



IOM/SFA
Site Management

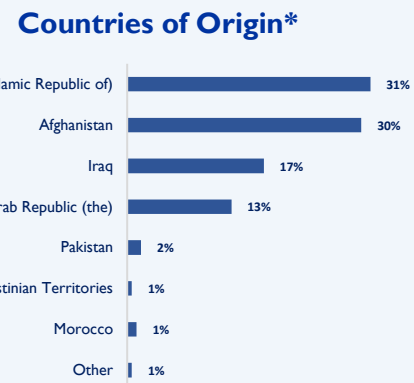
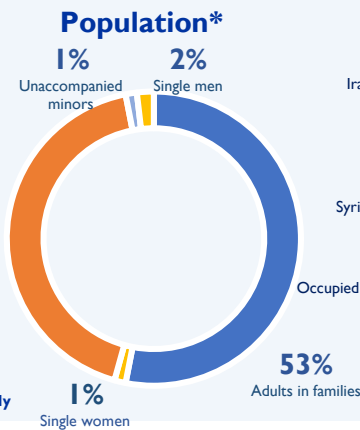
25 JUL 2018
Opening Date

420 ↔
Capacity / # beds

324 ↓
Occupancy

1,041 (+30 IN JUNE)
Registered Persons since Opening

43% Children in families
Designated for & vuln. persons
Temporarily



*Source: IOM, 30 June 2019

Partner presence: IOM, UNHCR, UNICEF, UNFPA, DRC, RED CROSS, Vaša Prava BiH, JRS, Save the Children, Žene sa Une, MDM.

CCCM (Centre management and coordination)

- ✓ The **Community Feedback Committee** holds regular meetings to review and take actions over received complaints.
- ✓ A **Migrants Representative Council** meets regularly ensuring the centre's population participation in the overall management.
- ✓ **Meet the Manager** hour is held weekly.
- ✓ The centre's **Info point** is operational 24/7.
- ✓ A systematic **voluntary community participation mechanism** is in place for WASH, food and translation.
- ✓ **Interpreters** for Arabic and Farsi provided by **IOM, DRC/JRS**.
- ✓ **CCCM meetings** are organized by **IOM** on a weekly basis.
- ✓ Regular case-management meetings on **health and education**.

PROTECTION

- ✓ **Free legal aid, information, counselling and representation** provided by **UNHCR/ Vaša Prava BiH**.
- ✓ **Individual counselling, protection outreach and Community-based protection** provided by **UNHCR/DRC**, as well as **protection monitoring and referrals**.
- ✓ **Psychosocial support** to **SGBV** survivors or persons at risk, **empowerment** programmes in the Centre for Women and girls and preventive and awareness workshops by **UNFPA/MDM**.
- ✓ **SGBV and MHPSS case management** by **DRC**.
- ✓ Two **Child Friendly Spaces** and **Mother and Baby Corner** provided by **UNICEF/Žene sa Une**.
- ✓ **Social worker** for legal guardianship by **UNICEF/CSW Bihać**.

NFI SHELTER & NFIs

- ✓ **420 beds** in rooms, out of which **160 beds** providing an increased level of privacy to accommodate vulnerable groups.
- ✓ **Wi-Fi** supported by **IOM**.
- ✓ **IOM** distributes NFIs daily, and provides tailored **NFI starting-packages**, including hygiene products, women-kits, and bedding to all new arrivals.
- ✓ Distribution of **modern contraceptives** and **hygienic pads** carried out by **UNFPA**, and of **school material** by **UNICEF**.

FOOD & NUTRITION

- ✓ **Three meals a day** (breakfast, lunch and dinner) + **two fruit snacks** are prepared and delivered by **IOM/Red Cross**, ensuring sufficient daily calorie intake and nutritional balance.
- ✓ Special **dietary needs** taken into account and menus adjusted to them (vegetarian, gluten-free, dieting menu).
- ✓ Provision of **additional food to children, mothers and babies** and **Nutrition Specialist** providing training on complementary feeding of infants and young children by **UNICEF**.

HEALTH

- ✓ **Primary health care** provided *in loco* by **Public Health Centres**, and **referrals** to specialized care by **DRC**. **Medical escort** provided by **DRC/JRS**, and **transportation** by **IOM**.
- ✓ **Pediatric infirmary** ran by **UNICEF/DRC**.
- ✓ **Psychosocial support** and **medications** provided by **DRC**.
- ✓ **Sexual and reproductive health services** for women, distribution of **contraceptives** and **hygienic pads** by **UNFPA**.

WATER SANITATION & HYGIENE

- ✓ The centre has **53 toilets** and **59 showers**, gender separated.
- ✓ **Laundry system** in place supported by **IOM**.
- ✓ **Training on hygiene practices for mothers and babies** provided to medical staff by **UNICEF/DRC**.
- ✓ **Disinfection, disinsection and deratization** measures take place regularly.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7.
- ✓ No **video surveillance system** in place.
- ✓ **GBV safety audits** conducted by **UNFPA**.

EDUCATION & LEISURE

- ✓ **Primary school enrolment** for all children aged 6 -15. Pre-enrolment **medical examination** done by **UNICEF/DRC**, transportation by **IOM**.
- ✓ The project **Sound of Migration** in place, organized by **IOM**.
- ✓ **English lessons** and **SRH workshops** by **UNFPA/MDM**.



PREPARED BY ON BEHALF OF:
IOM
UN MIGRATION
For more info www.bih.iom.int

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IOM/SFA
Upravljanje centrom

25. JULI 2018.
Datum otvaranja

420 ↔
Kapacitet / broj kreveta

324 ↓
Popunjenost

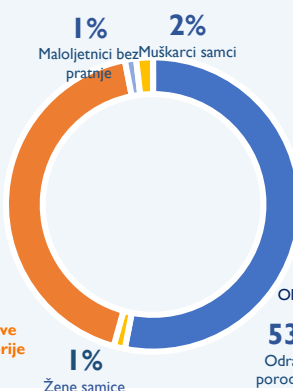
1,041 (+30 u JUNU)
Registrovanih osoba od otvaranja

Namijenjeno za

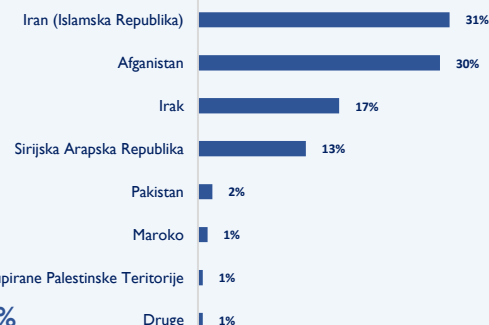
& ranjive kategorije
Privremeno

43%
Djeca u porodicama

Populacija*



Zemlje porijekla*



*Izvor: IOM, 30. juni 2019.

Prisutni partneri: **IOM, UNHCR, UNICEF, UNFPA, DRC, Crveni križ/krst, Vaša Prava, JRS, Save the Children, Žene sa Une, MDM.**

CCCM (Koordinacija i upravljanje kampom)

- ✓ **Međuagencijski odbor** u centru organizuje redovne sastanke, razmatra i daje odgovor na zaprimljene žalbe.
- ✓ **Vijeće migranata** se sastaje redovno kako bi se osiguralo učešće migrantske populacije u upravljanju centrom.
- ✓ **Jednosatni sastanak sa upraviteljem** se održava na sedmičnoj bazi
- ✓ **Info centar** je u funkciji 24/7.
- ✓ Uspostavljen je sistemski **mehanizam za dobrovoljno učešće zajednice** za WASH, hranu i prevođenje.
- ✓ **Prevodiocice** za arapski i farski obezbjeđuju **IOM i DRC/JRS.**
- ✓ **IOM** organizuje **CCCM sastanke** na sedmičnoj bazi.
- ✓ **Redovni sastanci** na temu **zdravstva i obrazovanja.**

ZAŠTITA

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i pravnu pomoć** pružaju **UNHCR/ Vaša Prava BiH.**
- ✓ **Individualno savjetovanje, širenje zaštite na terenu i zaštite utemeljene u zajednici,** koje pruža **UNHCR i DRC,** kao i **praćenje zaštite i upućivanje na druge službe.**
- ✓ **UNFPA/MDM** obezbjeđuje psihosocijalnu podršku za preživjele rodno-zasnovanog nasilja i programme osnaživanja u **Centru za žene i djevojke,** a **sprečavanje i reagovanje na rodno-zasnovano nasilje i psihološku podršku mentalnom zdravlju** pruža **DRC.**
- ✓ **Dva prostora za djecu i Kutak za majku i dijete** obezbjeđuju **UNICEF/Žene sa Une.**
- ✓ **Socijalne radnike** koji upućuju na zakonske staratelje obezbjeđuju **UNICEF/CSW Bihać.**

NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ **420 kreveta** u sobama, od kojih **160 kreveta** pružaju viši nivo privatnosti za ranjive kategorije.
- ✓ **Wi-Fi** konekciju je obezbijedio **IOM.**
- ✓ **IOM** vrši podjelu **NFI** (neprehrambenih) paketa na dnevnoj bazi, pruža adekvatne **NFI početne pakete** koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima, a **školski pribor** obezbjeđuje **UNICEF.**

HRANA I ISHRANA

- ✓ **Tri obroka dnevno** (doručak, ručak i večera) + dva voćna obroka se pripremaju i distribuišu od strane **IOM/Crveni križ/krst,** osiguravajući međunarodne standarde u smislu dnevnog unosa kalorija i prehrambene vrijednosti.
- ✓ **Posebne prehrambene potrebe** se uzimaju u obzir i prehrana se usklađuje u skladu sa potrebama (vegetarijanska, bezglutenska..)
- ✓ **Dotatnu hranu za djecu, majke i bebe** te **Nutricionistu** koji je obezbijedio obuku i savjetovanje za osoblje u centru su obezbijedili **UNICEF.**

ZDRAVSTVO

- ✓ **Primarnu medicinsku pomoć i psihosocijalnu podršku mentalnom zdravlju** pružaju **Javne zdravstvene ustanove** na licu mjesta. **Upućivanje** na specijalističku njegu vrši **DRC,** **medicinsku pratnju** obezbjeđuju **DRC/JRS** a transport **IOM.**
- ✓ **Pedijatrijskom ambulantom** upravljaju **UNICEF/DRC.**
- ✓ **Psihosocijalnu podršku i lijekove** obezbjeđuje **DRC.**
- ✓ Servise u vezi sa **seksualnim i reproduktivnim zdravljem** i podjelu **modernih kontracepcijskih sredstava i higijenskih uložaka** za žene pruža **UNFPA.**

VODOSANITARIJE I HIGIJENA

- ✓ U centru se nalaze **53 toaleta** i **59 tuševa,** odvojenih po spolovima.
- ✓ **Servis za pranje rublja** u centru je osiguran od strane **IOM-a.**
- ✓ Obuku za zdravstveno osoblje o **pravilnom održavanju higijene za majke i bebe** organizuju **UNICEF/DRC.**
- ✓ **Dezinfekcija, deratizacija i dezinfekcija** se vrši na sedmičnom nivou.

SIGURNOST

- ✓ **Zaštitorska agencija** je prisutna 24/7.
- ✓ **Sistem videonadzora** ne postoji.
- ✓ **Sigurnosnu procjenu** na rodnozlasnovano nasilje vrši **UNFPA.**

OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ **Polazak u osnovnu školu** za svu djecu uzrasta 6 – 15 je omogućio **UNICEF.** **DRC** obezbjeđuje **sistematski pregled** pred polazak u školu, a transport **IOM.**
- ✓ Projekat **Sound of Migration** je u toku, organizuje **IOM.**
- ✓ **Časove engleskog i radionice o seksualnom i reproduktivnom zdravlju** obezbjeđuju **UNFPA/MDM.**



PRIPREMIO:
IOM
UN MIGRATION
Za više informacija

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