



#### IOM/SFA

Centre Management

**26 OCT 2018**

Opening Date

**1,500** ↔

Capacity / # beds

**1,491** ↓

Occupancy

**6,980 (+770 IN JULY)**

Registered Persons since Opening



Designated for



& vuln. persons

Temporarily

#### Population\*

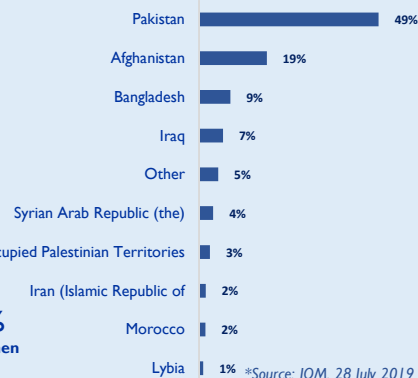
**2%**  
Children in Unaccompanied families

**3%**  
Adults in families

**17%**  
Unaccompanied minors

**78%**  
Single men

#### Countries of Origin\*



Partner presence: **IOM, UNHCR, UNICEF, UNFPA, DRC, Red Cross, Vaša Prava BiH, JRS, Save the Children, Žene sa Une, MdM.**

#### CCCM (Centre management and coordination)

- ✓ A **Migrants Representative Council** meets regularly ensuring the centre's population participation in the overall management.
- ✓ An inter-agency feedback complaint mechanism is in place: the **Community Feedback Committee** reviews received complaints on a weekly basis.
- ✓ The centre's **Info point** is operational 24/7, providing updated information on the available services in the centre and outside.
- ✓ **Interpreters** for Arabic, Farsi, Pashtu and Urdu provided by **IOM** and **DRC/JRS**.
- ✓ **CCCM meetings** are organized by **IOM** on a weekly basis.
- ✓ **IOM site manager and/or migrant assistants** are present at the site 24/7.

#### PROTECTION

- ✓ **Free legal aid, information, counselling and representation** provided by **UNHCR/Vaša Prava BiH**.
- ✓ **Individual counselling, protection outreach and Community-based protection** provided by **UNHCR/DRC**, as well as **protection monitoring and referrals**.
- ✓ **Psychosocial support to GBV survivors, empowerment programmes** in the **Centre for Women and girls** and prevention and awareness workshops by **UNFPA/MdM**.
- ✓ **PSS** by **DRC** and to families and children by **UNICEF/StC**.
- ✓ **Child Friendly Space** and **Mother and Baby Corner** by **UNICEF/Žene sa Une**.
- ✓ **Legal guardians, mobile outreach teams** and a **corner for UASCs** by **UNICEF/CSW Bihaci/Save the Children**.

#### NFI SHELTER & NFIs

- ✓ **1595 beds** in total, out of which **1316 in containers**, **40** for medical quarantine cases and the rest in tents.
- ✓ **Wi-Fi** supported by **TSF/IOM**.
- ✓ **IOM** distributes NFIs daily and provides tailored **NFI starting-packages**, including hygiene products, women-kits, and bedding.
- ✓ Distribution of **modern contraceptives** and **hygienic pads** by **UNFPA/MdM**, and of school material by **UNICEF**.

#### FOOD & NUTRITION

- ✓ **Three meals a day** (breakfast, lunch and dinner) + **two fruit snacks** are prepared and delivered by **IOM/Red Cross**, ensuring sufficient daily calorie intake and nutritional balance. An **open kitchen** for individual use of single men is operational.
- ✓ Provision of **additional food** to **children, mothers and babies** by **UNICEF**.

#### HEALTH

- ✓ **Primary health care and mental health psychosocial support (MHPSS)** provided *in loco* by **Public Health Centres**. Referrals to specialized care and **GBV and MHPSS case-management** by **DRC**.
- ✓ **Medical escort** provided by **DRC/JRS**, **medications** and **medical supplies** by **DRC** and **transportation** by **IOM**.
- ✓ **Sexual and reproductive health services** and **workshops** for women by **UNFPA/MdM**.

#### WATER, SANITATION & HYGIENE

- ✓ The centre has **95 toilets** and **58 showers**, gender separated.
- ✓ **Laundry system** in place supported by **IOM**, with around 250 bags being washed weekly.
- ✓ **Maintenance and cleaning staff** by **IOM**.
- ✓ **Disinfection, deratization and disinsection** measures take place regularly.

#### SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7.
- ✓ **Entry gate** monitored and frequent **centres' population checks** undertaken.
- ✓ **Video surveillance system** is operational.

#### EDUCATION & LEISURE

- ✓ **Primary school enrolment** for all children aged 6 -15 managed by **UNICEF**. Pre-enrolment medical examination done by **UNICEF/DRC**. **IOM** provides **transportation**.
- ✓ **Educational and recreational activities** for children and UASC by **UNICEF/Save the Children**.
- ✓ Several **social integration corners** by **IOM/Žene sa Une**.
- ✓ **English lessons and literacy courses** by **UNFPA/MdM**.



PREPARED BY:



For more info

ON BEHALF OF:

the Inter-Agency response in BiH

[www.bih.iom.int](http://www.bih.iom.int)

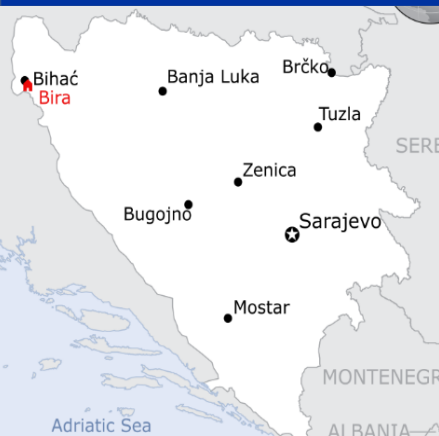
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**IOM/SFA**  
Upravljanje centrom

**26. OKTOBAR 2018.**  
Datum otvaranja

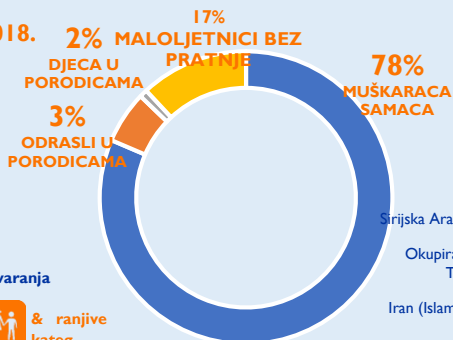
**1,500** ↔  
Kapacitet / broj kreveta

**1,491** ↓  
Popunjenost

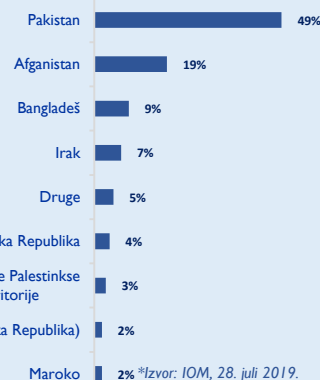
**6,980 (+770 u JULU)**  
Registrovanih osoba od otvaranja

 Namijenjeno za  & ranjive kateg.

**Populacija\***



**Zemlje porijekla\***



**Prisutni partneri: IOM, UNHCR, UNICEF, UNFPA, DRC, Red Cross, Vaša Prava BiH, JRS, Save the Children, Žene sa Une.**

### **CCCM (Koordinacija i upravljanje kampom)**

- ✓ **Vijeće migranata** se sastaje redovno kako bi se osiguralo učesće migrantske populacije u upravljanju centrom.
- ✓ **Međuagencijski odbor** u centru razmatra i daje odgovor na zaprimljene žalbe na sedmičnom nivou.
- ✓ **Info centar** je u funkciji 24/7 i pruža ažurirane informacije o servisima unutar i van centra.
- ✓ **Prevodiocice** za arapski, farski, paštu i urdu obezbjeđuju **IOM** i **DRC/JRS**.
- ✓ **IOM** organizuje **CCCM sastanke** na sedmičnoj bazi.
- ✓ **IOM** upravitelj centra i/ili migrant asistenti su prisutni u centru 24/7.

### **ZAŠTITA**

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i pravno zastupanje** pružaju **UNHCR/Vaša Prava BiH**.
- ✓ **Individualno savjetovanje, širenje zaštite na terenu i zaštite utemeljene u zajednici**, koje pruža **UNHCR** i **DRC**, kao i **praćenje zaštite i upućivanje na druge službe**.
- ✓ **UNFPA/MDM** obezbjeđuje psihosocijalnu podršku za preživjele rodno-zasnovanog nasilja kao i **programe osnaživanja u Centru za žene i djevojke**.
- ✓ **UNICEF/Save the Children** pružaju psihološku podršku porodicama i djeci, a **DRC** odraslima.
- ✓ **Prostor za djecu i Kutak za majku i dijete** obezbjeđuju **UNICEF/Žene sa Une**. **Zakonske starateljke, mobilne timove i odvojeni prostor za maloljetnike bez pratnje** obezbjeđuju **UNICEF/Centar za socijalni rad Bihać/Save the Children**.

### **NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI**

- ✓ Ukupno **1595 kreveta**, od kojih se **1316 nalaze u stambenim kontejnerima**, **40** za medicinske slučajeve-karantin te ostatak u šatorima. **Wi-Fi** konekciju je obezbijedio **TSF/IOM**.
- ✓ **IOM** vrši podjelu **NFI** (neprehrambene) paketa na dnevnoj bazi, pruža adekvatne **NFI početne pakete** koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima.
- ✓ Podjelu **modernih kontracepcijskih sredstava** i **higijenskih uložaka** vrši **UNFPA**, a **školski pribor** obezbjeđuje **UNICEF**.

### **HRANA I ISHRANA**

- ✓ **Tri obroka dnevno** (doručak, ručak i večera) + dva voćna obroka se pripremaju i distribuišu od strane **IOM/Crvenog križa/krsta**, osiguravajući međunarodne standarde u smislu dnevnog unosa kalorija i prehrambene vrijednosti. **Zajednička kuhinja** je u funkciji.
- ✓ **Dodatnu hranu za djecu, majke i bebe** te **Nutricionistu** koji je obezbijedio obuku i savjetovanje za osoblje u centru su obezbijedili **UNICEF**.

### **ZDRAVSTVO**

- ✓ **Primarnu medicinsku pomoć i psihosocijalnu podršku mentalnom zdravlju** pružaju **Javne zdravstvene ustanove** na licu mjesta, a **upućivanje** na specijalističku njegu vrši **DRC**.
- ✓ **Medicinsku pratnju** obezbjeđuju **DRC/JRS**, **lijekove** i medicinsku opremu **DRC**, a **transport IOM**.

### **VODOSANITARIJE I HIGIJENA**

- ✓ U centru se nalaze **95 toaleta** i **58 tuša**, odvojenih po spolovima.
- ✓ **Servis za pranje rublja** u centru je osiguran od strane **IOM-a** sa oko 250 opranih vreća rublja sedmično.
- ✓ **Održavanje i čišćenje** vrši **IOM** osoblje.
- ✓ **Dezinfekcija, deratizacija i dezinsekcija** se vrše redovno.

### **SIGURNOST**

- ✓ **Zaštitarska agencija** je prisutna 24/7.
- ✓ **Ulazna kapija** se kontroliše i provjere **popunjenosti** se vrše učestalo.
- ✓ **Sistem videonadzora** je u funkciji.

### **OBRAZOVANJE I SLOBODNO VRIJEME**

- ✓ **Polazak u osnovnu školu** za svu djecu uzrasta 6-15 je omogućio **UNICEF**. Pripremu za polazak u školu i sistematski pregled obezbjeđuju **UNICEF/DRC**. **IOM** obezbjeđuje **prevoz**. **Edukativne i rekreacijske aktivnosti** za djecu i maloljetnike bez pratnje organizuje **UNICEF/StC**.
- ✓ **Nekoliko Integracijskih kutaka** obezbjeđuju **IOM/Žene sa Une**. **Časove engleskog i časove opismenjavanja** obezbjeđuju **UNFPA/MDM**.



**PRIPREMIO:**  
**IOM**  
UN MIGRATION

**U IME:**  
međuagencijskog  
odgovora u BiH

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