



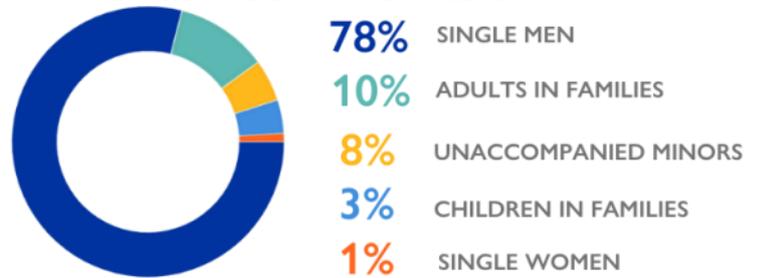
### TEMPORARY RECEPTION CENTRES (TRCs)

	OCCUPANCY	CAPACITY	AVG. LENGTH OF STAY (DAYS)
BORIĆI	184	580	103
LIPA	438	1,497	31
BLAŽUJ	828	1,700	65
UŠIVAK	165	800	36
<b>TOTAL:</b>	<b>1,615</b>	<b>4,577</b>	

### TOP 5 NATIONALITIES IN TRCs



### SEX AND AGE DISAGGREGATED DATA IN TRCs



### MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	1,972								5,453

## SITUATION OVERVIEW

The United Nations Under-Secretary-General (USG) for Global Communications, Melissa Fleming visited Bosnia and Herzegovina (BiH) to mark the 30th anniversary of BiH's membership in the UN. During a week-long visit to BiH focused on countering hate speech, the USG visited the Temporary Reception Centre (TRC) Ušivak in Hadžići on 27 May, together with representatives of BiH authorities, UN agencies in BiH, and partners present in the centre. The USG also visited the No Nation Fashion (NNF) studio operated by IOM. NNF is a fashion brand, funded by the European Commission's Service for Foreign Policy Instruments (FPi), born out of a vision that migration can bring new opportunities to both migrants and host communities and create more resilient communities by offering an inclusive space for migrants of all genders and ages to showcase their stories and talents.

From 26-27 May, police officers from multiple agencies represented in the reformed national referral mechanism gathered in Mostar for the first rollout of the revised specialized curriculum on counter trafficking (CT). This specialized training adopted an innovative approach where police officers who IOM had previously trained and certified through Training of Trainers (TOT), delivered

the training ensuring a sustainable and long-term solution to CT capacity building for police forces.



UN UNDER-SECRETARY GENERAL FOR GLOBAL COMMUNICATIONS, MELISSA FLEMING, IN A VISIT TO TRC UŠIVAK. © IOM BIH 2022

### CONTACTS

Chief of Mission  
Laura Lungarotti, llungarotti@iom.int

Information Management and Reporting  
Programme Support Unit, BIH\_PSU@iom.int

[www.iom.int/countries/bosnia-and-herzegovina](http://www.iom.int/countries/bosnia-and-herzegovina)

## COORDINATION & MANAGEMENT

In TRC Borići, the camp coordination and camp management (CCCM) meeting with partner organizations was organized by IOM in coordination with the Service for Foreigners' Affairs (SFA). The main topic of discussion this week was the challenge to facilitate the movements of people from the pre-registration and isolation zones to the accommodation area of the center, prior to completing the mandatory protocols and registration. It was agreed that all partner organizations will advise beneficiaries to respect the rules and remain in the pre-registration and isolation zones until the COVID-19 testing is completed and they receive medical clearance.

In TRC Ušivak, during the CCCM coordination meeting, IOM, the SFA and partner organizations presented their activities and plans as well as important developments. IOM shared that the Directorate for Coordination of Police Bodies (DPCB) has assigned two more police officers as security personnel in the centre. The security situation in the centre will also be maintained by the issuance of permanent access cards for all staff. The new activities available in the centre were also mentioned such as yoga classes, which will be available in the Social Corner and delivered by Médecins du Monde (MdM). Participants agreed that the high fluctuation of the centre's population requires a more flexible schedule of service provision for psychosocial support and educational and recreational activities.

In TRC Blažuj, the use of the IOM software, Smart Camp, was further extended to track laundry services in the centre, which will make the service faster and enable automatized data collection.

## PROTECTION, PARTICIPATION & ACCOUNTABILITY

In TRC Borići, a meeting with representatives of communities from India and Nepal was organized on 25 May to inform them about available services and encourage their participation in different accountability and participation mechanisms. A total of ten women and six men had the opportunity to hear more about the existing services in the centre, including food, NFI, WASH, and shelter and learn about house rules and the importance of their participation in the centre's everyday life. IOM's Mobile Team provided medical transport to ten people from TRC Borići to the local health centre and to 16 beneficiaries to the Cantonal Hospital in Bihać for medical assistance and treatment.

In TRC Blažuj, IOM's team reviewed the complaint, feedback and suggestion mechanism to make it more user friendly. The complaint and feedback forms were restructured to cover different aspects of services and living conditions in the centre and translated into six languages frequently used by migrants (Arabic, Urdu, Pashto, French, Farsi, and English). Partner organizations supported the process by helping with the translation of the forms. As agreed during the previous meeting, two additional boxes for submitting complaints and/or feedback were installed, one of which was customized to be easily accessible for people using wheelchairs. There are currently four complaint, feedback and suggestion boxes in the centre.

In TRC Ušivak, IOM, in coordination with the SFA, organized a student visit from the International Baccalaureate Middle Years Programme at the Second Grammar School in Sarajevo. On 28-29 May, the students held a two-day workshop for 15 migrant children between 12 and 18 years of age. The workshop included creative writing, drawing, cultural exchange and a dancing workshop. The purpose of the workshops was to include the children in cultural exchange with local community but also to sensitize the students to migration issues through contact with children from migrant families.



COMPLAINT, FEEDBACK AND SUGGESTION FORMS PREPARED IN SIX LANGUAGES IN TRC BLAŽUJ. © IOM BIH 2022



CHILDREN IN TRC UŠIVAK ENGAGED IN CREATIVE WORKSHOP DURING THE STUDENT VISIT FROM THE SECOND GRAMMAR SCHOOL IN SARAJEVO. © IOM BIH 2022

## FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFI distribution activities with partner organizations such as the Red Cross and Pomoziba. In total, 23,438 meals and 6,718 NFI items were distributed during the reporting period. IOM tracks individual nutrition needs with support from medical personnel and provides adapted menus when medically prescribed.

In TRC Ušivak, IOM continued with distribution of items donated by Islamic Relief over the week and distributed 138 packages to 69 persons. Food was delivered by IOM's staff to 11 residents directly in their accommodation units due to their health conditions.

In TRC Blažuj, the number of migrants who are vegetarians increased during the reporting period and the daily menu in the centre was adjusted accordingly.

# of meals distributed: **23,438**

# of NFIs distributed: **6,718**

# of people assisted with NFIs: **913**

## ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The IOM Mobile Team is present in locations outside of TRCs to increase access to information and services, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The IOM Mobile Team screens for vulnerabilities, provides emergency assistance, and transports migrants to TRCs upon request. During the reporting period, the IOM Mobile Team organized 225 information sessions, two psychological first aid sessions, 55 transportation services for 192 migrants, and distribution of 676 food items and 1,144 non-food items. A total of 185 migrants accepted accommodation and were transported by the IOM Mobile Team, including 108 migrants to TRC Lipa, 74 migrants to TRC Borić, and three migrants to TRC Ušivak.

On 27 May, four IOM Mobile Teams from Višegrad, Bijeljina, Banja Luka and Tuzla jointly responded in assisting ten migrant families with 38 total members, including one pregnant woman. The families were located near Sapna and were exhausted from walking for a long time in high temperatures. They were provided with basic services, including NFI, food packages, and water, information on accommodation options and assisted voluntary return and reintegration (AVRR), and were transported to TRC Ušivak and the Safe House in Tuzla.

# of persons transported to TRCs: **192**

# of information sessions: **225**

## RETURN & ALTERNATIVE SOLUTIONS

IOM's Return and Reintegration team provides administrative, logistical and financial support, including reintegration assistance, to migrants who decide to return to their country of origin. During the reporting week, IOM provided information on AVRR to 73 migrants in BiH, including 40 migrants in TRCs and 33 migrants in off-site locations. A total of 108 in-depth counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance they can receive pre-departure, during travel, and post-arrival. In the reporting period, there were two assisted voluntary returns to India and Tunisia, respectively.

# Assisted Voluntary Returns since 2018: **1,252**

# Assisted Voluntary Returns in 2022: **53**



IOM MOBILE TEAMS PROVIDE SUPPORT TO MIGRANT FAMILIES.  
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PROVISION OF AVRR INFORMATION IN TRC BLAŽUJ.  
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## SAFETY & SECURITY

No major incidents were registered in the TRCs. The violations of house rules were the most common reported security issues during the week. IOM's Office of Staff Security (OSS) and the SFA have reinforced security protocols in the reception facilities that include more strict entry protocols.

## A YOUNG COUPLE'S STORY

### IOM's Mobile Team Migrant Protection Assistant, Anela Ćehić, shares a story about beneficiaries

IOM's Mobile Teams meet many different types of people and learn about their experiences and life stories. Many different stories become part of the memories, but there is always one story slightly different from the others, such as the story of a young couple who travel together. The couple was assisted by IOM's Mobile Team in an off-site location in BiH after they accepted transport to one of the reception facilities. During the transport, a conversation with the couple offered a glimpse into their motivation to leave their country of origin:

"The country I come from is not only about lively music, sand beaches, and vintage cars," say Lenny and Mel\*, starting to explain their reasons to go on the journey to another part of the globe.

"A better guarantee of human rights, a better economy, more opportunities, freedom of expression, and labour rights are what would bring security and encourage people to stay in the country" they said.

Their determination leaves a strong impression as well as the care they show to each other. The adverse living conditions seemed to have strengthened the bond between them. While in Bosnia, they met another couple from their country who found temporary shelter in a reception facility where IOM, the SFA and partner organizations provide protection-sensitive reception and services. They say that their journey to find a safe place to live will continue.

\* Names have been changed to protect privacy

In the last few months, IOM noted a growing number of migrants from Central America and the Caribbean and West and Central Africa countries. As a result, IOM and other humanitarian partners are working with cultural mediators, interpreters and legal aid professionals to adapt the information and services available in the TRCs.



YOUNG PEOPLE ON THE MOVE ASSISTED BY IOM'S MOBILE TEAM.

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## MAIN GAPS

Additional support to the migration response in BiH is needed. The top priority remains funding for food and non-food items for migrants living in TRCs and those sleeping outside of TRCs. Funding is also needed for critical repairs and the running costs of TRCs. IOM and its partners are exploring ways to complement funding to ensure preparedness and response to emergencies.

Capacity-building remains a priority to progress towards the overarching goal of ensuring state ownership of the emergency response.

