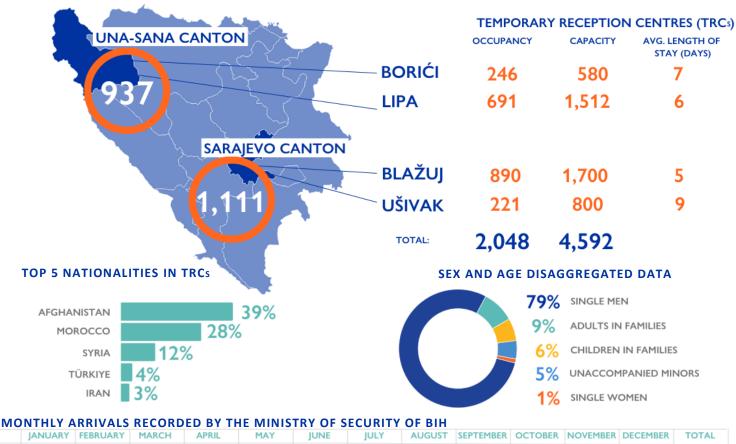


BOSNIA AND HERZEGOVINA MIGRATION RESPONSE SITUATION REPORT 13 - 26 NOVEMBER 2023



	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	1,972	2,214	2,615	2,389	4,640	5,010	1,856	3,252	27,429
2023	1,781	1,460	1,960	2,065	2,893	2,772	3,967	3,542	4,734	3,487	1,525		30,186

SITUATION OVERVIEW

On 13 November, as a follow-up to his visit to Sarajevo in June 2023, IOM's Director of the Regional Office for South-Eastern Europe, Eastern Europe and Central Asia, Manfred Profazi, met with the Prime Minister of the Una Sana Canton, Mr Mustafa Ružnić. The discussions focused on the successful collaboration with Bosnia and Herzegovina (BiH) local authorities which has proven to be instrumental in effectively managing migration flows in the region. In addition, IOM's Regional Director visited the reception center Borići with the mayor of the city of Bihać, Mr Elvedin Sedić, and engaged with youth activists and professors from the Una Sana Canton and Republika Srpska.

On 20 November, to mark World Children's Day, IOM organized creative and educational workshops for children in the family-oriented reception centres Ušivak and Borići. Through games and engaging content, the workshops provided children with information about their rights and familiarized themselves with the UN Convention on the Rights of the Child. Since January, more than 5,400 children (812 girls, 4,611 boys) were assisted by IOM, including 3,714 unaccompanied and separated children. Additionally, within the Mother and Baby Wash Unit 2,537 services were delivered to families in 2023.



World Children's Day was marked in the family - oriented reception centres Borići and Ušivak. ©IOM 2023

CONTACTS

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BIH MIGRATION RESPONSE

COORDINATION & MANAGEMENT

Between 13 and 26 November, IOM recorded a total of 2,842 people arriving in four temporary reception centres, including newly registered persons and those previously registered and returning for assistance. This represents an increase of 81.5 per cent compared to the previous reporting period (30 October – 12 November 2023). There were 2,376 new departures, which represents a 25.2 per cent increase.

In TRC Lipa, the IOM team finalized the Standard Operating Procedure for Shelter, which specifies the steps and regulations for the reception process in the pre-registration unit and other isolation units in the TRC. During the reporting week, IOM team also developed an IT Administration Guide for staff from the Service for Foreigners' Affairs (SFA) engaged at the information point of the centre.

In TRC Blažuj, IOM, partner organizations, and migrant volunteers worked together to improve hygiene situation, which often represents a challenge due to the high rate of the arrivals and departures of beneficiaries in the centre. A series of awareness sessions were organized by IOM's Public Health Focal Point on maintaining personal and communal spaces, highlighting the benefits and emphasizing the risks of bacterial, viral, and fungal diseases due to poor hygiene. Staff from partner organizations were actively involved in promoting the importance of hygiene and participated in daily cleaning activities with IOM and migrant volunteers. The daily shelter and hygiene checks have shown encouraging results - noticeably cleaner interior of accommodation units and communal areas.

During the reporting period, a meeting was held between the IOM camp coordination and camp management (CCCM), the IOM's Protection team, Danish Refugee Committee (DRC) and Médecins du Monde (MdM) staff, in response to the increased number of persons with mental health conditions requiring treatment in TRC Blažuj. The focus of the meeting was to identify the most effective solutions and pathways for providing assistance and care to individuals in need of mental health and psychosocial services.

PROTECTION, PARTICIPATION & ACCOUNTABILITY

Between 13 and 26 November, IOM facilitated a total of 1,614 emergency screenings, through which 372 persons with protection needs were identified. IOM provided individual assistance, including interpretation and logistical support (such as orientation at the TRCs, provision of documents) to 237 persons while 1,209 individuals were reached through information provision and awareness raising sessions.

In TRC Ušivak, IOM organized a community consultation with nine migrants (4 female, 5 male) from the Syrian Arab Republic, Kuwait, Iran, Republic of Türkiye, Afghanistan, and Congo, as part of the participation mechanisms established in the centre, ensuring that assistance and services align closely with the diverse needs of the migrant population currently in BiH. Participants provided feedback on information-sharing practices and suggested additional information on non-food items and water, sanitation and hygiene facilities. The IOM team developed and advertised new information materials to address this request.

In TRC Ušivak, the IOM's CCCM team organized a festive event for children and families to mark Bosnia and Herzegovina Statehood Day on 25 November. Beneficiaries engaged in creative activities with music, dance, and face painting in the colors of the Bosnian flag. The event created an inclusive environment and enabled beneficiaries to learn more about Bosnian heritage and culture.

In TRC Borići, a total of 12 children actively engaged in a vocational training program in a local high school. Facilitating this initiative, IOM provided transportation to and from the school.

In TRC Lipa, the IOM's Protection and MHPSS team organized a general knowledge quiz in which 12 migrants took part, aiming to enable quality interaction, entertainment and learning. All participants were rewarded with symbolic gifts for their active participation.

of new arrivals: 2,842

of emergency screenings in TRCs: 1,614



IOM staff member explaining the registration procedure to newly arrived migrants in TRC Blažuj. ©IOM 2023



Bosnia and Herzegovina Statehood day was celebrated in TRC Ušivak. ©IOM 2023

SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating measures, and regular repairs on shelters and sanitary installations.

In all TRCs, the IOM maintenance team checked the functioning of heating systems in accommodation units. This activity involves routine inspections, cleaning, and necessary repairs to ensure that heating facilities are operational.

of persons sheltered in the TRCs: 2,048

of laundry services: 2,739

FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and Non-Food Items (NFI) distribution activities with partner organizations such as the Red Cross and Pomozi.ba.

During the reporting period, a total of 54,423 meals and 15,744 NFIs were distributed.

In TRC Borići, 40 winter jackets were distributed to unaccompanied and separated children (UASCs) residing in the centre.

of meals distributed: 54,423

of NFIs distributed: 15,744

complementary baby food distributed: 819

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

IOM has mobile teams that are present at locations outside of TRCs to increase access to information and services for migrants staying outside of formal reception facilities, with the aim to provide alternatives for migrants camping or squatting in abandoned buildings where they face increased protection risks.

The mobile teams screen for vulnerabilities, provide emergency assistance, referrals when necessary and provide transportation services for migrants to TRCs upon request.

During the reporting period, IOM's mobile teams provided 116 transportation services (mainly to reception centers) for 326 migrants and conducted 527 general information sessions.

In cooperation with UNHCR, IOM provided transportation from Bihać to Sarajevo for two beneficiaries accommodated in TRC Lipa to enable them to register their asylum claim and undergo the required interview procedure.

Afghanistan (38 %) was the main declared nationality of assisted migrants, followed by the Republic of Türkiye (21%), Morocco (12%), Palestine (9%), Pakistan (8%), Bangladesh (6%), China (2%), Iraq, the Syrian Arab Republic, Iran, Guinea (1% each).

of persons transported: 326

of information sessions: 527

RETURN & ALTERNATIVE SOLUTIONS

IOM provides administrative, logistical and financial support, as well as reintegration assistance to migrants who decide to voluntarily return to their country of origin.

Between 13 and 26 November, the team reached 375 migrants of which 257 from reception centres and 118 migrants from other locations off-site – through information sessions on assisted voluntary return and reintegration. The outreach activities are implemented daily in distant regions within Tuzla, Sarajevo, and Una-Sana cantons, with the objective to reach as many migrants as possible, provide information about AVRR, and guarantee the swift referral of migrants to protection services.

A total of 234 counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance available during pre-departure, travel, and post-arrival.

Five persons returned to their country of origin (2 to Iraq, 1 to Jordan, 1 to Morocco and 1 to the Republic of Türkiye), while 12 others applied for AVRR and their return preparations are currently in progress. Comparing to the previous months, interest in AVRR has significantly increased among beneficiaries residing in and outside of reception facilities.

AVRR counsellors regularly participate in legal information sessions organized together with IOM Protection and Vaša prava teams for migrants accommodated in TRCs Blažuj, Ušivak, Lipa and Borići. At these sessions the AVRR team provides additional information to migrants about their rights, key details of AVRR assistance and reintegration opportunities in their community before they return to country of origin. In cooperation with the World Vision, the AVRR team in TRC Ušivak has started with organization of info sessions for UASC.

Assisted Voluntary Returns since 2018: 1,405 (M1,241, F164)

Assisted Voluntary Returns in 2023: 81 (M76, F6)



Delivery of additional heaters for accomodation units in TRCs. ©IOM 2023

World Children's Day 2023

1 in every 8 migrants worldwide is a child

Migrant children represent a significant share of the migrant and refugee Dania was very happy to be able to learn to play a new instrument and a new population for multiple reasons: to flee persecution, war and violence; to reunite with family members abroad, and to seek better economic and educational opportunities.

Dania* is 14 and comes from Pakistan. She is currently accommodated in the Temporary Reception Center (TRC) Ušivak with her family.

Daria speaks Urdu, Punjabi, English, Greek, and Farsi. She loves sharing stories from her journey with the IOM team. While living in Greece, she learned the Greek language, how to play the violin, and ride a skateboard.

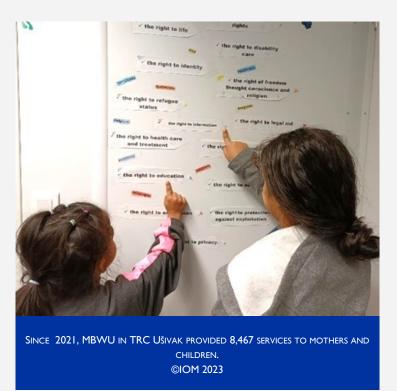
Petar, who is working in the TRC Ušivak as a Protection Assistant, invited Dania to join the guitar and language classes provided by IOM in the centre.

language.

In addition to organizing creative and educational workshops in TRCs Ušivak and Borići, IOM provides school transportation services for children.

Moreover, within the Mother and Baby Wash Unit operated by IOM, mothers and children have access to a pleasantly decorated space with a bathroom enabling mothers to wash children and maintain hygiene easily and in privacy, laundry room, appliances like hairdryer and iron, space for relaxation and socializing with a sofa, furniture for children and a tv set. It is a safe space where mothers and children can spend quality time together learning and playing.

* Name was changed to protect privacy.



Children and youth are at the heart of IOM's global mandate on migration. IOM's actions are guided by international law in this field, including the International Convention on the Rights of the Child (CRC), in particular. IOM strives to address children's unique individual needs which may encompass access to education, health care and psychosocial support as well as family unity and various protection measures to ensure children's safety.



This situation report was produced by IOM and includes updates on activities implemented in the context of the mixed migration response in Bosnia and Herzegovina. Its contents are the sole responsibility of IOM and do not necessarily reflect the views of the European Union or any of the donors represented.