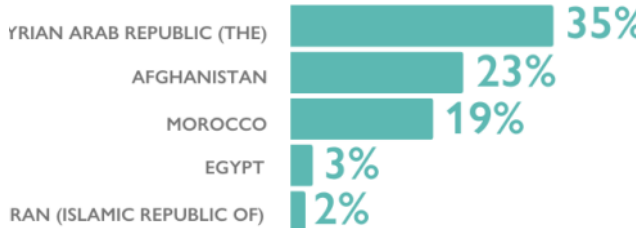


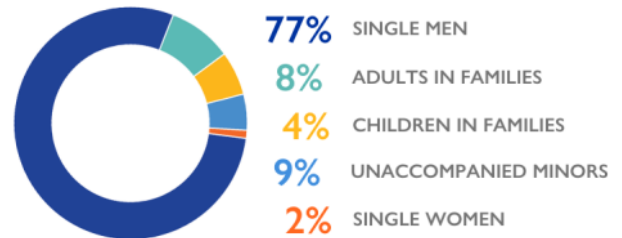
TEMPORARY RECEPTION CENTRES (TRCs)

	OCCUPANCY	CAPACITY	AVG. LENGTH OF STAY (DAYS)
BORIĆI	223	580	11
LIPA	720	1,512	6
BLAŽUJ	771	1,700	6
UŠIVAK	227	800	8
TOTAL:	1,941	4,592	

TOP 5 NATIONALITIES IN TRCs



SEX AND AGE DISAGGREGATED DATA



MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	1,972	2,214	2,615	2,389	4,640	5,010	1,856	3,252	27,429
2023	1,781	1,460	1,960	2,065	2,893	2,772	3,967	3,542	4,734	3,487	2,491	3,257	34,409
2024	2,953	1,598											4,551

SITUATION OVERVIEW

On 18 and 19 February, Neil Kavanagh, Deputy Ambassador of the British Embassy Sarajevo, and Sirocco Messerli, Deputy Head of Mission of the Embassy of Switzerland in Bosnia and Herzegovina (BiH), met with IOM representatives to discuss current migratory trends and Displacement Tracking Matrix activities. During the visit, they met with representatives of the Border Police of BiH, the Red Cross of the Una-Sana Canton, officials of the Ministry of Internal Affairs of the Una-Sana Canton, and together with the Service for Foreigners' Affairs (SFA) and IOM visited the temporary reception centre (TRC) Lipa.

On February 20 and 21, IOM's assisted voluntary return and reintegration (AVRR) program organized the second in a series of training sessions on the topic "Application of a rights-based approach to return counselling and assistance" in Bihać. During the two-day interactive workshop, IOM staff and partner organizations working in the TRCs had the opportunity to learn more about the return counselling methodology and how to identify and respond to the vulnerabilities of migrants in the return process. The training was organized through the project "Supporting evidence-based migration management in the Western Balkans", funded by the United Kingdom.



DEPUTY AMBASSADOR OF THE BRITISH EMBASSY SARAJEVO AND DEPUTY HEAD OF THE EMBASSY OF SWITZERLAND IN BIH IN A FIELD VISIT TO BIHAĆ.
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COORDINATION & MANAGEMENT

Between 19 February and 3 March 2024, IOM recorded a total of 2,046 people arriving to four temporary reception centres, including newly registered persons and those previously registered and returning for assistance. This represents an increase of 6.3 per cent compared to the previous reporting period (5 - 18 February 2024). There were 2,043 new departures, which represents an 18.3 per cent decrease.

In TRC Ušivak, IOM introduced new information posters featuring a QR code to enhance accessibility to essential information for beneficiaries. The poster allows individuals to scan the QR code, providing instant access to comprehensive details about all the services provided in the centre, as well as information about the nearest local markets, pharmacies, hospitals, bus stations, and automated teller machines (ATM).

In TRC Blažuj, IOM organized a four-day refresher training for 52 IOM staff members engaged in TRC Blažuj and TRC Ušivak on the use of the SMART CAMP application. The application serves as the primary tool for data collection and processing within the centres. The training provided theoretical background on the application, a practical demonstration of its modules, and hands-on exercises through case scenarios. The aim of the training was to enhance the operational efficiency of staff in their daily work.

In TRC Lipa, IOM and the Service for Foreigners' Affairs (SFA) Camp Coordinator organized a meeting with the Mayor of the City of Bihać to discuss infrastructure issues focusing on challenges with water supply in Lipa, including the existing water springs Begovac and Prljaga and assess the potential to utilize alternative solutions in the area with the aim to stabilize the water supply in the centre.

of new arrivals: 2,046

of new departures: 2,043

of emergency screenings in TRCs: 1,104

of individual assistance: 261



OUTDOOR SOCIAL GATHERING IN TRC BLAŽUJ.
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PROTECTION, PARTICIPATION & ACCOUNTABILITY

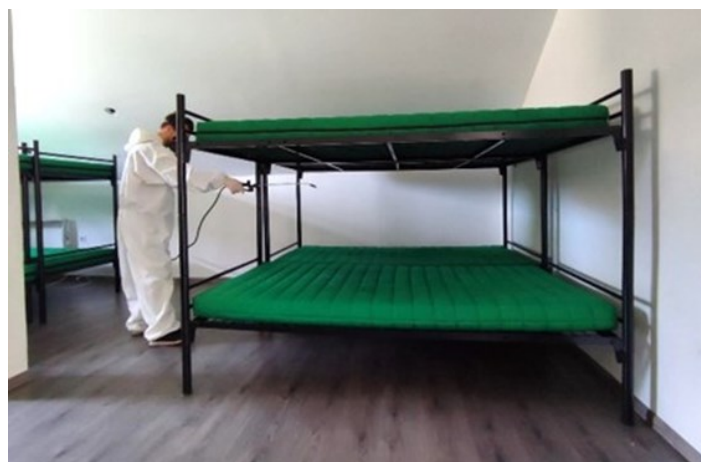
Between 19 February and 3 March 2024, IOM facilitated a total of 1,104 emergency screenings, through which 203 persons with protection needs were identified. IOM provided individual assistance, including interpretation and logistical support (such as orientation at the TRCs and the provision of documents) to 261 persons while 972 individuals were reached through information and awareness raising sessions.

In TRC Blažuj, IOM organized an outdoor social gathering to play board games for beneficiaries. The event provided a relaxed and friendly atmosphere, encouraging social interaction.

In TRC Ušivak, a Community Participation Meeting was organized by IOM on 27 February, with four beneficiaries (3F, 1M) from Iran and Egypt. The meeting was also attended by World Vision partner organization. During the meeting, discussions primarily revolved around the services offered within the centre. Female participants specifically raised the issue of eligibility for using the Mother and Baby Wash Unit (MBWU), requesting that MBWU services include women without children, especially during periods when construction works in the family toilets are ongoing. IOM adapted the working schedule of MBWU to address this request.

Two workshops on fabric painting techniques were conducted for two separate groups in TRC Ušivak, one with male and female adults (4F, 1M), and another with unaccompanied and separated children (UASC) consisting of 12 male participants. Participants had the opportunity to learn more about fabric painting techniques, express ideas, and create new and unique fashion outfits.

In TRC Borići, IOM and Danish Refugee Council (DRC) organized the first joint info session on the topic "When to Visit a Doctor?". DRC provided insight into the link between symptomatology and appropriate measures including scheduling a visit with a physician, while IOM Public Health Focal Point addressed the public health perspective, explaining the ways infectious diseases spread, emphasizing the importance of early recognition and reporting to healthcare professionals.



IN-DEPTH CLEANING TREATMENT IN TRC UŠIVAK.
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SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating measures, and regular repairs on shelters and sanitary installations.

In TRC Blažuj, IOM organized in-depth cleaning and sanitation of 12 toilet and shower facilities, ensuring the highest standards of hygiene and cleanliness for all residents. In TRC Ušivak, hygienic-epidemiological surveillance was conducted in coordination with Public Health Institute of Canton Sarajevo (PHI) on 27 February. All facilities in the centre were visited for the purpose of preparing a monthly hygienic-epidemiological report.

of laundry services: 2,289

FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and Non-Food Items (NFI) distribution activities with partner organizations such as the Red Cross and Pomozi.ba. During the reporting period, a total of 58,185 meals and 11,757 NFIs were distributed.

of meals distributed: 58,185

of NFIs distributed: 11,757

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The mobile teams screen for vulnerabilities, provide emergency assistance, make referrals when necessary and provide transportation services for migrants to TRCs upon request.

During the reporting period, IOM's mobile teams provided 58 transportation services (mainly to reception centres) for 174 migrants and conducted 341 general information sessions.

The Syrian Arab Republic (23%) was the main declared nationality of assisted migrants, followed by Afghanistan (21%), Morocco (15%), Algeria (8%), Egypt and Türkiye (8% each), India (6%), Bangladesh and Sierra Leone (4% each), Nepal (1%).

of persons transported: 174

of information sessions: 341



IOM MOBILE TEAMS PROVIDE TRANSPORTATION ASSISTANCE TO RECEPTION CENTRES FOR MIGRANTS IN A VULNERABLE SITUATION.

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RETURN & ALTERNATIVE SOLUTIONS

IOM provides administrative, logistical and financial support, as well as reintegration assistance to migrants who decide to voluntarily return to their country of origin.

IOM's Return and Reintegration team regularly engages in various activities encompassing outreach, information dissemination, counselling, registration, and movement operations.

Between 19 February and 3 March 2024, the team reached 162 migrants, of which 79 were being hosted in TRCs and 83 from other locations off-site with information sessions on assisted voluntary return and reintegration. The outreach activities are implemented daily in distant regions within Tuzla, Sarajevo, and Una-Sana cantons, with the objective to reach as many migrants as possible and provide information about assisted voluntary return and reintegration (AVRR), but also guarantee the swift directing towards protection services. A total of 95 counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance available made during pre-departure, travel, and post-arrival.

During the reporting period 11 persons returned to their countries of origin (Azerbaijan 1, Nepal 2, Indonesia 6 and Türkiye 2). During the reporting period AVRR team registered nine persons and preparation of their voluntary returns is in progress.

AVRR counsellors regularly participate in legal information sessions organized together with IOM Protection and Vaša prava teams for migrants accommodated in TRCs Blažuj, Ušivak, Lipa and Borići. At these sessions the AVRR team provides additional information to migrants about their rights, key details of AVRR assistance and reintegration opportunities in their community before they return to their country of origin.

Applications for Assisted Voluntary Returns: 55, M: 52, F:3

Assisted Voluntary Returns in 2024: 37, M: 36, F: 1

Assisted Voluntary Returns since 2018: 1,4357 M: 1291, F: 166



THE SECOND TRAINING "APPLICATION OF A RIGHTS-BASED APPROACH TO RETURN COUNSELLING AND ASSISTANCE" WAS ORGANIZED IN BIHAĆ.

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Nisar's* Story

Nisar's* family are originally from Afghanistan, but they moved to Iran in search of better job opportunities when he was a child.

Life was difficult for them, as they struggled to find stable work and make a living. However, growing up in Teheran, Nisar discovered a passion for carpentry, thanks to his cousin who taught him the basics of the craft. Carpentry became a lifeline for Nisar, and he eventually moved to Türkiye, where he found work with a company that specialized in producing wooden furniture. He honed his skills in carpentry and sales and was able to establish his own small production.

Nisar continued his journey and came to a reception centre in Bosnia and Herzegovina, where he participated in creative workshops organized by IOM. He created beautiful pieces that showcased his talent and skill. Thanks to his skills, Nisar is optimistic about his future and is determined to succeed in creating a better life for himself and his family.

On a weekly basis, IOM organizes creative workshops in TRCs in BiH to help beneficiaries express themselves, create space for social interaction and build resilience. In 2023, more than 500 workshops were organized and gathered more than 2,000 migrants in four reception centres.

*Name was changed to protect privacy.

*"I had to navigate the market to establish my small production, and I can show you wooden furniture that I made with my own hands." Nisar**



IOM ORGANIZES CREATIVE AND OCCUPATIONAL WORKSHOPS IN RECEPTION CENTRES BASED ON FEEDBACK RECEIVED FROM BENEFICIARIES.
ONE OF THE CARPENTRY WORKSHOPS IN TRC BORIĆI.
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