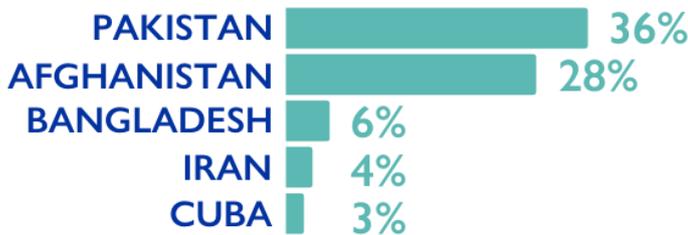


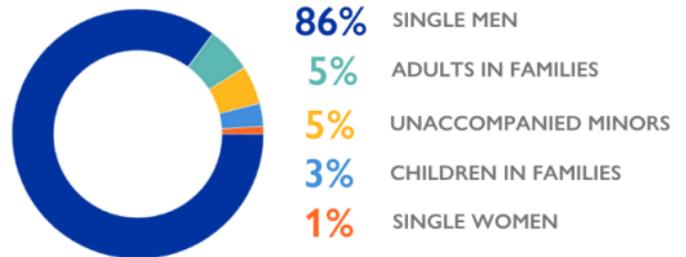
TEMPORARY RECEPTION CENTRES (TRCs)

| | OCCUPANCY | CAPACITY | AVG. LENGTH OF STAY (DAYS) |
|---------------|--------------|--------------|----------------------------|
| BORIĆI | 75 | 580 | 103 |
| MIRAL | 382 | 700 | 12 |
| LIPA | 433 | 1,500 | 42 |
| BLAŽUJ | 730 | 1,700 | 70 |
| UŠIVAK | 123 | 800 | 36 |
| TOTAL: | 1,743 | 5,280 | |

TOP 5 NATIONALITIES IN TRCs



SEX AND AGE DISAGGREGATED DATA IN TRCs



MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

| | JANUARY | FEBRUARY | MARCH | APRIL | MAY | JUNE | JULY | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL |
|------|---------|----------|-------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|--------|
| 2017 | 77 | 66 | 37 | 5 | 22 | 11 | 29 | 60 | 52 | 105 | 76 | 215 | 755 |
| 2018 | 237 | 479 | 598 | 1,801 | 2,242 | 2,295 | 2,489 | 2,293 | 3,710 | 5,057 | 1,931 | 935 | 24,067 |
| 2019 | 732 | 1,117 | 1,721 | 2,631 | 2,603 | 2,096 | 4,465 | 2,913 | 4,557 | 3,326 | 1,925 | 1,110 | 29,196 |
| 2020 | 882 | 2,001 | 1,540 | 112 | 512 | 1,722 | 2,194 | 2,618 | 1,889 | 1,087 | 1,064 | 529 | 16,150 |
| 2021 | 670 | 773 | 1,269 | 1,271 | 1,937 | 1,855 | 2,236 | 1,362 | 1,591 | 1,547 | 704 | 525 | 15,740 |
| 2022 | 429 | 578 | 907 | | | | | | | | | | 1,914 |

SITUATION OVERVIEW

On 23 March, a coordination meeting between IOM, the Service for Foreigners' Affairs (SFA), the Directorate for Coordination of Police Bodies (DCPB) and the United Nations Department for Safety and Security (UNDSS) took place in Sarajevo. Topics discussed included the upcoming handover of security services in TRCs to the BiH authorities, representing an important step towards a sustainable, state-owned migration response.

On 23 March, Anders Schlütter-Hvelplund, the Head of the Section Task Force, a fair asylum system at the Ministry of Foreign Affairs of Denmark, met with the Ministry of Security, Border Police, SFA and IOM in TRC Ušivak, where he discussed such topics as migration management, assisted voluntary return and reintegration, and countering migrant smuggling and human trafficking.

On March 24, IOM organized a regional meeting in Montenegro between key institutional actors of the Western Balkans engaged in countering the smuggling of migrants and trafficking in human beings. The meeting brought together members of the Task Force for Countering the Smuggling of Migrants (SOM) and the Anti-Trafficking Coordinators from the Western Balkans jurisdictions (prosecution offices, representatives of ministries of interior/security, border

police, crime investigation units) and served as a platform to share best practices and explore cross-regional challenges and opportunities.



VISIT OF MR. ANDERS SCHLÜTTER-HVELPLUND TO TRC UŠIVAK © IOM 2022

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COORDINATION & MANAGEMENT

On 21-22 March, IOM organized a final Camp Coordination and Camp Management (CCCM) training in Istočno Sarajevo for participants from the Civil Protection and Red Cross Local Self-Governing Units of Prijedor, Gradačac, Srebrenica, Bijeljina, Sokolac, Pale, Istočno Novo Sarajevo, Istočna Ilidža and the Civil Protection of Republika Srpska. The training provided an opportunity to share experiences and lessons learned. On 23 March, the group visited TRC Ušivak, where they exchanged ideas on CCCM practices with the IOM Camp Manager.

Representatives of the BiH Directorate for Coordination of Police Bodies, together with the IOM Area Security Coordinator, visited TRC Borići and TRC Miral to get acquainted with the centres, their operations, and the security situation. The Directorate representatives were given a tour of the centres and information about services for beneficiaries. IOM and the representatives also discussed a timeframe for the transitional period during which the Directorate will take over the security management in the centres.

In TRC Miral, daily coordination meetings were organized with partner organizations providing services in the centre to agree on current operational, logistical, and safety issues. One of the topics most discussed this week pertained to the needs of beneficiaries with serious health issues. IOM and Save the Children (SCI) agreed to intensify controls in the unaccompanied and separated children (UASC) zone during the night shifts to ensure the protection of minors.

In TRC Lipa, the official opening of the new provisional praying area was organized on Friday, 25 March.

In TRC Ušivak, IOM and the SFA held the regular coordination meeting with partner organizations. IOM invited partners to prepare information sheets on their weekly activities and use the information board in front of the main administrative building to disseminate the leaflets. During the meeting, it was shared that the construction work on the community kitchen for beneficiaries is expected to finish by the end of the next week.

PROTECTION, PARTICIPATION & ACCOUNTABILITY

In all TRCs, the preparations for the holy Islamic month of Ramadan, starting on 2 April, are underway, including refurbishment of spaces designated for prayers and adjustment of the food distribution schedule for people who fast.

In TRC Borići, a preliminary survey was conducted on 25 March to determine the number of beneficiaries who will fast during Ramadan. Out of 69 respondents, 30 people declared that they will be fasting. The survey will be repeated periodically to receive answers from new beneficiaries and adjust the food distribution accordingly. Alongside Ramadan preparations, IOM facilitated the first volleyball training for seven female residents together with the local sports club, which took place at the Secondary Technical School's gym. Similar sports activities will continue in the future.

In TRC Ušivak, the Complaint and Feedback Committee meeting was held on 25 March. Constructive suggestions related to food provision were received, such as the suggestion to add dry fruits to the menu and improve bread quality. The Committee will forward the suggestions for further consideration to relevant IOM departments. The Committee also agreed to translate the information material related to the Complaint and Feedback mechanisms into French and Spanish, as the number of beneficiaries from Cuba and French-speaking African countries has risen recently. The Community Council Meeting was held on 25 March, with six representatives (four female and two male) from Afghanistan, India, and Iran who discussed ongoing issues and service provision in the centre. IOM informed the Council members about the construction of a community kitchen for migrants and they suggested that the kitchen should be open for use in the evening hours as well, once it becomes operational. All suggestions received at the Community Council meetings are

recorded and duly considered by IOM's CCCM team and/or forwarded to relevant bodies/partner organizations.

In TRC Lipa, IOM, the Red Cross USC, and DRC organized another first aid workshop in two sessions for a total of 89 migrants, aiming to increase their ability to provide life-saving aid in crisis situations.

In TRC Miral, 50 migrants participated in the "I have a dream" programme, which started with a movie projection and workshop organized by the local organization *Igra 27*, which aims to promote humanity and schedules activities in all TRCs in USC.

In TRC Blažuj, nine beneficiaries participated in the Ecological Awareness session, with the objective to emphasize the importance of recycling and role of every individual in protecting the environment. Sports activities in the centre are continuing in cooperation with the local organization "Scena".

of persons referred to partner organizations by IOM: 135

of protection/MHPSS services provided by IOM: 2,604



GIRLS FROM TRC BORIĆI AT THE VOLLEYBALL TRAINING IN BIHAĆ © IOM 2022

SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day and weekly disinfection, disinfestation, and derating (DDD) measures, and regular repairs on shelters and sanitary installations. During the reporting period, 40 persons used the Mother and Baby Washing Unit (MBWU) services, including 23 mothers and 17 children (15 boys and two girls). Spring cleaning activities were organized in all TRCs during the week.

In TRC Borići, 55 bunk beds were delivered from TRC Lipa, while 20 additional bunk beds were provided from the centre's current stock. As a result, all 25 of the new accommodation units/containers have been furnished with six beds each, increasing TRC Borići's capacity to 580 beds and 70 accommodation units. The containers will be ready for use after the completion of the construction work. The access road to the back plateau with the 25 containers was asphalted during the week.

In TRC Lipa, construction work is ongoing and preparations for asphaltting the roads inside the centre and for installation of the new containers took place during the week. The containers will be delivered within the next two months.

of persons sheltered: 1,743

of persons assisted by the IOM MBWU: 40

of persons assisted with laundry services: 781

Yash's Story

Nine months ago, Yash* started his journey from India to BiH. He worked in the agriculture sector as a daily labourer to provide for his family, a wife and a son, who live in his parent's home.

"Because I have a family to look after, I planned to travel to Europe through the irregular migration route in search of a better life. Without much thought, I decided to travel to give my family a comfortable life."

During his journey he realised that reality of the life on the move is different to what he expected, as he experienced many challenges and difficult situations.

One AVRR information session in the TRC made him think about returning home and he requested counselling with AVRR. The information about the post-arrival micro-business assistance encouraged him, and he decided to return and have a fresh start.

Shortly after his return, he started the reintegration process, which included building a cowshed and buying a dairy cow.

He hopes to expand his farm by increasing the number of cows and raising calves to have a sustainable income.

"Indeed, all is not lost. Because of this micro-business, I can take care of my family and build my own home. This work has brought a lot of strength and solace for me."

*Name has been changed to protect the privacy



YASH AFTER RETURNING HOME TO INDIA
© IOM 2022

FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFIs distribution activities, with support from partner organizations, with 22,651 meals and 8,319 NFI items distributed during the reporting period. IOM tracks individual nutrition needs of migrants with support from the medical personnel and provides adapted menus when medically prescribed. In TRC Miral, 20 migrants are on a special diet due to their health conditions. In TRC Ušivak, along with the regular NFI distribution, the Free Shop operated from Monday to Friday, with 17 people accessing the self-help service and receiving 155 second-hand donated items.

of meals distributed: **22,651**

of NFIs distributed: **8,319**

of persons supported with NFI: **744**

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The IOM Outreach team continues to be present in locations outside of the TRCs, to increase information and access to services, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The IOM Outreach team screens for vulnerabilities, provides emergency assistance, and transports migrants to TRCs upon request. During the reporting period, the IOM Outreach team provided 3,063 services to migrants identified outside of reception facilities, including 631 information sessions, 52 psychological first aid (PFA) sessions, 46 transportation services, 1,292 food items, and 1,042 non-

food items. A total of 148 migrants accepted accommodation in TRCs and were transported by IOM, including 102 to TRC Lipa, 31 to TRC Borići, and 15 to TRC Miral.

of persons transported to TRCs: **148**

of individual services provided to migrants outside of TRCs: **3,063**

RETURN & ALTERNATIVE SOLUTIONS

IOM's Return and Reintegration team provides administrative, logistical and financial support, including reintegration assistance, to migrants who decide to return to their country of origin. During the reporting week, IOM provided information on AVRR to 37 migrants in BiH, including 29 in TRCs and 8 in off-site locations. A total of 57 in-depth counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance they can receive pre-departure, during the travel, and in the post-arrival period. During the reporting period, IOM assisted three migrants return to their countries of origin, including one to Turkey and two to Cuba.

Assisted Voluntary Returns since 2018: **1,230**

Assisted Voluntary Returns in 2022: **35**

SAFETY & SECURITY

No major incidents were registered in the TRCs. Minor violations of house rules were the most common reported security issues during the week.

MAIN GAPS

Additional support to the migration response in BiH is needed. The top priority remains funds for food and non-food items for migrants living in TRCs and those sleeping outside of TRCs. Funds are also needed for critical repairs and running costs of TRCs. IOM and its partners are exploring ways to complement funding to ensure preparedness and response to emergencies.

Capacity-building remains a priority to progress towards the overarching goal of ensuring state ownership of the emergency response.



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