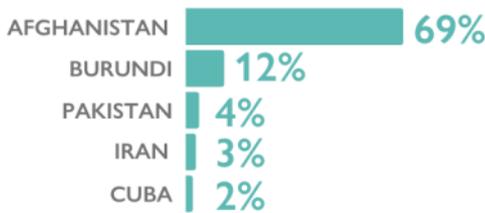


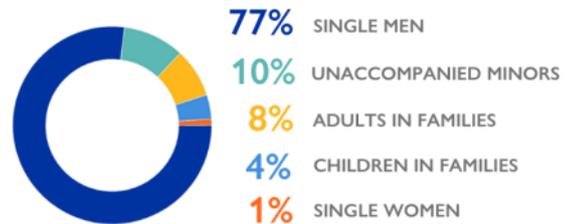
### TEMPORARY RECEPTION CENTRES (TRCs)

OCCUPANCY	CAPACITY	AVG. LENGTH OF STAY (DAYS)	
<b>BORIĆI</b>	<b>248</b>	<b>580</b>	<b>11</b>
<b>LIPA</b>	<b>379</b>	<b>1,512</b>	<b>11</b>
<b>BLAŽUJ</b>	<b>1,607</b>	<b>1,700</b>	<b>10</b>
<b>UŠIVAK</b>	<b>399</b>	<b>800</b>	<b>11</b>
<b>TOTAL:</b>	<b>2,633</b>	<b>4,592</b>	

### TOP 5 NATIONALITIES IN TRCs



### SEX AND AGE DISAGGREGATED DATA



### MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	1,972	2,214	2,615	2,389	4,640	4,144	1,579		23,034

## SITUATION OVERVIEW

On 10 November, the Italian non-governmental organization Istituto Pace Sviluppo Innovazione Acli (IPSIA) and the International Organization for Migration (IOM) hosted the conference “Italian Contribution to Addressing Mixed Migration Flows in Bosnia and Herzegovina and the Western Balkans”, in collaboration with the Italian Embassy in Bosnia and Herzegovina (BiH) and the Ministry of Security (MoS) of BiH. The conference was an opportunity to discuss the current situation in terms of migratory trends, routes, challenges and opportunities.

IOM conducted the 16th Displacement Tracking Matrix (DTM) exercise together with the Service for Foreigners' Affairs (SFA), with the support of the Red Cross to gather information on the number and needs of migrants outside temporary reception centres (TRCs) in BiH. IOM estimates that 896 migrants are present outside the reception facilities, confirming the migratory trend of recent months which shows a progressive increase in the number of people on the move in the Western Balkans (WVB).



EVENT “ITALIAN CONTRIBUTION TO ADDRESSING MIXED MIGRATION FLOWS IN BOSNIA AND HERZEGOVINA AND THE WESTERN BALKANS”  
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## COORDINATION & MANAGEMENT

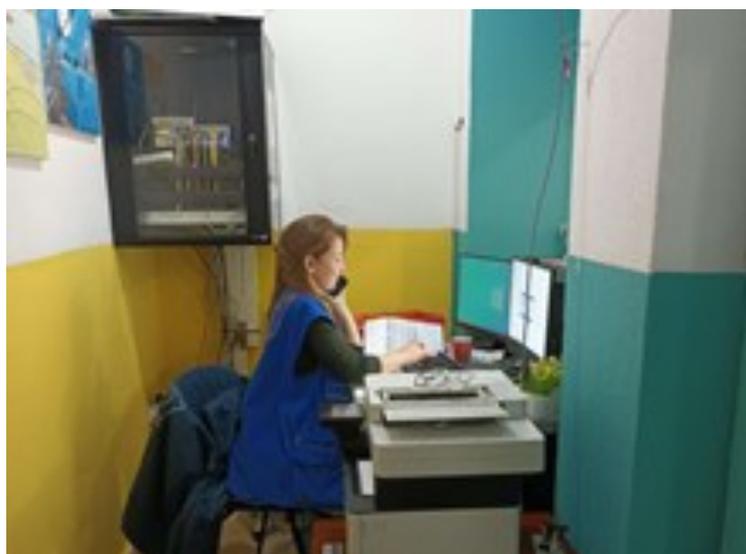
During the reporting period, there was a total of 4,000 new arrivals and 4,410 new departures in four TRCs, with a slight decrease in both arrivals and departures from 7 to 13 November. In cooperation with the SFA and partner organizations, IOM manages the protection-sensitive registration process of migrants and coordinates service provision according to emerging needs, which often include the reorganization of shelter capacities, timely planning of service provision including coordination among partners/service providers, availability and distribution of non-food items (NFI) stocks, maintenance of shelter and water, sanitation and hygiene (WASH) facilities, ensuring smooth referral mechanisms, among others.

In TRC Blažuj, on 2 November, IOM and representatives of the SFA organized a coordination meeting with partner organizations and the Directorate for Coordination of Police Bodies (DCPB) representatives who joined for the first time. During the meeting the DPCB representatives received information related to the organization and planning of activities and services in the centre, which will in turn inform security and safety measures.

In TRC Borići, the new information and registration desk was established for a faster and a more efficient registration process of new arrivals to the centre. IOM appointed two registration focal points, who will work in shifts to achieve a consistent and well-organized workflow. Information-sharing procedures about the available services were also improved and simplified.

In TRC Ušivak, on 8 November, the IOM CCCM team in coordination with the SFA held a meeting with the local organizations Vaša Prava and Bosnia and Herzegovina Women's Initiative (BHWI) to discuss further assistance to the asylum seekers who are currently residing in the centre. The SFA will organize the relocation of the recognized asylum seekers to the Delijaš Asylum Centre, as per legal requirements, with the logistic support provided by IOM CCCM team.

In TRC Lipa, IOM coordinated with the SFA to identify a fast solution to the drinking water shortage experienced in the centre. IOM organized the delivery of 4,000 bottled water units for consumption and a water cistern with a capacity of 7,000 litres for the central kitchen. On 11 November, the Public Health Institute declared the water suitable for drinking.



THE NEW INFORMATION AND REGISTRATION DESK IN TRC BORIĆI.  
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## PROTECTION, PARTICIPATION & ACCOUNTABILITY

IOM's Protection and Mental Health and Psychosocial Support (MHPSS) teams in BiH facilitated a total of 1,875 emergency screenings, through which 127 persons with protection needs were identified during the reporting period. IOM provided individual assistance to 116 persons while 1,166 individuals were reached through information provision and awareness raising sessions.

In coordination with Caritas and local NGO Alternativa, IOM supported the integration of one asylum-seeking migrant family that was accommodated in TRC Ušivak into the local community in Kakanj municipality, where they were provided with a sustainable housing solution. IOM staff provided support through identification processes, coordination with relevant partners, and information provision to family members.

In TRC Blažuj, IOM and Vaša Prava held two consecutive legal information sessions for 27 migrants. The purpose of the interactive session was to provide information to migrants regarding their rights and obligations within the existing legal frameworks, asylum seeking procedure and possibility of assisted voluntary return and reintegration program to their country of origin. These sessions, which are conducted each week, are provided in multiple languages with the assistance of IOM interpreters.

IOM and the Sarajevo Canton Public Health Institute organized COVID-19 health information sessions in TRC Blažuj and TRC Ušivak for migrants, IOM staff, and partner organizations working in the centres.

In TRC Borići, the social corner was opened with occupational and creative workshops including embroidery, decoupage, acrylic paintings, and guitar lessons. A total of 22 migrants of different age groups participated in these activities from Burundi, the Democratic Republic of Congo, Syria, and Afghanistan. The participants gladly socialized and expressed their creativity in different fields.

# of emergency screenings in TRCs: 1,875

# of persons with protection risks and needs: 127

# of people reached with information sessions: 1,166



COVID-19 HEALTH INFO SESSION IN TRC BLAŽUJ.  
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## SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfection, and derating (DDD) measures, and regular repairs on shelters and sanitary installations.

In TRC Ušivak, beside the regular repairs for the center's facilities, the maintenance staff upgraded the NFI warehouse to create additional room that will facilitate more efficient NFI distribution.

In TRC Blažuj, IOM maintenance team finished the works on five wooden benches and placed them at locations where beneficiaries often socialize.

IOM and partner organizations established an action plan to address the slight increase in scabies cases in TRC Ušivak provide support and prevent further infections. IOM will provide additional disinfection treatment in the unaccompanied and separated children (UASC) zone, given that the unaccompanied and separated children are at higher risk and have greater exposure to skin disease.

**# of persons sheltered: 2,633**

**# of laundry services: 3,396**



LEGAL INFORMATION SESSIONS.  
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## FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFI distribution activities with partner organizations such as the Red Cross and Pomoziba. In total, 72,542 meals and NFIs were distributed during the reporting period.

In TRC Borići, IOM continued to provide canned food for migrants who are accommodated in the centre in the evening after the regular distribution of meals. Four female residents from Bolivia accommodated in TRC Borići prepared traditional dishes like biriyani and pilav, which were later shared in cooperation with Red Cross with migrants in out of site locations.

**# of meals distributed: 72,542**

**# of complementary baby food distributed: 983**

**# of NFIs distributed: 13,536**

## ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

IOM's mobile teams are present in locations outside of TRCs to increase access to information and services for migrants staying outside of formal reception facilities, with the aim to reduce the number of migrants camping or squatting in abandoned buildings.

During the reporting period, the IOM provided 42 transportation services within the country for 157 migrants. Furthermore, 615 information sessions and eight psychological first aid (PFA) sessions were organized for migrants camping or squatting in outside locations. Nine referrals were made to address the identified protection needs of 27 migrants.

Out of the total migrants transported, 118 migrants were transported to accommodation in TRCs, including 24 families of 53 members (41 adults and 12 children) and 13 single women to TRC Borići, one family of five members (adults) and single man to TRC Lipa. Five families (19 members; 8 adults and 11 children), fifteen UASC and 3 single males were transported and accommodated in TRC Ušivak.

**# of persons transported: 157**

**# of information sessions: 615**



IOM PROVIDING SUPPORT TO MIGRANTS IN NEED IN UNA SANA CANTON  
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In addition to this, in a joint effort, IOM and UNHCR conducted group counselling sessions and additional information on available services with 110 individuals identified at four different locations in Velika Kladuša. This included information on available accommodation in Una Sana Canton, on how to access asylum procedure in BiH, and AVRR.

## RETURN & ALTERNATIVE SOLUTIONS

IOM's Return and Reintegration team provides administrative, logistical and financial support, including reintegration assistance, to migrants who decide to return to their country of origin.

During the reporting period, IOM reached 555 migrants, of which 254 in TRCs and 301 in other locations off-site – through information sessions on AVRR. A total of 157 counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance available during pre-departure, travel, and post-arrival. In the reporting period there were no returns to countries of origin.

**# Assisted Voluntary Returns since 2018: 1,313**

**# Assisted Voluntary Returns in 2022: 117**

## Blažuj Teams' Story

### IOM Information Management Assistant in TRC Blažuj Esma Ouchene shared a story

Every evening at 8:00 p.m., at TRC Blažuj, IOM CCCM staff working the day shift return home after a busy day – a day in which 2,500 meals and 600 NFIs were distributed, 200 emergency screenings carried out, and specialized assistance provided to vulnerable persons, notably through medical referrals and mental health and psychosocial support services. Every day, migrants are welcomed at the entrance of the TRC, informed of the assistance available, accompanied through the registration process, and accommodated in one of the accommodation units. On average, one IOM team member in TRC Blažuj provides 260 services each day and yet, the team strives to offer a humane and warm greeting to those arriving in the centre.

With the day shift staff gone, the night shift team arrives at the TRC, rested and ready for new challenges. During the night shift, only IOM staff are in the TRC. The reception of migrants at the entrance continues throughout the night, as well as registration and pre-registration, NFI distributions and the provision of accommodation of beneficiaries. The team must also manage occasional health problems and call in an ambulance for medics to intervene. The TRC comes to life during the accommodation check, and then the calm settles for the rest of the night. IOM staff remain awake and available throughout the night to respond to all requests, however varied they may be.

Every morning at 8:00 a.m., at TRC Blažuj, the day and night shift teams meet again. This time the feelings are the same, only the order is reversed.

*"Sometimes we are tired, but it makes us happy to know that during our shift we helped at least one person and made their day better. This same person will remember us as part of the IOM team that gave a part of its day to help them. Making someone happy is the greatest happiness and greatest satisfaction. Despite all the challenges that this profession entails, it gives us all the strength to continue and share a dash of humanity to a new person as part of the IOM team and within the microcosm of TRC Blažuj."*

IOM's CCCM teams manage and coordinate the assistance, services and protection activities in TRCs. CCCM is the management and technical sector that coordinates the temporary assistance and protection activities to displaced persons living in camps or camp-like settings. All IOM activities are implemented according to the existing international and national legal protection frameworks so as to achieve humanitarian standards and ensure the participation of migrants.



FOOD DISTRIBUTION LINE IN TRC BLAŽUJ.  
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## MAIN GAPS

The mixed migration response in Bosnia and Herzegovina is providing life-saving assistance to migrants, as well as technical capacities to local authorities. IOM and its partners are seeking additional funding to support activities in the area of migrant protection and protection-sensitive reception. Capacity-building also remains a priority to progress towards the overarching goal of ensuring state ownership of the mixed migration response.



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