

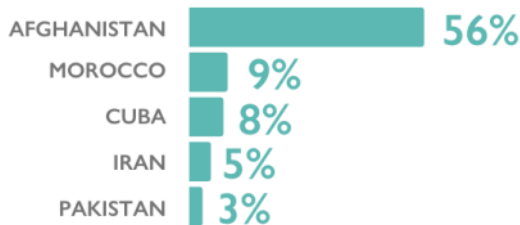
BORIĆI
LIPA
BLAŽUJ
UŠIVAK

TOTAL:

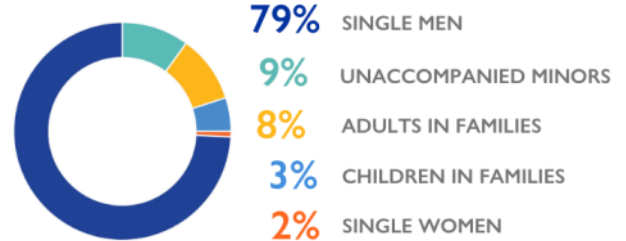
TEMPORARY RECEPTION CENTRES (TRCs)

OCCUPANCY	CAPACITY	AVG. LENGTH OF STAY (DAYS)
84	580	4
134	1,512	11
483	1,700	5
96	800	5
797	4,592	

TOP 5 NATIONALITIES IN TRCs



SEX AND AGE DISAGGREGATED DATA



MONTHLY ARRIVALS RECORDED BY THE MINISTRY OF SECURITY OF BIH

	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
2017	77	66	37	5	22	11	29	60	52	105	76	215	755
2018	237	479	598	1,801	2,242	2,295	2,489	2,293	3,710	5,057	1,931	935	24,067
2019	732	1,117	1,721	2,631	2,603	2,096	4,465	2,913	4,557	3,326	1,925	1,110	29,196
2020	882	2,001	1,540	112	512	1,722	2,194	2,618	1,889	1,087	1,064	529	16,150
2021	670	773	1,269	1,271	1,937	1,855	2,236	1,362	1,591	1,547	704	525	15,740
2022	429	578	907	1,567	1,972	2,214	2,615	2,389	4,640	5,010	1,856	3,252	27,429
2023	1061												1,061

SITUATION OVERVIEW

On 20 January 2023, IOM, the Service for Foreigners Affairs (SFA) and partners accompanied the Ambassador of Norway to Bosnia and Herzegovina (BiH), Olav Reinertsen, during a visit to Temporary Reception Centre (TRC) Ušivak. Through the regional project Addressing Mixed Migration Flows in the Western Balkans funded by the Norwegian Ministry of Foreign Affairs, IOM provides reception, referral, registration and voluntary return and reintegration (AVRR) assistance to migrants in transit, as well as collect migration data on mixed migration flows in BiH and the broader region.

On 19 January, IOM organized an event to highlight the results of Enhancing Social Cohesion in Communities Hosting People on the move, a project funded by the European Union. The 24-months initiative benefitted people on the move and BiH citizens through community grants and improved public infrastructures, notably in the health sector.



A VISIT OF THE AMBASSADOR OF NORWAY TO BIH OLAV REINERTSEN TO TRC UŠIVAK.
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COORDINATION & MANAGEMENT

Between 9 and 22 January, IOM recorded a total of 715 new arrivals and 838 new departures at all TRCs in BiH. The numbers are lower compared to the previous reporting period and indicate a slowing down of migrant movement in the country, which is a trend that corresponds with previous years.

During the reporting period, camp coordination and camp management (CCCM) meetings were organized by IOM and SFA with partner organizations in all TRCs (Blažuj, Ušivak, Borići and Lipa) to share information on events, developments, trends and implemented activities, plan for upcoming weeks, synchronize interventions and establish synergies.

In TRC Borići, safety and security protocols in the centre were discussed and agreed among IOM and partner organizations during the protection coordination meeting held on 11 January.

In TRC Ušivak, participants at the camp coordination meeting planned for activities related to the enrollment and attendance of migrant children from TRC Ušivak in local schools and vocational training programme ahead of the next school semester, starting on 30 January.

In TRC Lipa, IOM provides ongoing technical support to SFA staff in camp coordination and camp management, including for the maintenance of protection-sensitive service provision. IOM also delivers capacity building training for SFA staff throughout the year using its expertise and knowledge management tools. The next capacity building session will be held in February and will cover cultural awareness and protection topics.

In TRC Blažuj, IOM organized an action to clean vegetation and weeds in the surrounding areas of the centre with the participation of volunteers from the TRC.

of emergency screenings in TRCs: 571

of persons with protection risks and needs: 81

of people reached with information sessions: 471

PROTECTION, PARTICIPATION & ACCOUNTABILITY

Between 9 and 22 January, IOM's Protection and Mental Health and Psychosocial Support (MHPSS) teams facilitated a total of 571 emergency screenings, through which 81 persons with protection needs were identified. IOM provided individual assistance, including interpretation and logistical support (such as orientation at the TRCs, provision of documents), to 112 persons while 471 individuals were reached through information provision and awareness raising sessions.

IOM and partner NGO Vaša Prava organized interactive legal information sessions in all TRCs during the reporting period, raising awareness regarding the asylum-seeking process and the possibility of assisted voluntary return and reintegration; discussing the experience of the people on the move; possible risks migrants may be exposed to; and providing important contacts where to seek help when outside or inside the TRCs. During the reporting period, a total of five information sessions were organized with the participation of 33 individuals (30 male, 3 female).

In TRC Ušivak, a Feedback and Complaint Committee session took place on 13 January, in the presence of elected members including IOM, partner organizations and three community representatives (2 female, 1 male). Four complaints were recorded, written in Farsi language, which referred to food quality and quantity, hygiene in toilets and showers, non-food items (NFI), and medical assistance. The committee processed all complaints according to the agreed protocol.

Five migrants from Cuba and two from Afghanistan who are accommodated in TRC Borići volunteered and took part in cooking activities as part of the project "Cooking with Migrants in Transit", which is implemented by the City of Bihać Red Cross within the EU project Enhancing Social Cohesion in Communities Hosting People on the Move. The Red Cross distributed the prepared meals to the migrants at the transit centre.

In coordination with the Technical Faculty of the University of Bihać, migrants active in TRC Lipa's creative zone had the opportunity to learn how to make hand-made scented candles. Individuals from Cuba, Burundi and Syria joined this workshop and created soaps of different colours, moulds and aromas with scents based on their countries of origins.



DECOUPAGE PRACTICE WITHIN CREATIVE WORKSHOPS FOR MIGRANTS IN TRC BORIĆI.
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PROCESS OF MAKING HAND-MADE SCENTED CANDLES IN TRC LIPA IS A NEWLY INTRODUCED ACTIVITY WITHIN THE CREATIVE ZONE.
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SHELTER, WATER, SANITATION & HYGIENE (WASH)

IOM's maintenance and cleaning team inspects all TRC installations daily, with two cleanings per day, weekly disinfection, disinfection, and derating (DDD) measures, and regular repairs on shelters and sanitary installations.

Due to recent snow fall, IOM intensified its daily rounds in the centres to clean sidewalks and roads, applying salt where needed to provide safe walking conditions for migrants and staff members.

In TRC Borić, the renovation work to improve the conditions and capacity of six WASH facilities inside the main building started on 16 January.

of persons sheltered in the TRCs: 797



APPLYING SALT ON INTERNAL ROADS IN TRC BLAŽUJ.
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IOM has mobile teams that are present at locations outside of TRCs to increase access to information and services for migrants staying outside of formal reception facilities, with the aim to reduce the number of migrants camping or squatting in abandoned buildings. The mobile teams screen for vulnerabilities, provide emergency assistance, and provide transportation services for migrants to TRCs upon request.

During the reporting period, IOM's mobile teams provided 26 transportation services for 51 migrants and conducted 231 information sessions.

of persons transported: 51

of information sessions: 231



RECONSTRUCTION WORKS ON WASH FACILITIES IN TRC BORIĆ.
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FOOD & NON-FOOD ITEMS (NFI)

In all TRCs, IOM conducted its regular food and NFI distribution activities with partner organizations such as the Red Cross and Pomozi.ba. Between 9 and 22 January, a total of 27,718 meals and 9,988 NFIs were distributed.

IOM continually monitors the quality of food distributed in the TRCs. On 20 January, IOM staff from TRC Borić and TRC Lipa met with representatives of the City of Bihać Red Cross, which is contracted as a service provider for the food sector in both TRCs in Una Sana Canton. Through this meeting the standard operating procedures for food distribution and food records were finetuned based on the feedback from TRCs, ensuring adherence to the preventive epidemiological measures in the kitchen premises. The instructions will be shared with all Red Cross staff engaged in both TRCs for their action.

of meals distributed: 27,718

of NFIs distributed: 9,988

ASSISTANCE OUTSIDE OF RECEPTION FACILITIES

On 19 January, Round 18 of the Displacement Tracking Matrix (DTM) data collection exercise on migrant presence outside of TRCs was organized by IOM in cooperation with the SFA and the Red Cross Society of BiH. IOM estimates the presence of 168 migrants outside of reception centres in BiH. This is a 31.7 per cent decrease from the previous round but consistent with seasonal trends as fewer migrants reside outside in colder temperatures. As a general trend, more migrants are arriving but are spending less time in BiH. For further information see the DTM Report [here](#).

RETURN & ALTERNATIVE SOLUTIONS

IOM provides administrative, logistical and financial support, including reintegration assistance, to migrants who decide to return to their country of origin.

Between 9 and 22 January, IOM reached 286 migrants, of which 132 were in TRCs and 154 migrants in out of site locations, through information sessions on AVRR. A total of 101 counselling sessions were held to ensure that beneficiaries are well informed and aware of the assistance available during pre-departure, travel and post-arrival. In the reporting period one person returned home (to Burundi), while nine people applied for AVRR since the beginning of 2023.

Assisted Voluntary Returns since 2018: 1,325

Assisted Voluntary Returns in 2022: 128



18TH ROUND OF DTM EXERCISE WAS ORGANIZED ON 19 JANUARY.
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Medin's Story

IOM Protection and MHPSS Assistant Medin Kartal shared a story

Accountability to Affected Populations (AAP) is an active commitment by humanitarian actors to take account of, give account to, and be held accountable to the people they seek to assist. IOM's Accountability to Affected Populations (AAP) Framework helps the Organization ensure quality and responsive programming in line with the evolving needs of beneficiaries, affected populations and communities and enforce the Organization's zero tolerance against sexual exploitation and abuse (SEA) and other misconduct.

But how does IOM incorporate AAP in its daily work?

To start, on information-sharing and transparency, the Protection and MHPSS teams at IOM Bosnia and Herzegovina developed a "Welcome Handbook" for beneficiaries including information about the assistance available in Temporary Reception Centres (TRCs). The Welcome Handbook is a helpful tool for beneficiaries to understand how to access the different services IOM provides. Through the Protection and MHPSS teams, IOM also works on inclusion and accessibility of information through the development of targeted information and flyers translated in different languages.

In all TRCs, IOM has established Participation, Feedback and Complaints mechanisms. This mechanism can take the form of a community representative meeting where IOM staff members discuss with migrants on various aspects of life at the reception centres and take into consideration their feedback on the services provided for their continuous improvement.

In October and November 2022, the high turnover rate of migrants in TRCs posed a challenge to the established mechanisms that capture the interests of migrants. In response to this, IOM staff organized focus group discussions and surveys to capture the valuable inputs of all individuals who visit and/or stay at the reception centres, even those who are in the centres for a few days.

Lastly, to understand residents' educational background and interest in trainings and recreational activities, IOM Protection teams have completed more than 1,000 skills assessments since July 2022. These assessments provided key information that contributed towards an increase in migrant participation at the TRCs, as well as an improvement in the quality and efficiency of existing services.



MEDIN AND IOM COLLEAGUES HOLDING A LEGAL INFO SESSION WITH BENEFICIARIES.
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MAIN GAPS

The mixed migration response in Bosnia and Herzegovina is providing life-saving assistance to migrants, as well as technical capacities to local authorities. IOM and its partners are seeking additional funding to support activities in the area of migrant protection and protection-sensitive reception. Capacity-building also remains a priority to progress towards the overarching goal of ensuring state ownership of the mixed migration response.

