



IOM/SFA
Centre Management

26 OCT 2018
Opening Date

1,500 / 1,800 ↓
Capacity / # beds

1,572 ↓
Occupancy

6,210 (+694 IN JUNE)
Registered Persons since Opening

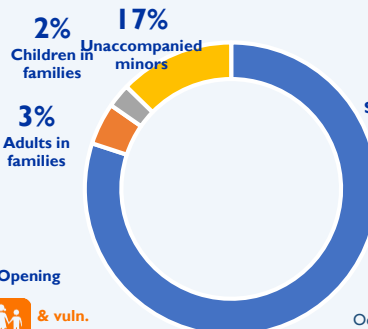


Designated for

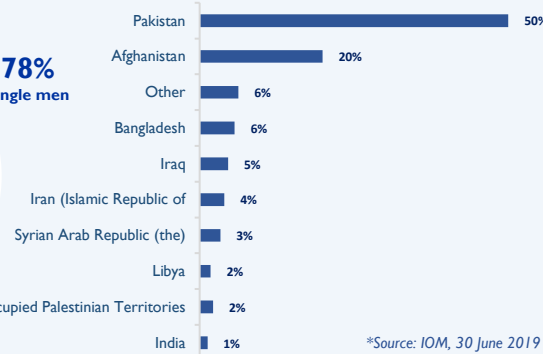


Temporarily & vuln. persons

Population*



Countries of Origin*



*Source: IOM, 30 June 2019

Partner Presence: IOM, UNHCR, UNICEF, UNFPA, DRC, Red Cross, Vaša Prava BiH, JRS, Save the Children, TSF, Žene sa Une.

CCCM (Centre management and coordination)

- ✓ A **Migrants Representative Council** meets regularly ensuring the centre's population participation in the overall management.
- ✓ An inter-agency feedback complaint mechanism is in place: the **Community Feedback Committee** reviews received complaints on a weekly basis.
- ✓ The centre's **Info point** is operational 24/7, providing updated information on the available services in the centre and outside.
- ✓ **Interpreters** for Arabic, Farsi, Pashtu and Urdu provided by **IOM** and **DRC/JRS**.
- ✓ **CCCM meetings** are organized by **IOM** on a weekly basis.
- ✓ **IOM site manager and/or migrant assistants** are present at the site 24/7.

PROTECTION

- ✓ **Free legal aid, information, counselling and representation** provided by **UNHCR/ Vaša Prava BiH**.
- ✓ **Individual counselling, protection outreach and Community-based protection** provided by **UNHCR/DRC**, as well as **protection monitoring and referrals**.
- ✓ **Psychosocial support** to **GBV** survivors, **empowerment programmes** in the **Centre for Women and girls** and prevention and awareness workshops by **UNFPA/MDM**.
- ✓ **PSS** by **DRC** and to families and children by **UNICEF/St.C**.
- ✓ **Child Friendly Space** and **Mother and Baby Corner** by **UNICEF/Žene sa Une**.
- ✓ **Legal guardians, mobile outreach teams and a corner for UASCs** by **UNICEF/CSW Bihać/Save the Children**.

NFI SHELTER & NFIs

- ✓ **1940 beds** in total, out of which **1300** in **containers**, **40** for medical quarantine cases and the rest in tents.
- ✓ **Wi-Fi** supported by **TSF/IOM**.
- ✓ **IOM** distributes NFIs daily, and provides tailored **NFI starting-packages**, including hygiene products, women-kits, and bedding to all new arrivals.
- ✓ Distribution of **modern contraceptives** and **hygienic pads** carried out by **UNFPA**, and of **school material** by **UNICEF**.

FOOD & NUTRITION

- ✓ **Three meals a day** (breakfast, lunch and dinner) + **two fruit snacks** are prepared and delivered by **IOM/Red Cross**, ensuring sufficient daily calorie intake and nutritional balance. An **open kitchen** for individual use of single men is operational.
- ✓ Provision of **additional food** to **children, mothers and babies** and **Nutrition Specialist** providing training on complementary feeding of infants and young children by **UNICEF**.

HEALTH

- ✓ **Primary health care and mental health psychosocial support (MHPSS)** provided *in loco* by **Public Health Centres**, and **referrals** to specialized care by **DRC**.
- ✓ **SGBV** and **MHPSS case-management** by **DRC**.
- ✓ **Medical escort** provided by **DRC/JRS**, **medications** and **medical supplies** by **DRC** and **transportation** by **IOM**.

WATER SANITATION & HYGIENE

- ✓ The centre has **95 toilets** and **58 showers**, gender separated.
- ✓ **Laundry system** in place supported by **IOM**.
- ✓ **Maintenance and cleaning staff** by **IOM**.
- ✓ **Disinfection, deratization and disinsection** measures take place regularly.
- ✓ **Training** on hygiene practices for health staff by **UNICEF/DRC**.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7.
- ✓ **Entry gate** monitored and frequent **centres' population checks** undertaken.
- ✓ **Video surveillance system** is operational.

EDUCATION & LEISURE

- ✓ **Primary school enrolment** for all children aged 6 - 15 managed by **UNICEF**. Pre-enrolment medical examination done by **UNICEF/DRC**. **IOM** provides **transportation**.
- ✓ **Educational and recreational activities** for children and UASC by **UNICEF/Save the Children**.
- ✓ Several **social integration corners** by **IOM/Žene sa Une**.
- ✓ **English lessons** and **SRH workshops** by **UNFPA/MDM**.



PREPARED BY
IOM
UN MIGRATION
For more info

ON BEHALF OF:
the Inter-Agency
response in BiH
www.bih.iom.int

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IOM/SFA

Upravljanje centrom

26. OKTOBAR 2018.
Datum otvaranja

1,500 / 1,800 ↓
Kapacitet / broj kreveta

1,572 ↓
Popunjenost

6,210 (+694 U JUNU)
Registrovanih osoba od otvaranja



Namijenjeno za

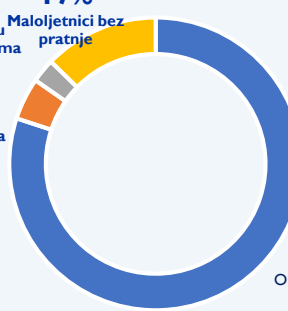


Privremeno

2%
Djeca u
porodicama

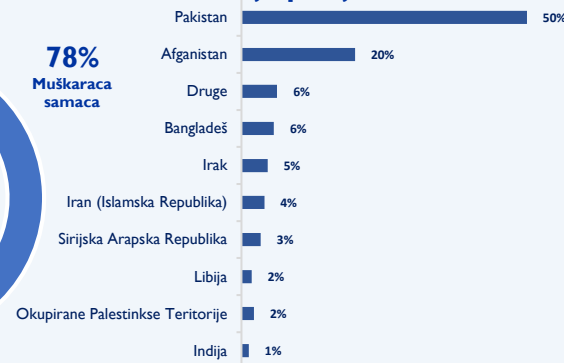
3%
Odrasli u
porodicama

Populacija*



78%
Muškaraca
samaca

Zemlje porijekla*



*Izvor: IOM, 30. juni 2019.

Prisutni partneri: **IOM, UNHCR, UNICEF, UNFPA, DRC, Crveni križ/krst, Vaša Prava BiH, JRS, Save the Children, Žene sa Une, MDM.**



CCCM (Koordinacija i upravljanje kampom)



ZAŠTITA

- ✓ **Vijeće migranata** se sastaje redovno kako bi se osiguralo učešće migrantske populacije u upravljanju centrom.
- ✓ **Međuagencijski odbor** u centru razmatra i daje odgovor na zaprimljene žalbe na sedmičnom nivou.
- ✓ **Info centar** je u funkciji 24/7 i pruža ažurirane informacije o servisima u centru i van centra.
- ✓ **Prevodioc**e za arapski, farski, paštu i urdu obezbjeđuju **IOM** i **DRC/JRS**.
- ✓ **IOM** organizuje **CCCM sastanke** na sedmičnoj bazi.
- ✓ **IOM upravitelj centra** i/ili **migrant asistenti** su prisutni u centru 24/7.

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i pravno zastupanje** pružaju **UNHCR/ Vaša Prava BiH**.
- ✓ **Individualno savjetovanje, širenje zaštite na terenu i zaštite utemeljene u zajednici**, koje pruža **UNHCR** i **DRC**, kao i **praćenje zaštite i upućivanje na druge službe**.
- ✓ **UNFPA/MDM** obezbjeđuje psihosocijalnu podršku za preživjele **rodno-zasnovanog nasilja** kao i **programe osnaživanja u Centru za žene i djevojke**.
- ✓ **UNICEF/Save the Children** pružaju psihološku podršku porodicama i djeci, a **DRC** odraslima.
- ✓ **Prostor za djecu** i **Kutak za majku i dijete** obezbjeđuju **UNICEF/Žene sa Une**.
- ✓ **Zakonske staratelje, mobilne timove i odvojeni prostor za maloljetnike bez pratnje** obezbjeđuju **UNICEF/Centar za socijalni rad Bihać/Save the Children**.



NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI



HRANA I ISHRANA

- ✓ Ukupno **1940 kreveta**, od kojih se **1300 nalaze u stambenim kontejnerima**, **40** za medicinske slučajeve-karantin te ostatak u šatorima. **Wi-Fi** konekciju je obezbijedio **TSF/ IOM**.
- ✓ **IOM** vrši podjelu **NFI** (neprehrambene) paketa na dnevnoj bazi, pruža adekvatne **NFI početne pakete** koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima.
- ✓ Podjelu **modernih kontracepcijskih sredstava** i **higijenskih uložaka** vrši **UNFPA**, a **školski pribor** obezbjeđuje **UNICEF**.

- ✓ **Tri obroka dnevno** (doručak, ručak i večera) + dva voćna obroka se pripremaju i distribuišu od strane **IOM/ Crvenog križa/krsta**, osiguravajući međunarodne standarde u smislu dnevnog unosa kalorija i prehrambene vrijednosti. **Zajednička kuhinja** je u funkciji.
- ✓ **Dodatnu hranu za djecu, majke i bebe** te **Nutricionistu** koji je obezbijedio obuku i savjetovanje za osoblje u centru su obezbijedili **UNICEF**.



ZDRAVSTVO



VODOSANITARIJE I HIGIJENA

- ✓ **Primarnu medicinsku pomoć i psihosocijalnu podršku mentalnom zdravlju** pružaju **Javne zdravstvene ustanove** na licu mjesta, a **upućivanje** na specijalističku njegu vrši **DRC**.
- ✓ **Medicinsku pratnju** obezbjeđuju **DRC/JRS**, **liječove** i **medicinsku opremu** **DRC**, a **transport** **IOM**.

- ✓ U centru se nalaze **95 toaleta** i **58 tuša**, odvojenih po spolovima.
- ✓ **Servis za pranje rublja** u centru je osiguran od strane **IOM-a**.
- ✓ **Održavanje** i **čišćenje** je obezbijedio **IOM**.
- ✓ **Dezinfekcija, deratizacija** i **dezinsekcija** se vrše redovno.
- ✓ **Obuku o pravilnom održavanju higijene** za zdravstveno osoblje organizuju **UNICEF/DRC**.



SIGURNOST



OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ **Zaštitarska agencija** je prisutna 24/7.
- ✓ **Ulazna kapija** se kontroliše i provjere **popunjenosti** se vrše učestalo.
- ✓ **Sistem videonadzora** je u funkciji.

- ✓ **Polazak u osnovnu školu** za svu djecu uzrasta 6-15 je omogućio **UNICEF**. Pripremu za polazak u školu i sistematski pregled obezbjeđuju **UNICEF/DRC**. **IOM** obezbjeđuje **prevoz**. **Edukativne i rekreacijske aktivnosti** za djecu i maloljetnike bez pratnje organizuje **UNICEF/StC**.
- ✓ **Nekoliko Integracijskih kutaka** obezbjeđuju **IOM/Žene sa Une**
- ✓ **Časove engleskog** i **radionice o seksualnom i reproduktivnom zdravlju** obezbjeđuju **UNFPA/MDM**.



PRIPREMIO:



Za više informacija www.bih.iom.int

U IME:

međuagencijskog odgovora u **BiH**

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