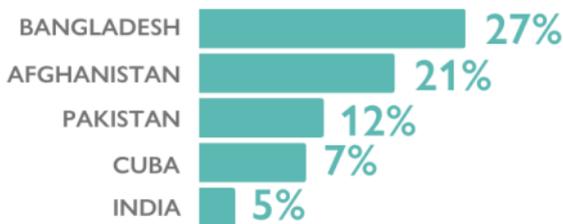


BORIĆI
LIPA
BLAŽUJ
UŠIVAK

TEMPORARY RECEPTION CENTRES (TRCs)

| | OCCUPANCY | CAPACITY | AVG. LENGTH OF STAY (DAYS) |
|---------------|--------------|--------------|----------------------------|
| BORIĆI | 266 | 580 | 103 |
| LIPA | 270 | 1,497 | 28 |
| BLAŽUJ | 1,021 | 1,700 | 65 |
| UŠIVAK | 378 | 800 | 36 |
| TOTAL: | 1,935 | 4,577 | |

TOP 5 NATIONALITIES IN TRCs



SEX AND AGE DISAGGREGATED DATA



67% SINGLE MEN
15% ADULTS IN FAMILIES
8% UNACCOMPANIED MINORS
8% CHILDREN IN FAMILIES
2% SINGLE WOMEN

MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

| | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|------|---------|----------|-------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|--------|
| 2017 | 77 | 66 | 37 | 5 | 22 | 11 | 29 | 60 | 52 | 105 | 76 | 215 | 755 |
| 2018 | 237 | 479 | 598 | 1,801 | 2,242 | 2,295 | 2,489 | 2,293 | 3,710 | 5,057 | 1,931 | 935 | 24,067 |
| 2019 | 732 | 1,117 | 1,721 | 2,631 | 2,603 | 2,096 | 4,465 | 2,913 | 4,557 | 3,326 | 1,925 | 1,110 | 29,196 |
| 2020 | 882 | 2,001 | 1,540 | 112 | 512 | 1,722 | 2,194 | 2,618 | 1,889 | 1,087 | 1,064 | 529 | 16,150 |
| 2021 | 670 | 773 | 1,269 | 1,271 | 1,937 | 1,855 | 2,236 | 1,362 | 1,591 | 1,547 | 704 | 525 | 15,740 |
| 2022 | 429 | 578 | 907 | 1,567 | 1,972 | 2,214 | 525 | | | | | | 8,192 |

SITUATION OVERVIEW

On 28 June in Tuzla, IOM opened its fourth office in Bosnia and Herzegovina (BiH). During the opening ceremony, a photo exhibition was opened to present IOM's activities, with an emphasis on the interventions carried out in Tuzla Canton. With the opening of the new office, IOM BiH continues to strengthen its support to local authorities, to provide assistance to migrants and work with young people and local communities in Tuzla.

On 30 June in Bihac, through an EU-funded social cohesion initiative, IOM, War Childhood Museum (WCM), the *U pokretu* association, and IPSIA BiH, opened an exhibition showcasing children's personal belongings from everyday life and the memories tied to them. The exhibition provides insight into the experiences of growing up in different countries marked by war, including BiH. Each exhibited story underlines the multifaceted adverse effects of armed conflict on children while revealing different aspects of this complex experience, including refugee experiences and growing up as a child on the move. WCM is the world's only museum dedicated solely to the experiences of children living in wartime contexts.



IOM TUZLA OFFICE OPENING EVENT.
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COORDINATION & MANAGEMENT

During the reporting week, a beneficiary satisfaction survey conducted over three weeks in all Temporary Reception Centres (TRC) in BiH was completed. The survey measures the satisfaction of migrants with shelter conditions, food and non-food item (NFI) supply, privacy, security, and the quality and variety of social activities among individuals of different gender, cultural, and ethnic groups accommodated and assisted in reception facilities. Besides giving overall feedback for longer planning purposes, the survey identified the common needs of beneficiaries.

In TRC Lipa, water supply to the centre was disrupted during the week due to the disinfection work being done by a local water company, *Vodovod*, on a water distribution system in order to establish a clean and safe supply. IOM provided water cisterns and bottled drinking water, and 30 portable toilets for migrants and staff in the centre to address WASH gaps during this period. The disinfection work was successfully completed on 1 July. IOM staff distributed 300 leaflets about the resumption of drinkable water using the water pipes.

In TRC Blažuj, the bi-weekly camp coordination and camp management (CCCM) meeting was organized on 29 June by IOM and the Service for Foreigners' Affairs (SFA) with the participation of 15 representatives of partner organizations. The worsening of the COVID-19 situation was discussed, among other coordination issues. All participants agreed to closely monitor adherence to COVID-19 protective measures.

PROTECTION, PARTICIPATION & ACCOUNTABILITY

IOM organized a training on cultural competency and cultural mediation for frontline officials of the Directorate for the Reception of Foreigners Seeking International Protection, the Border Police, the Red Cross, the Civic Alliance and UNHCR staff who are in direct contact with migrants. The training was facilitated by IOM's Protection, Mental Health and Psychosocial Support (MHPSS), and Assisted Voluntary Return and Reintegration (AVRR) cultural mediators, all with long-standing experience in the field of cultural mediation. During the two-day program, participants had the opportunity to learn more about the countries from which most migrants came, discriminatory legislation, the roles and definitions of cultural mediation, non-verbal communication and its differences across cultures, as well as cultural factors as obstacles to identifying potential victims of trafficking.

In TRC Lipa, following a request from the CCCM meeting, IOM held a presentation for ten participants on the topic of hygiene awareness, as a part of the centre-wide cleaning that took place on the same day.

Additionally, informative posters were produced on good hygiene practices and will be posted at highly frequented places within the centre.



PROMOTION OF HYGIENE AWARENESS IN TRC LIPA.

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In TRC Blažuj, the Community Representative Council meeting was held on 30 June with the participation of six community representatives and nine representatives of partner organizations. The main topics covered during the meeting included, but were not limited to, hygiene conditions and the maintenance of the outdoor kitchen and the security situation in the centre.

In TRC Ušivak, the Feedback and Complaint Committee convened on 1 July and assessed the suggestions and complaints found in the Complaint and Feedback boxes. The Committee agreed that all suggestions and complaints should be reviewed by the Camp Coordinator and necessary actions would be taken to address the issues raised.

Nine women from the *Renesansa* association, which assists those suffering with and being treated for breast cancer in BiH, visited the centre. Together with migrants from Afghanistan, Burundi, Cuba, India, and Iran, the *Renesansa* representatives spent a day creating unique pieces of jewelry that were shared among beneficiaries. Some pieces were kept for the *No Nation Fashion* future creative collections and performances.

of emergency screenings in TRCs: 455

of referrals to partner organizations: 40



COMMUNITY REPRESENTATIVES MEETING IN TRC BLAŽUJ.

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JEWELLERY WORKSHOP IN TRC UŠIVAK.

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SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating (DDD) measures, and regular repairs on shelters and sanitary installations. During the reporting period, 46 persons used the Mother and Baby Washing Unit (MBWU) services in TRC Ušivak, including 18 mothers and 28 children.

In TRC Blažuj, levelling and asphaltting works around the open kitchen area have been completed, providing better access to the kitchen and improving its overall look and future maintenance. The previous week, IOM staff members installed perforated metal sheets on the outside part of the kitchen. The open kitchen is now a fully functional, protected, and pleasant facility, frequently used by migrants residing in the centre.

of persons sheltered: **1,935**

of persons assisted with laundry services: **1,027**



ACCESS TO THE OPEN KITCHEN AREA WAS IMPROVED IN TRC BLAŽUJ.

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FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFI distribution activities with partner organizations such as the Red Cross and Pomozi.ba. In total, 28,691 meals and 8,194 NFI items were distributed during the reporting period. IOM tracks individual nutrition needs with the support of medical personnel and provides adapted menus when medically prescribed.

On 29 June, the second meeting between representatives of all TRCs in BIH, including food focal points, was organized to discuss a plan to improve the nutrition of food served in the centres. The list of proposed dishes that originated from Burundi, Cuba, Nepal, India, Bangladesh, Afghanistan, Iraq, Pakistan, and Morocco - representative of the newly arriving and most common countries and cultures of origin for residents and users of the TRCs - was reviewed, consolidated, and added to the daily menus at all centres.

of meals distributed: **28,691**

of NFIs distributed: **8,194**

of people assisted with NFIs: **1,056**

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

IOM's mobile teams are present in locations outside of TRCs to increase access to information and services, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The mobile teams screen for vulnerabilities, provide emergency assistance, and transport to migrants to TRCs upon request.

During the reporting period, IOM's mobile teams organized 303 information sessions, six psychological first aid sessions, and 42 transportation services for 124 migrants and distributed 321 food items and 12 NFIs. A total of 116 migrants accepted accommodation and were transported by IOM's mobile teams to TRCs, including 92 single men, three families of 12 members (seven adults and five children), and four unaccompanied and separated children (UASC) to TRC Lipa and seven migrants to TRC Ušivak.



IOM'S MOBILE TEAM PROVIDES TRANSPORTATION SERVICES TO MIGRANTS, INCLUDING TO FAMILIES AND CHILDREN.

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Pakistan (28 per cent), Afghanistan (21 per cent), and Cuba (17 per cent) are the three main countries of origin declared by the identified migrants residing outside of the TRCs in USC, followed by Burundi (12 per cent), Iran (5 per cent), Ghana, and Nepal (4 per cent each), and others.

of persons transported to TRCs: **124**

of information sessions: **303**

SAFETY & SECURITY

In TRC Blažuj, three security incidents were caused by fights among migrants. Police intervened and migrants were transported to the Clinic for Emergency Medical Care in Sarajevo for necessary health treatment.

In TRC Borići, UASC organized a protest over usable accommodation space for new arrivals in the UASC zone. The need to widen the capacity of the Covid-19 symptomatic isolation zone reflected on the capacity of other zones within the centre. The solution was quickly found and the protest ended.

A WORKING DAY FOR IOM'S MOBILE TEAM

IOM's Information Management Assistant, Semir Abazović, shares a story

IOM's mobile teams in Una-Sana Canton (USC) work in two shifts every day in challenging work environments to assist stranded migrants in and outside of site locations, including single men, families with children, and unaccompanied and separated children. Some days, there are much higher numbers of migrants who are extremely vulnerable and require immediate assistance in adverse conditions, including high summer temperatures.

29 June was one of those highly challenging days for staff members of the USC mobile team. Requests for assistance piled up one after the other, each equally important and urgent. The team assisted migrants who experienced a non-violent pushback and transported six men to TRC Lipa and nine family

members (two families) to TRC Borčić from the Velika Kladuša area.

Later that day, an additional eight migrants were transported to TRC Lipa from Velika Kladuša, where they were accommodated, and seven migrants were transported from Bužim and accommodated in TRC Lipa. All thirty migrants assisted that day received information regarding the services offered inside all TRCs in USC, as well as food, water, and personal protective equipment.

A tremendous level of coordination, commitment, and teamwork are all in a day's work for IOM's mobile teams, the secret ingredients necessary to provide much needed support to all requesting migrants



IOM MOBILE TEAMS ASSISTING FAMILIES IN USC.
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IOM MOBILE TEAMS SHARING INFORMATION TO MIGRANTS.
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MAIN GAPS

The mixed migration response in Bosnia and Herzegovina is providing life-saving assistance to migrants, as well as technical capacities to local authorities. IOM and its partners are seeking additional funding to support activities in the area of migrant protection and protection-sensitive reception. Capacity-building also remains a priority to progress towards the overarching goal of ensuring state ownership of the mixed migration response.



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