9 May. IOM got useful feedback on the provision of health services. The women talked about their knowledge of the services, their adaptation to different climates, and their specific health needs. The women expressed various views, with many satisfied with the provision of health services.

However, some encountered challenges, such as being unaware of available services such as dentistry and gynecology or requiring translation assistance during medical visits. They appreciated the hygiene of the center as part of the overall living conditions.

Individual protection assistance in Ušivak included consultations with persons who have experienced family separation along their migration route and their referral to partner organizations for necessary services. Psychological First Aid (PFA) was also provided to two individuals who required mental health and psychosocial support.



"WOMEN'S DIALOGUES" SESSION WAS ORGANIZED BY IOM IN TRC UŠIVAK WITH EIGHT WOMEN.

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SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating measures, and regular repairs on shelters and sanitary installations.

During the reconstruction period of the sanitary units in TRC Ušivak, the operating hours of the Mother and Baby Wash Unit (MBWU) have been extended from 08:30 to 23:00 daily, to provide meaningful access to WASH facilities and to better accommodate women's needs.

The Mother and Baby WASH Unit recorded a 30 per cent increase of a total number of beneficiaries following expansion of the working hours.

of laundry services: 1,837

FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and Non-Food Items (NFI) distribution activities with partner organizations the Red Cross and Pomozi.ba.

During the reporting period, a total of 36,503 meals were served and 7,824 NFIs were distributed. Recognizing the diverse needs of individuals, special attention was given to those who required a specialized diet due to health issues.

At TRC Blažuj, during the reporting period, an adapted plan was put in place for the distribution of welcome hygiene kits, as a public holiday in early May affected the regular registration schedule.

All new migrants received these kits right after pre-registration and medical check-up, without having to wait for the registration to be done. This change made sure that new arrivals continued to receive vital services and assistance despite the temporary unavailability of the registration staff.

of meals distributed: 36,503

of NFIs distributed: 7,824

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The mobile teams screen for vulnerabilities, provide emergency assistance, make referrals when necessary and provide transportation services for migrants to TRCs upon request.

During the reporting period, IOM's mobile teams provided 40 transportation services (mainly to reception centres) for 119 migrants and conducted 346 general information sessions.

The Syrian Arab Republic (27%) was the main declared nationality of assisted migrants, followed by Afghanistan (18%), Pakistan (16%), Morocco (14%), Egypt (13%), Nepal (4%), Burundi and Cameroon (3% each), Iraq (1%), Sierra Leone and Sri Lanka (less than 1% each).

of persons transported: 119

of information sessions: 346

RETURN & ALTERNATIVE SOLUTIONS

IOM provides administrative, logistical and financial support, as well as reintegration assistance to migrants who decide to voluntarily return to their country of origin.

Between 29 April and 12 May 2024, the team reached 118 migrants, of which 62 were being hosted in TRCs and 56 from other locations off-site with information sessions on assisted voluntary return and reintegration. The outreach activities are implemented daily in distant regions within Tuzla, Sarajevo, and Una-Sana cantons, with the objective to reach as many migrants as possible and provide information about assisted voluntary return and reintegration (AVRR), but also guarantee the swift directing towards protection services. A total of 110 counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance available during pre-departure, travel, and post-arrival.

During the reporting period, 12 persons returned to their countries of origin (Iran 5, Tunisia 3, Jordan 1, Bangladesh 1, Slovakia 1, and Egypt 1). During the reporting period the AVRR team registered five persons and the preparation of their voluntary returns is in progress.

AVRR counsellors regularly participate in legal information sessions organized together with IOM Protection and Vaša prava teams for migrants accommodated in TRCs Blažuj, Ušivak, Lipa and Borići. At these sessions the AVRR team provides additional information to migrants about their rights, key details of AVRR assistance and reintegration opportunities in their community before they return to their country of origin. In cooperation with World Vision, the AVRR team in TRC Ušivak is also organizing information sessions for UASC.

Applications for Assisted Voluntary Returns: 88 M: 83, F:5

Assisted Voluntary Returns in 2024: 74 M: 70, F: 4

Assisted Voluntary Returns since 2018: 1,494 M: 1,325 F: 169



AVRR INFO SESSION IN TRC BORIĆI.
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“A joyful celebration far from home”

For most people, holidays, especially religious ones, are a time of joy. It is the time to enjoy a table full of traditional food; it is the time of forgiveness, laughter, happiness, and content. During these celebrations we feel cocooned in the love of family and friends and enjoy traditions that go back centuries. Our hearts are peaceful, our smiles are bigger and our eyes glow with a special kind of happiness. Unfortunately, for migrants who find themselves far away from their country and loved ones, in a temporary reception center (TRC), holidays are also a time of longing and sadness, haunted by bittersweet memories.

In these moments, recreational activities can greatly contribute to migrants' well-being, self-perception and sense of belonging. In fact, participation in such activities may offer them stable routines while receiving assistance and provide opportunities for social interaction and self-expression. Holiday and religious celebrations may represent a means of social cohesion. At the individual emotional level, such activities help to release stress and anxieties and promote self-reliance while creating strong bonds, breaking barriers and discuss common issues.

In Bosnia and Herzegovina, within the TRCs, IOM organizes celebratory traditional lunches and activities to mark various holidays during the year. This year, on 5 May, IOM organized a small gathering for the community of Orthodox Christians accommodated in the TRC Lipa. Thanks to the joyful celebration, the beneficiaries were able to enjoy delicious food while having video calls with their families.

“It is nice to know that you are seen, understood, and considered. Friends and best wishes can be found in the loneliest of hours, providing fuel to take a person to a new day and, hopefully, to a better future” - Emina Bajrić, IOM Migrant Protection Assistant



IOM ORGANIZED A SPECIAL LUNCH FOR BENEFICIARIES CELEBRATING ORTHODOX EASTER.
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