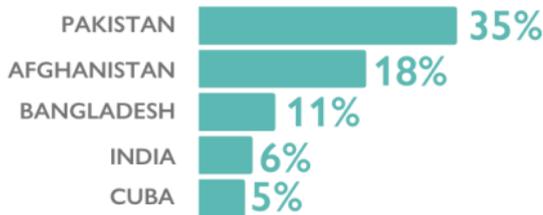


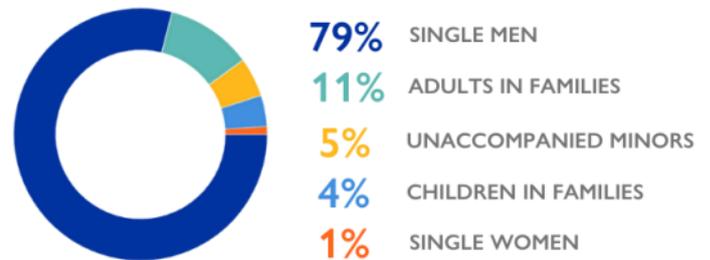
TEMPORARY RECEPTION CENTRES (TRCs)

	OCCUPANCY	CAPACITY	AVG. LENGTH OF STAY (DAYS)
BORIĆI	213	580	103
LIPA	670	1,497	33
BLAŽUJ	834	1,700	65
UŠIVAK	195	800	36
TOTAL:	1,912	4,577	

TOP 5 NATIONALITIES IN TRCs



SEX AND AGE DISAGGREGATED DATA IN TRCs



MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	614								4,095

SITUATION OVERVIEW

IOM Bosnia and Herzegovina's "No Nation Fashion (NNF)" initiative won the IOM Global Innovation Award for Gender, Diversity & Social Inclusion. The Innovation Awards, delivered during a ceremony in Geneva, Switzerland on 7 May, showcased examples of innovative new approaches, processes, partnerships, or technologies by IOM country offices to IOM peers, to inspire knowledge sharing and further innovation, as well as recognize and build upon IOM's extensive capacity for adaptation. The award acknowledges the positive impacts of the NNF initiative on gender equality and social inclusion through fashion studios' creative activities, workshops, and education.

On 5 May, the European Union (EU) donated one off-road vehicle to Bosnian-Podrinje Canton Goražde Ministry of Interior. During the handover ceremony, the Head of Operations Section for Justice, Home Affairs and Public Administration Reform of the EU Delegation to BiH, Nicolas Bizel, handed over the keys to the representatives of the Ministry of Interior of Bosnian-Podrinje Canton Goražde, in the presence of the Advisor to the Minister of Security, Saša Kecman. The donation is part of the EU's continuous support to police agencies in BiH, to support their day-to-day operations in the field.



THE INNOVATION AWARDS CEREMONY IN GENEVA © IOM 2022

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COORDINATION & MANAGEMENT

On 5 May, IOM held a workshop on results-based management for the purpose of capacity building for reporting. Eleven camp coordination and camp management (CCCM) staff joined eight emergency, protection and programme support colleagues in Sarajevo for a day of learning and exchange. The main objectives of the workshop were to improve the quality of CCCM daily, weekly and monthly reports, with a focus on the outcomes and results of activities for partners and beneficiaries.



REPORTING WORKSHOP FOR IOM STAFF © IOM 2022

In TRC Borić, CCCM activities were focused on the reorganization of facilities and adaption to new contextual circumstances and tailored service provision to families and unaccompanied and separated children (UASC). To enable safe conditions for all residents, two pre-registration and two COVID-19 symptomatic isolation zones were established: one for families situated in the main building of the center and one for UASC accommodated in a designated zone. Furthermore, the MoS brought new instructions related to provision of services to UASC, regarding the role of local Centres for Social Welfare legal guardians. The information was shared with partner organizations providing services to children.

In TRC Lipa, the coordination meeting was chaired by the SFA Camp Coordinator in the presence of IOM, UNFPA, and DRC. Daily activities and plans for the next week were shared. The scope of IOM mental health and psychosocial support (MHPSS) and Protection activities were presented during the meeting.

In TRC Blažuj, the bi-weekly CCCM meeting was organized by IOM and the SFA with other partner organizations on 4 May to discuss ongoing issues in the centre, including security, provision of medical services and social and educational activities. During the reporting period, IOM organized a cleaning of areas surrounding the centre, with nine migrants volunteering during the big clean. Garbage bags, gloves and refreshments were provided by IOM.

PROTECTION, PARTICIPATION & ACCOUNTABILITY

IOM maintains protection and accountability mechanisms in TRCs to address changing dynamics in the reception facilities.

In TRC Ušivak, complaint and feedback forms are now available in French, as many of the new residents come from French-speaking countries in West and Central Africa. IOM also implements an ongoing information campaign through Information Points in reception facilities, to ensure that newly arrived migrants are aware of all services and support channels available within the centres. Teachers and children from primary school Čengić Vila Sarajevo collected Eid gifts and handed them over to the youngest residents of TRC Ušivak during a collective visit.

In all TRCs, IOM MHPSS and Protection teams provided total of 188 beneficiaries with Psychological First Aid (PFA) when accommodating new people in the centres and in day-to-day activities. PFA includes listening and comforting the beneficiaries and providing support, help and information when necessary and applicable.

of persons referred to partner organizations: 32

of emergency screenings provided by IOM in TRCs: 269



TEACHERS AND PUPILS OF ČENGIĆ VILA VISIT TRC UŠIVAK AND BRING GIFTS FOR CHILDREN. © IOM 2022



A GIFT FOR A BOY IN TRC UŠIVAK FROM THE LOCAL COMMUNITY © IOM 2022

SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfestation, and derating (DDD) measures, and regular repairs on shelters and sanitary installations. During the reporting period, 61 persons used the Mother and Baby Washing Unit (MBWU) services, including 18 mothers and 43 children. In TRC Ušivak 14 housing accommodation units were equipped with 80 new mattresses to improve shelter and hygiene conditions.

of persons sheltered: 1,912

persons assisted by the IOM MBWU: 61

of persons assisted with laundry services: 742

FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFI distribution activities with partner organizations such as the Red Cross and Pomozi.ba. In total, 25,727 meals and NFI items were distributed during the reporting period. IOM tracks individual nutrition needs with support of medical personnel and provides adapted menus when medically prescribed.

In TRC Ušivak, the Free Shop operated from Monday to Friday, and 27 people were assisted with 270 second-hand donated items. On 4 May, IOM organized a celebration for the third day of Eid together with Caritas, which donated 50 kg of meat for a barbecue and a picnic party.

of meals distributed: 25,727

of NFIs distributed: 8,399

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

The IOM Mobile Team is present in locations outside of TRCs to increase migrants' access to information and services, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The IOM Mobile Team screens for vulnerabilities, provides emergency assistance, and transports migrants to TRCs upon request. During the reporting period, the IOM Mobile Team organized 488 information sessions, 7 PFA sessions, 65 transportation services for 252 migrants, and distribution of 893 food items and 1,496 NFIs. Furthermore, 44 referrals were made to address the protection needs of 235 migrants. A total of 245 migrants accepted accommodation and were transported by the IOM Mobile Team, including 175 migrants to TRC Lipa, 65 to TRC Borići and five to TRC Ušivak. In the area of Velika Kladuša, the IOM Mobile Team is present in the field 24/7, as this area records high numbers of migrants due to its geographical position. During the reporting period, IOM assisted in locating groups of stranded migrants. The first case pertained to a group of 17 people missing from the area of Velika Kladuša, who were eventually located. The second case concerned four migrants in the Gradiška area, who needed assistance.

of persons transported to TRCs: 252

of information sessions: 488

RETURN & ALTERNATIVE SOLUTIONS

IOM's Return and Reintegration team provides administrative, logistical and financial support, including reintegration assistance, to migrants who decide to return to their country of origin. During the reporting week, IOM provided information on assisted voluntary return and reintegration (AVRR) to 22 migrants in BiH, including 10 in TRCs and 12 in off-site locations. A total of 81 in-depth counselling sessions were held to ensure that beneficiaries are well-informed and aware of the assistance they can receive pre-departure, during travel, and in the post-arrival period. In the reporting period, there were three assisted voluntary returns, all to Morocco.

AVRR staff in TRC Blažuj helped lean neighbouring green areas and used the opportunity to provide information about AVRR to beneficiaries who participated.

Assisted Voluntary Returns since 2018: 1,241

Assisted Voluntary Returns in 2022: 46



BARBECUE AND PICNIC FOR THE THIRD DAY OF EID IN TRC UŠIVAK
© IOM 2022



IOM AVRR STAFF TAKE PART IN CLEANING ACTION NEAR TRC BLAŽUJ
© IOM 2022

SAFETY & SECURITY

In TRC Blažuj, two migrants were hurt in a fight during the reporting period. IOM staff and the DRC medical team were present in the centre, and the medical team provided first aid before the ambulance arrived. Both injured migrants were examined at University Clinic Sarajevo and one beneficiary was brought back to TRC Blažuj and accommodated in a medical unit while the other one remained at the hospital.

MAIN GAPS

Additional support to the migration response in BiH is needed. The top priority remains funding for food and non-food items for migrants living in TRCs and those sleeping outside of TRCs. Funding is also needed for critical repairs and the running costs of TRCs. IOM and its partners are exploring ways to complement funding to ensure preparedness and response to emergencies.

Capacity-building remains a priority to progress towards the overarching goal of ensuring state ownership of the emergency response.

TRC MIRAL'S STORY

TRC Miral was officially opened on 21 November 2018 on the premises of a former factory in the Velika Kladuša area. For a while, Miral was a shelter for all categories of migrants present in BiH, including family members, single women, unaccompanied and separated children (UASC) and single men. In February 2019, TRC Miral became a centre tailored to single males and UASC. In over 1,255 days of operation, TRC Miral became part of the story of some 8,074 migrants from 58 countries – many staying only for a couple days or weeks while others stayed for several months.

Migrants registered in TRC Miral received three fresh meals prepared on site, non-food items (NFI), fresh drinking water, access to sanitary containers and hot water 24/7, as well as transportation. More than one million meals were served, and 372,944 NFI items were distributed in three years. Other services such as medical examinations, psychosocial activities and education were provided by partner organizations, with the support and collaboration of IOM and the Service for Foreigners' Affairs (SFA). UASC stayed in a special zone with 62 available beds.

During the COVID-19 pandemic, the IOM Miral team responded quickly by forming a preventive and symptomatic isolation area that could accommodate a total of 120 migrants.

IOM worked closely with the SFA to create an environment where migrants would feel safe and be able to express their creativity.

Through accountability mechanisms such as a council of representatives and feedback and complaint committee, migrants were engaged in the decision making process in the center, they had a voice, they could raise individual or group concerns, and they could implement their ideas. Meanwhile, Fashion Corner, Woodwork Corner and soap production activities were all established based on the interests of beneficiaries. In addition, fostering dialogue and forming connections with local communities were at the top list of objectives on TRC Miral's social cohesion agenda.

TRC Miral was opened in an emergency context, during which few options were available for migrants. Today, more long-term and sustainable options are available to operate an adequate and cost-effective reception facility in Velika Kladuša. Following the recent closure of TRC Miral, stories of friendships, hope, solidarity and cooperation will be remembered by all persons who lived and worked in the reception centre.

The migration situation in BiH is now relatively stable, which provides state authorities in BiH, with support of IOM and other partners, the possibility to take decisions that will improve reception conditions for people on the move. Due to its geographical location at the border of Croatia and position as a major border crossing point on the migratory route towards Europe, Velika Kladuša remains an important transit location for migrants. Under the leadership of the BiH Ministry of Security, IOM and other partners support the process to establish a new way station in the Velika Kladuša area.



MIGRANTS AND IOM STAFF JOINTLY WORK ON ARRANGING THE DINING ROOM TRC MIRAL © IOM 2022



NFI DISTRIBUTION IN TRC MIRAL © IOM 2022

