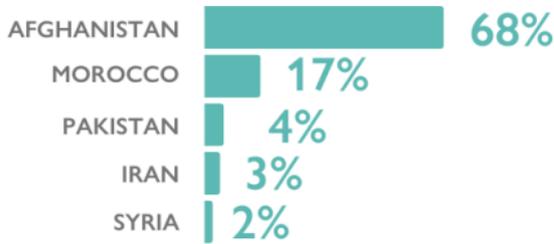


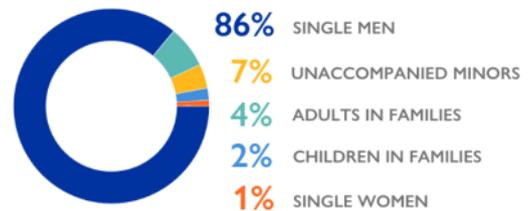
### TEMPORARY RECEPTION CENTRES (TRCs)

OCCUPANCY	CAPACITY	AVG. LENGTH OF STAY (DAYS)
117	580	6
313	1,512	6
1,808	1,700	5
283	800	9
<b>TOTAL:</b>	<b>4,592</b>	

### TOP 5 NATIONALITIES IN TRCs



### SEX AND AGE DISAGGREGATED DATA



### MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	1,972	2,214	2,615	2,389	4,640	5,010	1,856	3,252	27,429
2023	1,781	1,460	1,960	2,065	2,893	2,772	3,967	3,542					20,440

## SITUATION OVERVIEW

On 23 August, TRC Blažuj marked a record-breaking number of arrivals in a single day since the beginning of 2023, with more than 500 beneficiaries registered. The collective accommodation was reopened to accommodate new beneficiaries. IOM ensures that all migrants arriving in the centre receive information about services available and have access to immediate assistance. Migrants arriving in the evening and night are accommodated in the pre-registration area until they are formally registered by the Service of Foreigner's Affairs (SFA). IOM carries out emergency screenings to ensure proper referrals and protection-sensitive assistance.

On 29 August, during her visit to Tuzla, IOM Chief of Mission to Bosnia and Herzegovina (BiH) Laura Lungarotti, met with key partners in the Tuzla Canton (TC) including representatives of the SFA, the TC Red Cross and the Tuzla Puž Centre. Furthermore, she met with the Prime Minister of the TC Ifran Halilagić, the Mayor of Tuzla, Zijad Lugavić, the Minister of Labour, Social Policy and Return of the TC, Fadil Alić, and the director of the Centre for Social Work, Lejla Sadiković. They discussed the strengthening of the coordination between the TC and institutions in BiH that are involved in the migration response, as well as projects in the canton area that deal with youth engagement and support for

local communities. In 2022, in the TC IOM has provided crucial assistance to migrants in transit. In total, 1,500 migrants were assisted by Mobile Teams Tuzla, 15,000 non-food items (NFI) were provided, and 600 assisted voluntary return and reintegration (AVRR) information sessions were delivered.



IOM CHIEF OF MISSION TO BIH LAURA LUNGAROTTI MET WITH THE MAYOR OF TUZLA ZIJAD LUGAVIĆ DURING A VISIT TO TUZLA CANTON ALONG WITH OTHER IOM KEY PARTNERS. ©IOM 2023

### CONTACTS

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## COORDINATION & MANAGEMENT

Between 21 August and 3 September, IOM recorded a total of 6,128 people who arrived in four temporary reception centres, including newly registered and those previously registered who returned for assistance and 5,160 new departures.

The rate of new arrivals/departures puts intense pressure on IOM staff, services and resources. IOM ensures that all migrants arriving in reception centres receive information about services available and have access to immediate assistance and ensure services such as particularly food and non-food items provision.

In TRC Ušivak, IOM's camp coordination and camp management (CCCM) team worked to ensure that the technical conditions for provision of services operate smoothly by reconfiguring the existing networking equipment. Network coverage was established for the lower and middle part of the centre, including the laundry building, that will enable faster recording of services.

There was an increased number of unaccompanied or separated children (UASC) arriving to TRC Ušivak in the second week of the reporting period. Beside the spontaneous arrivals of 54 UASC, IOM in coordination with the SFA admitted 72 UASC and five families following the coordinated relocation from TRC Blažuj to TRC Ušivak in coordination with World Vision regarding the legal guardian's support.

In TRC Blažuj, a recycling machine designed to collect plastic, glass, and aluminum packaging was successfully put in operation. This initiative serves the dual purpose of promoting ecological awareness and improves overall hygiene within the centre through waste recycling. In addition, a green area cleaning campaign was organized within the centre by IOM and with participation of migrant volunteers. A total of 226 bottles were successfully recycled during the effort. The funds generated from the recycling initiative were donated to IOM's implementing partner NGO Pomozi.ba, reflecting the collective commitment to both environmental sustainability and social support.

# of emergency screenings in TRCs: 2,982

# of persons with protection risks and needs: 447

# of individual assistance: 183



PRE-REGISTRATION LINE IN TRC BLAŽUJ.  
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## PROTECTION, PARTICIPATION & ACCOUNTABILITY

Between 21 August and 3 September, IOM facilitated a total of 2,982 emergency screenings, through which 447 persons with protection needs were identified. IOM provided individual assistance, including interpretation and logistical support (such as orientation at the TRCs, provision of documents) to 183 persons while 1,927 individuals were reached through information provision and awareness raising sessions.

In TRC Blažuj, during the reporting period, due to high temperatures and a significant number of migrants present at the centre, leading to overcrowding during meal distribution, the IOM maintenance staff undertook the construction of a canopy to provide protection from the sun for migrants waiting in line for meals. Additionally, movable barriers were created to help maintain order under the canopy during these distributions. Furthermore, a Mine Risk Education (MRE) class was conducted, specifically tailored for migrants from Morocco. The session was led by IOM and Bosnia and Herzegovina Mine Action Centre (BHMACE) MRE instructors along with the support of an IOM cultural mediator for Arabic language. The mediator played an important role in effectively conveying the information to the participants and facilitating an interactive atmosphere. This allowed for a dynamic exchange of questions and inquiries that arose during the presentation.

In TRC Borići, IOM provided individual assistance to 82 beneficiaries on various occasions, mainly helping them to access the services in the centre (making sure that they receive medical assistance, delivering NFI on special occasions, assisting with the accommodation process or translation, assisting with transportation on various occasions).

In TRC Ušivak, the community representatives' meeting was held on 22 August, with five migrants from Afghanistan, Pakistan and Iran participating along with IOM's CCCM representatives and a World Vision representative. Migrant representatives provided useful feedback on services provided in the centre and suggested that a water fountain and additional benches in the centre would be useful. Respective measures were immediately initiated by the IOM maintenance team to address the identified needs.



CANOPY PROTECTION SHADE MADE BY IOM IN TRC BLAŽUJ TO PROTECT BENEFICIARIES WHO WAIT FOR MEAL DISTRIBUTION FROM THE SUMMER HEAT.  
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## SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all installations at reception centres daily, with two cleanings per day, and weekly disinfection, disinfestation, and derating measures, and regular repairs on shelters and sanitary installations.

In TRC Ušivak, IOM's maintenance team finished the work on construction of the outdoor water fountain, installing three drainpipes to enable water supply and drainage. A concrete block from the existing abandoned infrastructure was used, which contributed to the cost savings. The installation of the water fountain was suggested by migrants through community representatives' mechanism.

During the reporting period, the capacity of the Green Zone, intended for young single men between 18 and 21 years of age was increased with an additional 24 mattresses, bringing the total capacity to 72 sleeping spots.

In TRC Ušivak, Mother and Baby Wash Unit (MBWU) services were used by 89 beneficiaries, 68 mothers, one single father and 20 children (14 female and 6 male).

**# of persons sheltered in the TRCs: 2,521**



EAST AFRICAN PILAO MEAL SERVED DURING LUNCH IN TRC UŠIVAK.  
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## FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and non-food items (NFI) distribution activities with partner organizations such as the Red Cross and Pomozi.ba. During the reporting period, a total of 56,651 meals and 20,584 NFIs were distributed.

In TRC Ušivak, the distribution of paper-based vouchers with monetary value was organized on 24 August in close coordination among NGO Zemlja djece BiH from Tuzla, the Service for Foreigners' Affairs (SFA) and IOM. Vouchers were provided by NGO Zemlja djece and are intended for food and non-food items purchase in the local nearest supermarket. The IOM's CCCM team organized distribution to a total of 140 migrants staying in the centre with each person receiving one voucher, including all demographic categories.

**# of meals distributed: 56,651**

**# of NFIs distributed: 20,584**

## ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

IOM has mobile teams that are present at locations outside of TRCs to increase access to information and services for migrants staying outside of formal reception facilities, with the aim to reduce the number of migrants camping or squatting in abandoned buildings.

During the reporting period, IOM's mobile teams provided 62 transportation services mainly to reception centres for 273 migrants and conducted 591 information sessions.

Afghanistan (72%) was the main declared nationality of assisted migrants, followed by Morocco (7%), Pakistan and China (5% each), Türkiye (3%), Iran and Sri Lanka (2% each), Syrian Arab Republic and Bangladesh (1% each), Iraq, Nepal and Azerbaijan (1% combined).

**# of persons transported: 273**

**# of information sessions: 591**

**# of total persons assisted by mobile teams: 637**



IOM'S MOBILE TEAMS PROVIDE TRANSPORTATION ASSISTANCE TO VULNERABLE MIGRANTS. ©IOM 2023

## RETURN & ALTERNATIVE SOLUTIONS

Between 21 August and 3 September, the team reached 580 migrants of which 333 in TRCs and 247 migrants in other locations off-site – through information sessions on assisted voluntary return and reintegration (AVRR). A total of 328 counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance available during pre-departure, travel, and post-arrival.

Five persons returned to their country of origin (four to India and one to Türkiye), while five others applied for AVRR and their return preparations are currently in progress.

AVRR counsellors regularly participate in legal information sessions organized together with IOM Protection team for migrants accommodated in TRCs Blažuj, Ušivak, Lipa and Borići. At these sessions AVRR team provides additional information to migrants about their rights, key details of AVRR assistance and reintegration opportunities in their community before they return to country of origin.

**# Applications for Assisted Voluntary Returns in 2023: 73 (M66, F7)**

**# Assisted Voluntary Returns since 2018: 1,372 (M1,210, F162)**

**# Assisted Voluntary Returns in 2023: 48 (M44, F4)**

## A day with the IOM Protection Team in TRC Blažuj

My name is Deni Bešlić, and I work as IOM Protection and Mental Health and Psychosocial Support (MHPSS) Assistant in the Temporary Reception Centre Blažuj. IOM Protection staff has a very important role within the center since IOM is the first point of contact for beneficiaries and helps coordinate protection activities with other partners.

At 8:00 a.m., I start my day by discussing with colleagues from the night shift to get a sense of the number of newly pre-registered beneficiaries. New beneficiaries who arrive at the centre during the night are pre-registered and accommodated in the pre-registration areas. This allows us to provide assistance and services to beneficiaries from the moment they arrive. In July, the pre-registration areas were extended to respond to the large number of daily arrivals.

At 8:15 a.m., I head over the pre-registration area with my colleagues, where we inform beneficiaries of the process to register and complete the vulnerability screening. After that, I move to the area where tents have been set up for the vulnerability screening. One by one, registered beneficiaries enter the tent to complete the vulnerability screening questionnaire. This screening tool helps us identify situations of vulnerability and tailor the provision of services in accordance to beneficiaries' needs.

During my shift, I go through the same questionnaire with many beneficiaries. For example, last week in TRC Blažuj, we completed 866 emergency screenings, which helped us identify 144 persons with protection needs. Once identified, these persons were referred to other units or partners, such as the medical team present in the centre. In addition to the facilitation of emergency screenings, the IOM Protection team provides individual assistance, including interpretation, logistical support, information provision and awareness raising sessions.

Some days, at 4 p.m., I am still doing the vulnerability screenings with beneficiaries who arrived the day before.

There are days where we see so many beneficiaries that it is difficult to have a chat with everyone and pay attention to detail. But at the end, we realize that one smile or one conversation with someone can reduce their stress. This can meaningfully change their days, and ours too.



IOM'S PROTECTION TEAM PROVIDING ASSISTANCE TO NEWLY ARRIVED MIGRANTS IN TRC BLAŽUJ.  
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