



IOM/SFA
Centre Management

26 OCT 2018
Opening Date

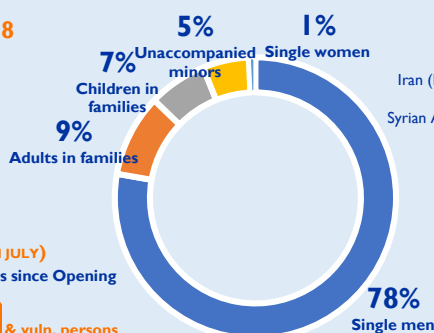
800 ↔
Capacity / # beds

791 ↑
Occupancy

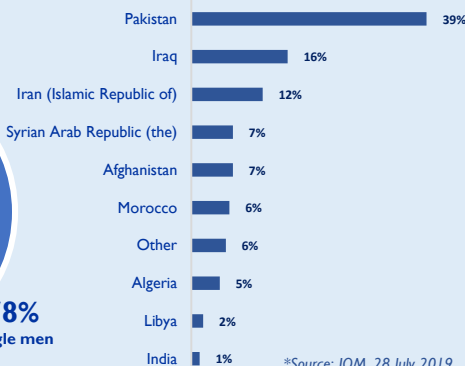
7,426 (+817 IN JULY)
Registered Persons since Opening

 Designated for
& vuln. persons

Population*



Countries of Origin*



Partner presence: IOM, UNHCR, UNICEF, DRC, Pomozi.ba, Vaša Prava BiH, JRS, Word Vision BiH, SOS Children's Villages.

CCCM (Centre management and coordination)

- ✓ A **Migrants Representative Council** meets regularly ensuring the centre's population participation in the overall management.
- ✓ **Interpreters** for Arabic, Pashto, Farsi, Punjabi and Urdu provided by **IOM** and **DRC/JRS**.
- ✓ The centre's **Info point** is operational every day within established working hours, providing updated information on the available services in the centre and outside.
- ✓ **CCCM meetings** are organized by **IOM** on a weekly basis.
- ✓ **IOM site manager and/or migrant assistants** are present at the site 24/7.

PROTECTION

- ✓ **Free legal aid, information, counselling and representation** provided by **UNHCR/ Vaša Prava BiH**.
- ✓ **Individual counselling, protection outreach, monitoring and referrals** provided by **UNHCR** and **IOM**.
- ✓ **PSS, SGBV prevention and response**, assistance to **UASCs** provided by **UNHCR/BHWI**.
- ✓ **Child Friendly Space** and **Mother and Baby Corner** provided by **UNICEF/World Vision BiH/SOS Children's Villages**.

NFI SHELTER & NFIs

- ✓ **750 beds** in total, out of which **350** in **containers** providing an increased level of privacy to accommodate families.
- ✓ **Wi-Fi** supported by **IOM**.
- ✓ **IOM** distributes NFIs daily, and provides tailored **NFI starting-packages**, including hygiene products, women-kits, and bedding to all new arrivals.

FOOD & NUTRITION

- ✓ **Three meals a day** (breakfast, lunch and dinner) + **two fruit snacks** are prepared and delivered by **IOM/Pomozi.ba**, ensuring sufficient daily calorie intake and nutritional balance.
- ✓ More than **45,241 meals** were distributed in July.

HEALTH

- ✓ **Primary health care** and **mental health psychosocial support** provided *in loco* by **Public Health Centres**, supported and coordinated by **DRC**.
- ✓ **Referrals** to specialized care, **medical escort** and **medications** provided by **DRC**, transportation by **IOM**.

WATER, SANITATION & HYGIENE

- ✓ The centre has **33 toilets** and **28 showers**.
- ✓ **Gender separated facilities**.
- ✓ **Laundry system** in place supported by **IOM**, with approximately 260 bags being washed weekly.
- ✓ **Maintenance and cleaning staff** by **IOM**.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7.
- ✓ **Entry gate** monitored and in the process of being secured.

EDUCATION & LEISURE

- ✓ **Primary school enrolment** for all children aged 6 -15 by **UNICEF/SOS Children's Villages/World Vision BiH**.
- ✓ **Educational, occupational, recreational, vocational and sport activities** by **World Vision BiH, UNICEF, UNHCR/BHWI** and local **NGOs**.
- ✓ **Outdoor gym** by **World Vision BiH**.



PREPARED BY:  **ON BEHALF OF:** the Inter-Agency response in BiH
For more info www.bih.iom.int

CONTACTS:
Stevan Jugović **CCCM MANAGER** sjugovic@iom.int
Edita Selimbegović **PUBLIC INFORMATION** eselimbegovic@iom.int
Irene Manganini **INFO MANAGEMENT** irmanganini@iom.int





IOM/ SFA
Upravljanje centrom

24. OKTOBAR 2018.
Datum otvaranja

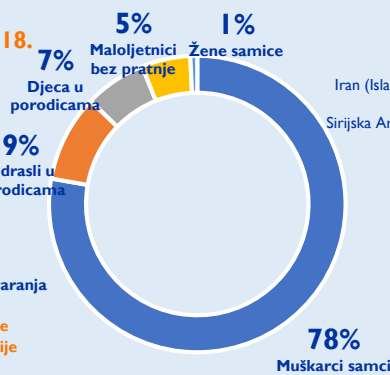
800 ←
Kapacitet / broj kreveta

791 ↑
Popunjenost

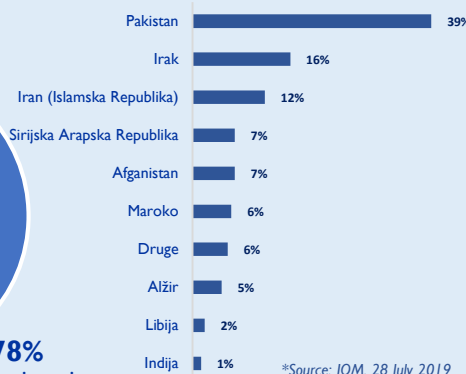
7,426 (+817 u JULU)
Registrovanih osoba od otvaranja

78% Muškarci samci
& ranjive kategorije
Namijenjeno za

Populacija*



Zemlje porijekla*



*Source: IOM, 28 July 2019

Prisutni partneri: IOM, UNHCR, UNICEF, DRC, Pomozi.ba, Vaša Prava BiH, JRS, Word Vision BiH, SOS Children's Villages.

CCCM (Koordinacija i upravljanje kampom)

- ✓ **Vijeće migranata** se sastaje redovno kako bi se osiguralo učešće migrantske populacije u upravljanju centrom.
- ✓ **Prevodioc**e za arapski, pašto, farsi, istočno-pandžapski jezik i urdu obezbjeđuju **IOM** i **DRC/JRS**.
- ✓ **Info centar** je u funkciji u definisano radno vrijeme.
- ✓ **IOM** organizuje **CCCM** sastanke na sedmičnoj bazi.
- ✓ **IOM** upravitelj centra i/ili **migrant asistenti** su prisutni u centru 24/7.

ZAŠTITA

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i pravnu pomoć** pružaju **UNHCR/ Vaša Prava BiH**.
- ✓ **Individualno savjetovanje, širenje zaštite na terenu i zaštite utemeljene u zajednici**, koje pruža **UNHCR** i **IOM**, kao i **praćenje zaštite i upućivanje na druge službe**.
- ✓ **Psiho-socijalno savjetovanje, sprečavanje i reagovanje na rodno-zasnovano nasilje**, pomoć djeci bez pratnje, koje pružaju **UNHCR/BHWI**.
- ✓ **Prostor za djecu i Kutak za majku i dijete** obezbjeđuju **UNICEF/World Vision BiH/SOS Dječija sela**.

NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ Ukupno **750 kreveta**, od kojih se **350 nalaze u stambenim kontejnerima** i pružaju veći nivo privatnosti za porodice.
- ✓ **Wi-Fi** konekciju je obezbijedio **IOM**.
- ✓ **IOM** vrši podjelu **NFI** (neprehrambene) paketa na dnevnoj bazi, pruža adekvatne **NFI početne pakete** koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima.

HRANA I ISHRANA

- ✓ **Tri obroka dnevno** (doručak, ručak i večera) + dvije voćne užine se pripremaju i distribuiraju od strane **IOM/Pomozi.ba**, osiguravajući međunarodne standarde u smislu dnevnog unosa kalorija i prehrambene vrijednosti.
- ✓ Više od **45,241 obroka** je podijeljeno u julu.

ZDRAVSTVO

- ✓ **Primarnu medicinsku pomoć i psihosocijalnu podršku mentalnom zdravlju** pružaju **Javne zdravstvene ustanove** na licu mjesta, podržano i uz koordinaciju **DRC-a**.
- ✓ **Upućivanje** na specijalističku njegu i **medicinsku pratnju i lijekove** obezbjeđuje **DRC**, a **transport IOM**.

VODOSANITARIE I HIGIJENA

- ✓ U centru se nalaze **33 toaleta** i **28 tuševa**.
- ✓ Toaleti su **odvojeni po spolovima**.
- ✓ **Servis za pranje rublja** u centru je osiguran od strane **IOM-a**. Sedmično se opere **260 vreća rublja**.
- ✓ **Održavanje i čišćenje** obezbijedio **IOM**.

SIGURNOST

- ✓ **Zaštitarska agencija** je prisutna 24/7.
- ✓ **Ulazna kapija** se kontroliše i u procesu je dodatnog osiguranja.

OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ **Polazak u osnovnu školu** za svu djecu uzrasta 6-15 su omogućili **UNICEF/SOS Dječija sela/World Vision BiH**.
- ✓ **Edukativne, praktične, rekreativne, stručne i sportsko-rekreativne aktivnosti** podržavaju **World Vision BiH, UNICEF, UNHCR/BHWI** i lokalne **nevladine organizacije**.
- ✓ **Vanjsku teretanu** obezbjeđuje **World Vision BiH**.



PRIPREMIO:
IOM
UN MIGRATION

U IME:
međugencijskog
odgovora u BiH

CONTACTS:

Stevan Jugović **CCCM UPRAVITELJ CENTRA** siugovic@iom.int
Edita Selimbegović **JAVNO INFORMISANJE** eselimbegovic@iom.int
Irene Manganini **UPRAVLJANJE INFORMACIJAMA** irmanganini@iom.int

Za više informacija www.bih.iom.int



Ušivak TRC © IOM 2019

OVAJ CENTAR
JE PODRŽAN
OD STRANE EU