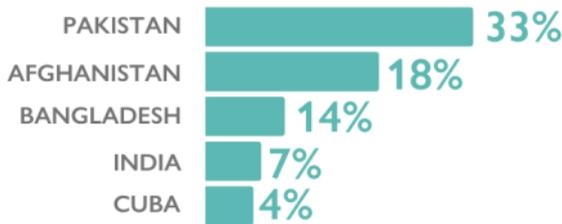
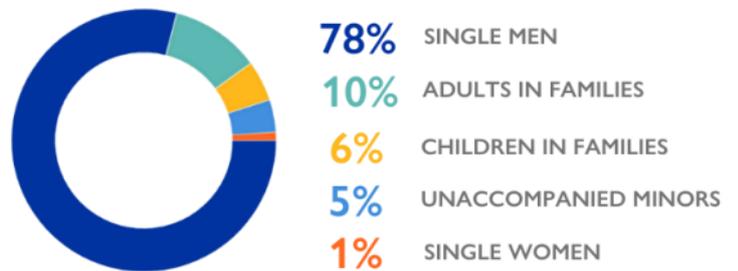


### TOP 5 NATIONALITIES IN TRCs



### SEX AND AGE DISAGGREGATED DATA IN TRCs



### MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

|      | JANUARY | FEBRUARY | MARCH | APRIL | MAY   | JUNE  | JULY  | AUGUST | SEPTEMBER | OCTOBER | NOVEMBER | DECEMBER | TOTAL  |
|------|---------|----------|-------|-------|-------|-------|-------|--------|-----------|---------|----------|----------|--------|
| 2017 | 77      | 66       | 37    | 5     | 22    | 11    | 29    | 60     | 52        | 105     | 76       | 215      | 755    |
| 2018 | 237     | 479      | 598   | 1,801 | 2,242 | 2,295 | 2,489 | 2,293  | 3,710     | 5,057   | 1,931    | 935      | 24,067 |
| 2019 | 732     | 1,117    | 1,721 | 2,631 | 2,603 | 2,096 | 4,465 | 2,913  | 4,557     | 3,326   | 1,925    | 1,110    | 29,196 |
| 2020 | 882     | 2,001    | 1,540 | 112   | 512   | 1,722 | 2,194 | 2,618  | 1,889     | 1,087   | 1,064    | 529      | 16,150 |
| 2021 | 670     | 773      | 1,269 | 1,271 | 1,937 | 1,855 | 2,236 | 1,362  | 1,591     | 1,547   | 704      | 525      | 15,740 |
| 2022 | 429     | 578      | 907   | 1,567 | 1,107 |       |       |        |           |         |          |          | 4,588  |

## SITUATION OVERVIEW

On 10 May, a delegation of representatives from the Ministry of Interior and the Embassies of the Czech Republic to BiH and Croatia, along with the Ambassador of Ireland to Slovenia and BiH, visited the two Temporary Reception Centres (TRCs) in Una-Sana Canton. They were accompanied by IOM, the Service for Foreigners' Affairs (SFA) and the Mayor of Bihać. The visits and meetings provided an opportunity to discuss the mixed migration response in BiH, with a focus on programmatic areas supported by Czech-funded projects in BiH, including data collection, capacity-building, and return and reintegration.

From 12-13 May, a two-day workshop was organized for 46 staff of (SFA) and the Red Cross to discuss data collection and the IOM Displacement Tracking Matrix (DTM). The aim of the workshop was to present DTM's methodology and tools, and to strengthen data collection and analysis mechanisms in order to use evidence to improve knowledge of migration trends and the needs of people on the move.



DTM MEETING IN NEUM © IOM 2022

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## COORDINATION & MANAGEMENT

In TRC Borići, the bi-weekly camp coordination and camp management (CCCM) meeting was held with participation from partner organizations. The discussion focused notably on recent developments in the organization of assistance in the Una Sana Canton (USC) and designation of TRC Borići as the only centre to accommodate families and unaccompanied or separated children (UASC). Participants agreed that frequent monitoring of the UASC zone and other specific areas used for pre-registration and isolation is needed to prevent irregular entries and exits. A revision of CCCM standards will also be performed to ensure effective delivery of services and timely provision of information to new arrivals in the centre. The review will initially include documents pertaining to participation mechanisms such as community representatives meetings, complaint and feedback review meetings, the women committee, and boys parliament, among others.



MIGRANTS FROM GHANA PREPARED THEIR NATIONAL DISH FOR THE OPENING OF THE NEW DINING AREA IN TRC LIPA © IOM 2022

In TRC Ušivak, IOM held a meeting with World Vision on 13 May to discuss new procedures concerning the participation of UASC in social cohesion activities within and outside of the center. IOM will coordinate with the Center for Social Welfare and with the SFA Coordinator to secure the consent of legal guardians for UASC participation in activities.

In TRC Blažuj and TRC Ušivak, IOM representatives attended a training delivered by UNFPA on managing gender-based violence in emergencies.

In TRC Ušivak, the CCCM team informed partners of new developments regarding equipment for the IOM social corner, which will enable beneficiaries, especially women, to spend free time socializing through dance and yoga. The action was initiated in response to suggestions made by migrant women through the community representatives council meetings for more social activities in the center.



BOSNIAN DISHES WERE ALSO PRESENTED DURING THE OPENING OF THE NEW DINING AREA IN TRC LIPA © IOM 2022

In TRC Lipa, the new dining areas were opened thanks to the financial assistance of Italian NGO PSIA. IOM worked with residents to organize a presentation of traditional cuisines from various countries for the opening event.

## PROTECTION, PARTICIPATION & ACCOUNTABILITY

In TRC Blažuj, the IOM Protection Unit conducted thorough vulnerability screenings and recommended the relocation of 21 beneficiaries, including 19 UASCs and two family members to TRC Ušivak. This is part of the ongoing effort to tailor assistance based on profiles. TRC Ušivak has been designated as the TRC providing protection sensitive reception for families and minors in the Sarajevo Canton.

In TRC Blažuj, the IOM assisted voluntary return and reintegration (AVRR) team coordinated with Médecins du Monde (MDM) to facilitate psychological assistance for AVRR beneficiaries struggling with substance abuse issues. Contact with families in the countries of origin was also facilitated in preparation for the return. The IOM protection and mental health and psychosocial support (MHPSS) staff also continued to regularly monitor the Green Zone accommodating young men. Furthermore, residents of the Centre continued to engage in activities implemented to improve mental health and healthy habits, including gardening in the new greenhouse.

Outdoor occupational activities in reception facilities have intensified with the approach of warmer weather. Eight migrants from TRC Blažuj and TRC Ušivak took part in a creative workshop organized by the local association "Ekotvorine," which is active in the protection of the environment. Participants learned about upcycling and created bags and cosmetic purses using ecologically-friendly materials.

In TRC Borići, the centre's residents were invited to participate in landscaping activities. Six women from Cuba and IOM staff shared a sunny afternoon planting flowers around the centre. The activity was supported by the Social Cohesion project.



GARDENING IN THE NEW GREENHOUSE IN TRC BLAŽUJ © IOM 2022

In TRC Lipa, the complaint and feedback meeting did not take place due to the dynamic flow of people arriving to and leaving from the center. SFA and IOM initiated a meeting to discuss changes required to keep the mechanism operational despite the rapid turnaround in the centre. All parties agreed on the importance of the mechanism and pledged to increase their efforts to ensure the system can function. Members of the complaint and feedback committee also convened to discuss elaborate guidelines to facilitate migrants' feedback and access to complaint mechanisms.

# of persons referred to partner organizations: 30

# of emergency screenings provided by IOM in TRCs: 432

## SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating (DDD) measures, and regular repairs on shelters and sanitary installations. During the reporting period, 52 persons used the Mother and Baby Washing Unit (MBWU) services, including 16 mothers and 36 children.

In TRC Borić, the symptomatic isolation zone has been relocated inside the building with 28 beds for families, while one container with six beds has been reserved for symptomatic isolation in the UASC zone. The mezzanine floor is now a pre-registration area with 30 beds for families while there are three containers with 18 beds in the UASC zone.

**# of persons sheltered: 1,683**

**# persons assisted by the IOM MBWU: 52**

**# of persons assisted with laundry services: 915**

## FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFI distribution activities with partner organizations such as the Red Cross and Pomoziba. In total, 22,596 meals and NFI items were distributed during the reporting period. IOM tracks individual nutrition needs with the support of medical personnel and provides adapted menus when medically prescribed.

In coordination with SFA, IPSIA and JRS donated 30 laundry stands together with 80 blankets in order to facilitate the daily stay of migrants in TRC Lipa.

**# of meals distributed: 22,596**

**# of NFIs distributed: 11,729**

## ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The IOM Mobile Team is present in locations outside of TRCs, to increase access to information and services, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The IOM Mobile Team screens for vulnerabilities, provides emergency assistance, and transports migrants to TRCs upon request. During the reporting period, the IOM Mobile Team organized 293 information sessions, 58 transportation services for 210 migrants, and distribution of 773 food items and 1,135 non-food items. Furthermore, 49 referrals were made to address the protection needs of 195 migrants. A total of 202 migrants accepted accommodation and were transported by the IOM Mobile Team, including 109 migrants to TRC Lipa, 72 to TRC Borić, 18 to TRC Ušivak and three to TRC Blažuj.

On May 11, the BiH border police identified 22 migrants returned from the border near the transit point in Velika Kladuša and referred them to the IOM Mobile team to screen for vulnerabilities and provide emergency assistance. In coordination with the border police, migrants were transported to TRC Borić. Additionally, the IOM Mobile team provided information on the services in the TRC and distributed emergency food items.

**# of persons transported to TRCs: 210**

**# of information sessions: 293**

## RETURN & ALTERNATIVE SOLUTIONS

IOM's Return and Reintegration team provides administrative, logistical and financial support, including reintegration assistance, to migrants who decide to return to their country of origin. During the reporting week, IOM provided information on (AVRR) to 26 migrants in BiH, including six in TRCs and 20 in off-site locations. A total of 64 in-depth counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance they can receive pre-departure, during travel, and post-arrival. In the reporting period, there was one assisted voluntary return to Cuba.

**# Assisted Voluntary Returns since 2018: 1,242**

**# Assisted Voluntary Returns in 2022: 47**



IOM MOBILE TEAMS ORGANIZE TRANSPORT AND SCREENING IN OUTREACH LOCATIONS IN COOPERATION WITH BIH BORDER POLICE © IOM 2022



SHARING AVRR INFORMATION WITH MIGRANTS IN OUTREACH LOCATIONS © IOM 2022

## SAFETY & SECURITY

On 16 May, the IOM Office of Staff Security instructors conducted a mine risk awareness session in TRC Borić, for 14 migrants including families and UASC of different nationalities. The session was translated in French and Spanish and focused on risks associated with mines and unexploded ordnances across BiH.

## ERNADA'S STORY

IOM Information Management Assistant in TRC Ušivak, Lejla Sinančević, shares a story about her colleague Ernada Avidbegoivć.

Ernada is a Migrant Protection Assistant managing the Mother and Baby Wash Unit (MBWU) in TRC Ušivak. She is a lawyer and a social worker by profession. She was one of the first people I met when I started working in the TRC and her humanity and cheerful spirit struck me from the first day.

Whenever I pass by the MBWU, I hear laughter, music, children watching cartoons, and the voices of women who come to spend precious time with their children. Children love to draw with Ernada, who teaches them to follow their dreams and to draw what they dream about.

Diversity is celebrated and part of daily life within the MBWU. Children watch cartoons in different languages, all together, and Ernada tries to learn a few words of their languages so that she can surprise them and make them laugh. A warm atmosphere, trust and security characterize Ernada's work.

*"I was recently surprised by a young Afghan woman, saying she will greatly miss MBWU. I am very happy to hear human stories from different cultures, which are told in a relaxed and informal way, as if they were at home. That is the special charm of this job, which I do with pleasure," says Ernada.*

Ernada made this place more beautiful by selflessly devoting her time to women and children who, at least sometimes, are able to forget the difficult situations they have encountered while spending time together. It is a great pleasure to know such a person.

IOM relies on the dedication and compassion of its staff in all TRCs to provide a safe, secure, and warm environment for migrants in need of support.



CREATIVE ACTIVITIES WITH CHILDREN IN MBWU IN TRC UŠIVAK

©IOM 2022

## MAIN GAPS

Additional support to the migration response in BiH is needed. The top priority remains funding for food and non-food items for migrants living in TRCs and those sleeping outside of TRCs. Funding is also needed for critical repairs and the running costs of TRCs. IOM and its partners are exploring ways to complement funding to ensure preparedness and response to emergencies.

Capacity-building remains a priority to progress towards the overarching goal of ensuring state ownership of the emergency response.

