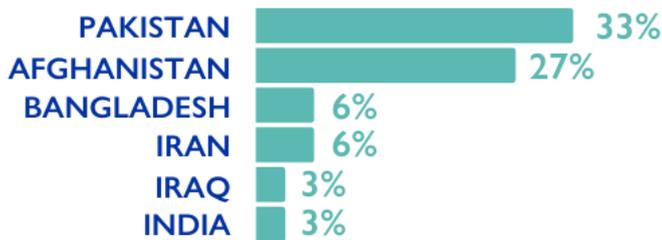


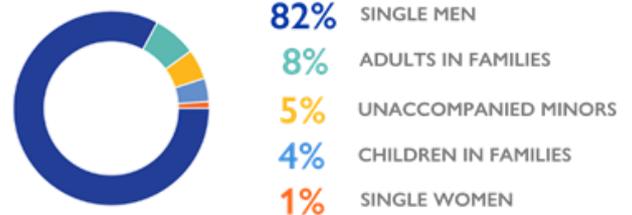


|               | TEMPORARY RECEPTION CENTRES (TRCs) |              |                            |
|---------------|------------------------------------|--------------|----------------------------|
|               | OCCUPANCY                          | CAPACITY     | AVG. LENGTH OF STAY (DAYS) |
| BORIĆI        | 105                                | 580          | 103                        |
| MIRAL         | 393                                | 700          | 12                         |
| LIPA          | 507                                | 1,500        | 40                         |
| BLAŽUJ        | 806                                | 1,700        | 70                         |
| UŠIVAK        | 199                                | 800          | 36                         |
| <b>TOTAL:</b> | <b>2,010</b>                       | <b>5,280</b> |                            |

### TOP 6 NATIONALITIES IN TRCs



### SEX AND AGE DISAGGREGATED DATA IN TRCs



### MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

|      | JANUARY | FEBRUARY | MARCH | APRIL | MAY   | JUNE  | JULY  | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL  |
|------|---------|----------|-------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|--------|
| 2017 | 77      | 66       | 37    | 5     | 22    | 11    | 29    | 60     | 52        | 105     | 76       | 215      | 755    |
| 2018 | 237     | 479      | 598   | 1,801 | 2,242 | 2,295 | 2,489 | 2,293  | 3,710     | 5,057   | 1,931    | 935      | 24,067 |
| 2019 | 732     | 1,117    | 1,721 | 2,631 | 2,603 | 2,096 | 4,465 | 2,913  | 4,557     | 3,326   | 1,925    | 1,110    | 29,196 |
| 2020 | 882     | 2,001    | 1,540 | 112   | 512   | 1,722 | 2,194 | 2,618  | 1,889     | 1,087   | 1,064    | 529      | 16,150 |
| 2021 | 670     | 773      | 1,269 | 1,271 | 1,937 | 1,855 | 2,236 | 1,362  | 1,591     | 1,547   | 704      | 525      | 15,740 |
| 2022 | 429     | 578      | 465   |       |       |       |       |        |           |         |          |          | 1472   |

## SITUATION OVERVIEW

In cooperation with UNHCR, UNICEF and Red Cross Čitluk, IOM provided support from its stock for 138 women and children from Ukraine located in private accommodations in Medugorje through the delivery of 5,296 non-food items (NFIs), personal protective equipment (PPE) and social games, toys and coloring books for children and families.

The Crisis Board of the Ministry of Health, Labour and Social Policy of Una-Sana Canton issued a new decision on 8 March 2022 that discontinues the preventive isolation for new arrivals in reception facilities. The decision was made based on the fact that the epidemiological situation inside the Temporary Reception Centres (TRC) is under control, with last positive COVID-19 case reported one month ago. Regular testing of new arrivals remains in force in all TRCs. The abolishment of the mandatory preventive isolation in Una-Sana Canton is expected to have a positive impact on readiness of migrants to seek protection and accommodation in reception facilities.

To mark International Women's Day on 8 March, all TRCs organized social events that highlighted and celebrated women rights and equality. TRC Ušivak hosted a celebration for migrant women, emphasizing women as active agents of change and transformation. A documentary screening linked to the

affirmation of women rights, with a narration about the historical context of the women's emancipation movement, was organized for beneficiaries and TRC staff.



IOM STAFF PREPARE TO DISTRIBUTE ITEMS TO UKRAINIAN REFUGEES IN MEDUGORJE. © IOM 2022

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## COORDINATION & MANAGEMENT

In TRC Miral, IOM and the Service for Foreigners' Affairs (SFA) discussed and agreed on the referral mechanism for pre-registration and accommodation of migrants. The area that once served as a preventive isolation room was slightly readjusted to serve as a pre-registration area where new arrivals can be tested for COVID-19. Based on the results, they will be directed either to the general population accommodation or to symptomatic isolation.

In TRC Ušivak, the regular Camp Coordination and Camp Management (CCCM) meeting was held during the week, with the participation of the SFA and partner organizations, to discuss current issues in the Center, problems and potential solutions, and coordination and management of identified cases among the migrant population. One of the action items of the meeting was to include the Federation of BiH Red Cross inputs for CCCM in the Standard Operating Procedures (SOP) with regards to their increasing role in the provision of health services for migrants.

In TRC Blažuj, the practice of reallocation of unaccompanied and separated children (UASC) to TRC Ušivak takes place in coordination with the SFA, Save the Children, and the Center for Social Welfare Hadžići. As a result, the number of UASCs has been significantly reduced in TRC Blažuj.

In TRC Lipa, IOM continued training SFA staff who oversee food management, including planning meals, ordering staples and groceries, tracking warehouse inventory, and keeping records on consumption, among other responsibilities. SFA staff will participate in the next round of orders from suppliers to gain practical insight and firsthand experience, preparing them gradually for a more independent role in food management.

Regular COVID-19 vaccination roll-out for migrants in all TRCs continues. A total of 1,383 vaccine doses have been administered since the immunization process began in August 2021.

## PROTECTION, PARTICIPATION & ACCOUNTABILITY

Regular Complaint Committee meetings were held in TRC Borići, TRC Lipa and TRC Ušivak during the week with participation from organizations providing services in the Center and beneficiary representatives. Recorded complaints were mainly related to access to services such as WIFI connection and sanitary facilities. The Committee addressed each issue separately and agreed on further actions. Beneficiaries are regularly informed by IOM and partners about the Complaint and Feedback mechanism, including instructions for use and its purpose.

The Community Council Meetings were held in TRC Ušivak, TRC Blažuj with IOM, SFA and community representatives. In TRC Ušivak, community representatives prepared a list of discussion items mainly dealing with improving living conditions in the Center. Community representatives proposed several constructive suggestions related to food consumption, maintaining hygiene in the Centre, and organization of social events.

In TRC Miral, to mark International Women's Day on 8 March, migrants from the Fashion Corner and Craft Workshop visited a local organization that provides support for people who have been diagnosed with cancer, "Sutra je novi dan/Tomorrow is a new day," and delivered 60 aprons and hand made fragrant soaps. The host prepared traditional Bosnian food and handmade gifts for migrants. The event also served as an opportunity to discuss future joint activities. The Fashion and Woodwork corners continue to be popular in Miral, with beneficiaries producing bags and chairs during the week.

During the reporting period, Mine Awareness instructors from the IOM Office of Staff Security conducted two Mine Risk Education sessions for up to 50 migrants accommodated in the TRCs. The session provided participants with mine awareness information and better understanding of the dangers associated with the presence of unexploded ordnances (UXOs) across the BiH territory.

IOM and partner cultural mediators provided translation services during the sessions.

**# of persons referred to partner organizations by IOM: 131**

**# of protection/MHPSS services provided by IOM: 2,535**



IOM STAFF MEMBER CONDUCTS A MINE AWARENESS TRAINING SESSION FOR MIGRANTS. © IOM 2022



TRC MIRAL BENEFICIARIES AND STAFF VISIT TO „SUTRA JE NOVI DAN“ ORGANIZATION © IOM 2022

## SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating (DDD) measures, and regular repairs on shelters and sanitary installations. During the reporting period, 58 persons used the Mother and Baby Washing Unit (MBWU) services, including 38 mothers and 20 children (16 boys and 4 girls).

In TRC Borići, outdoor construction works, and installation of housing containers are progressing as planned. Stairs and handrails were installed to access the containers.

**# of persons sheltered: 2,010**

**# of persons assisted by the IOM MBWU: 58**

**# of persons assisted with laundry services: 968**

## EMINA'S\* STORY

A month ago, while I was monitoring breakfast distribution, a little boy came with his family to eat. They chose a table at the far end of the cafeteria. After some time, the boy approached me, started peeling a mandarin, and offered me a half of it. I politely refused and told him that he should eat all of it since it is healthy for him and it will help him to grow big and strong, but he was not satisfied. He went back to the table where his family was sitting, took something, and came back. This time, he offered me a whole mandarin. Again, I refused politely and told him that I am not hungry and that he should eat this one too. Yet again he was not satisfied. He placed the fruit on my table and offered me his hand. As he did not speak English, I could not understand what he wanted but I took his hand and started following him. He led me to the table where his family was and said something to his mother. She looked at me and smiled, gave him a nod, took one plastic cup and filled it with mixed nuts. The little boy took the cup and led me back to my table. He sat down by my side, gave me the cup, and instructed me to eat, using his hands. I tried to refuse for the third time, but he became sad, so I compromised by sharing it with him. This little boy had seen that I was the only person in the room that was not eating and decided to share.

This genuine act of generosity is a reminder to nurture humanity in every situation.

*\*Emina is IOM Migrant Protection Assistant in Una-Sana Canton*



A SMALL GIFT OF GENEROSITY  
© IOM 2022

## FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFIs distribution activities with support from partner organizations, with 26,890 meals and 8,095 NFI items distributed without major incident.

In TRC Borići, IOM and partners discussed possible solutions to provide additional nutrition to school children. School children are provided with lunch packages (flatbread, bread, spread, and fruit) every working day, however, due to their school schedule, they often miss breakfast and lunch. The issue will be further discussed with community representatives. One possible solution is to adjust meal delivery time in the Centre.

In TRC Ušivak, along with the regular NFI distribution to migrants during the week, the Free Shop operated Monday through Friday and assisted 13 people with 198 second-hand donated items.

**# of meals distributed: 26,890**

**# of NFIs distributed: 8,095**

**# of persons supported with NFI: 1,072**

## ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The IOM Outreach team continues to be present in locations outside of the TRCs to increase information and access to services, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The IOM Outreach team screens for vulnerabilities, provides emergency assistance, and transports migrants to TRCs upon request. During the reporting period, the IOM Mobile Outreach team provided 3,368 services to migrants identified outside of reception facilities, including 1,028 information sessions, 26

psychological first aid (PFA) sessions, 58 transportation services to 183 migrants, 1,404 food items and 1,457 non-food items. A total of 179 migrants accepted accommodation in TRCs and were assisted by IOM, including 129 to TRC Lipa, 42 to TRC Borići, and 8 to TRC Miral.

**# of persons transported to TRCs: 179**

**# of individual services provided to migrants outside of TRCs: 3,368**

## RETURN & ALTERNATIVE SOLUTIONS

IOM's Return and Reintegration team provides administrative, logistical and financial support, including reintegration assistance, to migrants unable or unwilling to remain in the host or transit country who decide to return to their country of origin. During the reporting week, IOM reached 36 migrants and provided information on assisted voluntary return and reintegration (AVRR), to 29 in TRCs and 7 in off-site locations. A total of 54 in-depth counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance they can receive during the pre-departure phase, during travel, and during the post-arrival stage. During the reporting period, IOM assisted two migrants with returning to their countries of origin (one to North Macedonia and one to Turkey).

**# Assisted Voluntary Returns since 2018: 1,223**

**# Assisted Voluntary Returns in 2022: 28**

## SAFETY & SECURITY

No major incidents were registered in the TRCs during the week. Minor violations of house rules were the most common reported security issue.

## MAIN GAPS

Additional support to the migration response in BiH is needed. The top priority remains funds for food and non-food items for migrants living in TRCs and those sleeping outside of TRCs. Funds are also needed for critical repairs and running costs of TRCs. IOM and its partners are exploring ways to complement funding to ensure preparedness and response to emergencies.

Capacity-building remains a priority to progress towards the overarching goal of ensuring state ownership of the emergency response.



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