



MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	225											654

SITUATION OVERVIEW

Regular COVID-19 vaccination roll-out for migrants in all Temporary Reception Centres (TRCs) continues. A total of 1228 vaccine doses have been administered since the beginning of the immunization process in August 2021.

On February 11, the Camp Coordination and Camp Management (CCCM) teams of TRC Miral and TRC Lipa organized a meeting to foster knowledge exchange on good practices and discuss future models of cooperation in Lipa. The meeting focused on activities implemented in TRC Miral and planned to be initiated in TRC Lipa. Among other things, IOM staff agreed to continue to assist with the establishment of the Fashion Corner in TRC Lipa, based on the model successfully running in Miral. IOM continues to support the Service for Foreigners' Affairs (SFA) in TRC Lipa with on-the-job trainings and collaboration in the daily operations.

In TRC Ušivak, an information session was organized to raise awareness about the IOM web application *Support for Migrants* during the Community Council. Targeted information sessions are planned to cater to various audiences, including women, the elderly, and persons with health problems.



INFORMATION SESSION ON THE IOM WEB APPLICATION "SUPPORT FOR MIGRANTS" IN TRC UŠIVAK © IOM 2022

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COORDINATION & MANAGEMENT

During the reporting week, CCCM meetings took place in TRC Miral and TRC Blažuj with the participation of partner organizations. The importance of good communication and reporting were stressed and all partner organizations presented their activities and plans for the week. In TRC Ušivak, IOM, UNICEF, and Center for Social Welfare representatives coordinated the plan to launch trainings on the Child Safeguarding Policy for all partner organizations working with children. In TRC Ušivak, the installation of Wi-Fi continued, with the aim to enable the full roll out of the Smart Camp Application in the centre, which will strengthen monitoring of all aspects of the Centre management and services.

In TRC Lipa, a meeting between IOM's Protection, Mental Health and Psychosocial Support (MHPSS), and CCCM teams was held to provide an overview of activities implemented in the Centre and the current challenges and strategies to move forward.

PROTECTION, PARTICIPATION & ACCOUNTABILITY

During the reporting period, the IOM MHPSS team referred 151 individual cases to partner organizations and provided 2,799 protection-related individual services, including information on accommodation, medical assistance, transportation, translation, tailored non-food items (NFI), assistance to persons with disabilities, vulnerability screenings and monitoring of group activities.

IOM works actively to support accountability to affected populations (AAP) through coordination of participation mechanisms in the TRCs. In TRC Borić, IOM held its bi-weekly Complaint Committee meeting with the participation of the community representatives and partner organizations. In total, 7 new complaints were recorded in the complaint box and addressed by the group, according to guidelines. In TRC Borić, the IOM Protection and MHPSS teams, in cooperation with the Social Cohesion team, met with the representatives of the Arabic-speaking community to plan their participation in the upcoming celebrations of the 762nd anniversary of the City of Bihać. Beneficiaries expressed interest in preparing desserts for the event. In TRC Lipa, in coordination with the SFA, the MHPSS team, together with the Protection Assistants, distributed flyers to inform the beneficiaries about the newly established complaint and feedback mechanisms and the most effective way of channelling their concerns, suggestions, feedback, and complaints.

of persons referred to partner organizations by IOM: 151

of protection/MHPSS services provided by IOM: 2,799

SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating (DDD) measures, and regular repairs on shelters and sanitary installations. In TRC Ušivak, IOM staff worked on shelter improvements by setting up the optical cables for internet connections in several sites, including staff premises, information points and non-food item (NFI) distribution facilities. Eighty-five persons used the Mother and baby Washing Unit (MBVU) services, including forty-two mothers and forty-three children (20 boys and 23 girls). To improve WASH and shelters standards, mattresses have been replaced in accommodation units.

of persons sheltered: 2,154

of persons assisted by the IOM MBU: 85

of persons assisted with laundry services: 968

FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFIs distribution activities, with support from partner organizations, with 26,890 meals and 8,095 items distributed overall without major incidents. In TRC Miral, IOM organized a cooking day, where beneficiaries prepared rice and TRC staff prepared meat for Kabuli Palaw, a well-known dish from Afghanistan. The joint activity was organized by IOM to facilitate positive communication and exchange with beneficiaries on the issues that are often discussed, like the quality of food provided in the centre. In TRC Lipa, following the official opening of the kitchen, the first trainings for the SFA focal points in charge of food preparation and distribution was held during the week by the IOM CCCM support/food focal point. During the first training session, the participants were introduced to the basic processes of procurement and preparation of food and the final distribution of meals to beneficiaries.

of meals distributed: 26,890

of NFIs distributed: 8,095

of persons supported with NFI: 1,072

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The IOM Outreach team continues to be present in locations outside of the TRCs to increase information and access to services, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The IOM Outreach teams proactively respond and assist migrants after pushbacks. They screen for vulnerabilities and provide emergency assistance and transport to TRCs. During the reporting period, the IOM Mobile Outreach team provided 2,104 services to migrants identified outside of reception facilities, including 762 information sessions, 5 psychological first aid (PFA) sessions, 36 transportation services to 108 migrants, 558 food items and 743 non-food items. A total of 94 migrants accepted accommodation in TRCs and were assisted by IOM, including 19 to TRC Borić and 75 to TRC Lipa. Seventy family members, five unaccompanied and separated children (UASC), and three hundred eighty-two adult men were referred to the Red Cross USC for assistance in food items. In addition, the same fourteen family members and five adult men were referred for NFI. On 9 February, the IOM Outreach team held a meeting with the Red Cross BiH Emergency Operations Centre on reporting mechanisms to be put in place using the Kobo Tool application.

of persons transported to TRCs: 47

of individual services provided to migrants outside of TRCs: 968



IOM OUTREACH MOBILE TEAMS PROVIDING ASSISTANCE TO FAMILIES @IOM 2022

SAID'S* STORY

Said* started his migration journey in 2019, leaving his family, parents and two sisters behind. He was under 18 when he reached Turkey, where he spent three years working for a construction company. Later, he continued his journey towards the Balkans. When he entered Bosnia and Herzegovina, Said requested psychological support, being exhausted by the long journey. He speaks about the widespread insecurity he remembers before he left his country.

“The reason I left my home country is that I couldn't bear the violence I witnessed many times.”

His stay in a BiH TRC has provided Said with relief, and he became an active member of the migrant community, engaging as a representative in the council committee. This committee supports inclusive camp governance and contributes to improved assistance and conflict prevention. Participation, information-sharing and transparency, as well as complaints and feedback mechanisms, are the pillars of IOM's accountability to affected populations (AAP) framework.

IOM MHPSS and Protection teams are engaged in identifying vulnerabilities among migrants in TRCs, organizing psychosocial assistance activities and referring migrants for additional psychological support to partner organizations.

RETURN & ALTERNATIVE SOLUTIONS

IOM's Assisted Voluntary Return and Reintegration (AVRR) programme provides administrative, logistical and financial support, including reintegration assistance, to migrants unable or unwilling to remain in the host or transit country and who decide to return to their country of origin. During the reporting week, the IOM Return and Reintegration team reached 206 migrants, including 21 in TRCs and 185 in off-site locations. A total of 47 in-depth counselling sessions were held to ensure that beneficiaries are well-informed and aware of the AVRR programme, the assistance they can receive pre-departure, during travel, and post-arrival. IOM and UNHCR continue to jointly disseminate information on return and asylum in all TRCs as well as in outreach locations. IOM assisted one migrant return to their country of origin (India).

Assisted Voluntary Returns since 2018: **1,210**

Assisted Voluntary Returns in 2022: **15**



DISSEMINATION OF INFORMATION ON AVRR IN OUTREACH @IOM 2022

SAFETY & SECURITY

In TRC Miral, there was one beneficiary-related incident during the reporting week that required involvement of the local police. No one was injured in the incident. In TRC Lipa, five evacuation plans were displayed on large boards and installed at key points in the centre.

MAIN GAPS

Additional support to the migration response in BiH is needed. The top priority remains funds for food and non-food items for migrants living in TRCs and those sleeping outside of TRCs. Funds are also needed for critical repairs and running costs of TRCs. IOM and its partners are exploring ways to complement funding to ensure preparedness and response to emergencies.

Capacity-building remains a priority to progress towards the overarching goal of ensuring state ownership of the emergency response.



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