



IOM/SFA
Centre Management
43.8424582, 18.2460413
Site Location

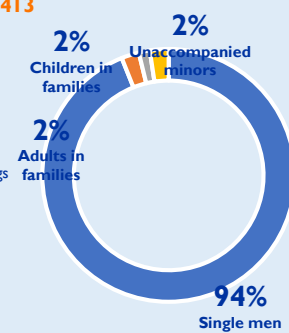
10 DEC 2019
Opening Date

1,066 / 100 / 18
beds / # containers/ buildings
Capacity

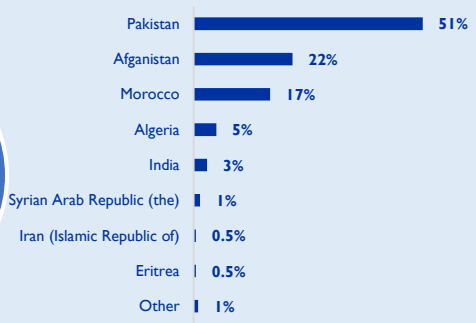
743 / 19
beds / quarantine
Occupancy

452 (+345 IN JANUARY)
Registered Persons since Opening

Population*



Countries of Origin*



*Source: IOM, 2 February 2020

~40 DAYS
Average length of stay

Designated for / Temporarily
& vulnerable persons

CCCM (Camp coordination and camp management)

- ✓ Centre management is in the process of establishing **Migrants Representative Council** and inter-agency **Community Feedback Committee** to ensure the centre's population participation in the overall management.
- ✓ The centre's **Info point** is operational 24/7, providing updated information on the available services in the centre and outside.
- ✓ A **meet the manager** mechanism is in place and those interested can sign up and arrange the time at the info point.
- ✓ **Interpreters** for Arabic, Farsi, Pashtu and Urdu provided by **IOM/DRC**.
- ✓ **CCCM meetings** are organized on a weekly basis by **IOM**

PROTECTION

- ✓ **Free legal aid, information, counselling and representation** provided by **UNHCR/ Vaša Prava BiH**.
- ✓ **Individual counselling, monitoring and referrals** provided by **UNHCR** and **IOM**.
- ✓ 24/7 staff providing information and **referral to protection** by **IOM**.
- ✓ Assistance to **UASC** including referrals for **guardianship, psychosocial support** by **UNHCR/BHWI** and GBV prevention and response provided by **UNFPA**.

NFI SHELTER & NFIs

- ✓ **IOM** distributes NFIs (non-food items), and provides tailored **NFI starting-packages**, including hygiene products, and bedding to all new arrivals.
- ✓ In January **5,741 items** were distributed by **IOM**.
- ✓ **Wi-Fi** supported by **IOM**

FOOD & NUTRITION

- ✓ **Three meals a day + 2 fruit snacks** are prepared and delivered by **IOM/Pomozi.ba**, ensuring sufficient daily calorie intake and nutritional balance.
- ✓ **36,635 meals** were distributed in January.
- ✓ **IOM** with the help of German Federal Civil Protection Agency worked on constructing a **kitchen and a dining area** for the centres population.

HEALTH

- ✓ The center has on site clinic and **primary health care** and **mental health psychosocial support** is provided by **Public Health Centres**, supported and coordinated by **DRC** and additionally supported by **RCSBiH**.
- ✓ **Referrals** to specialized care, **medical escort** and **medications** provided by **DRC**, **transportation** by **IOM**.

WATER, SANITATION & HYGIENE

- ✓ The center has **20 toilets** and **48 showers**.
- ✓ **Maintenance and cleaning staff** by **IOM**.
- ✓ The site was connected to the **water supply system** and installed **sewage pipelines** with support of **THW**.
- ✓ Three **laundry containers** set and prepared for connection to the water supply in January by **IOM/THW**.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7. **IOM security assistant** present at site to coordinate, **entry gate** monitored and frequent **checks** undertaken.
- ✓ IOM **increased safety** of personnel and centres population by placing **fire extinguishers, first aid kits, smoke detectors and evacuation exits**.



PREPARED BY: ON BEHALF OF:
IOM the Inter-Agency response in BiH
UN MIGRATION
For more info www.bih.iom.int

CONTACTS:
Stevan Jugovic **CCCM MANAGER** siugovic@iom.int
Edita Selimbegović **PUBLIC INFORMATION** eselimbegovic@iom.int
Amira Al Makzomy **INFO MANAGEMENT** aalmakzomy@iom.int





IOM/Služba za poslove sa strancima BiH (SPS)

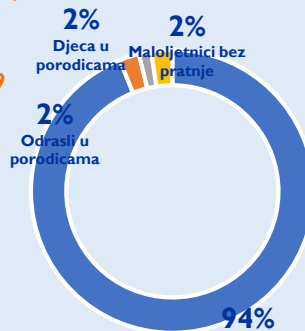
Upravljanje centrom
43.8424582, 18.2460413
Lokacija
10. DECEMBAR 2019
Datum otvaranja

1,066 / 100/ 18
kreveta / # kontejnera/ zgrada
Kapacitet

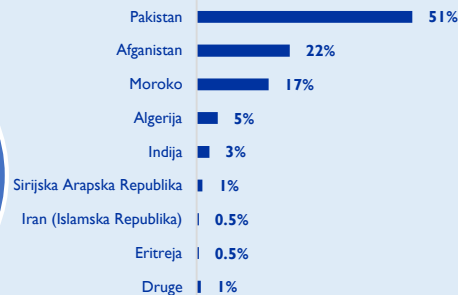
743 / 19
kreveta / # karantena
Popunjenost

453 (+345 U JANUARU)
Registrovanih osoba od otvaranja

Populacija*



Zemlje porijekla*



*Izvor: IOM, 02. februar 2020.

CCCM (Koordinacija i upravljanje kampom)

- ✓ Uprava centra je u procesu uspostavljanja **Vijeća migranata** i **Međuagencijskog odbora** kako bi se osiguralo učešće migrantske populacije u upravljanju centrom.
- ✓ **Info centar** je u funkciji 24/7 i pruža ažurirane informacije o servisima unutar i van centra.
- ✓ Postoji **mehanizam za upoznavanje menadžera** i oni koji su zainteresovani mogu se prijaviti i dogovoriti vrijeme u info centru.
- ✓ **Prevodioci** za arapski, farski, paštu i urdu obezbjeđuju **IOM/DRC**.
- ✓ **IOM** organizuje **CCCM** sastanke na sedmičnoj bazi.

ZAŠTITA

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i zaštitu** utemeljena u zajednici, koju pružaju **UNHCR/DRC/Vaša Prava BiH**, kao i **praćenje zaštite i upućivanje na druge službe**.
- ✓ 24/7 osoblje koje pruža informacije i **upućivanje na zaštitu pruža IOM**.
- ✓ **Pomoć djeci bez pratnje**, uključujući uputstva za starateljstvo, **psihosocijalnu podršku** pruža **UNHCR/BHWI**. **Sprečavanje i reagovanje na rodno-zasnovano nasilje** pruža **UNFPA**.

NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ **IOM** vrši podjelu **NFI (neprehrambenih)** paketa koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima.
- ✓ U januaru je **podijeljeno 5,741 artikala** od strane **IOM-a**.
- ✓ **Wi-Fi** konekciju je obezbijedio **IOM**.

HRANA I ISHRANA

- ✓ **Tri obroka dnevno + dva voćna obroka** se pripremaju i distribuišu od strane **IOM/Pomozi.ba**.
- ✓ **36,635 obroka** je podijeljeno u januaru.
- ✓ **IOM** je uz pomoć njemačke savezne agencije za civilnu zaštitu radio na **izgradnji kuhinje i trpezarije za stanovništvo centara**.

ZDRAVSTVO

- ✓ **Usluge primarne medicinske i psihosocijalne podrške mentalnom zdravlju** obezbjeđuje **javne zdravstvene ustanove** na licu mjesta, u kordinaciji od strane **DRC** i dodatne podrške od strane **RCSBiH**.
- ✓ **Upućivanje** na specijalističku njegu, medicinsku pratnju i lijekove vrši **DRC**, a transport organizuje **IOM**.

VODOSANITARIJE I HIGIJENA

- ✓ U centru se nalaze **20 toaleta i 48 tuša**, odvojenih po spolovima.
- ✓ **Održavanje i čišćenje** vrši **IOM** osoblje.
- ✓ Centar je **priklučen na vodovod i instalirana je kanalizacija** uz podršku **THW**.
- ✓ Tri kontejnera za **pranje rublja** su stavljena i pripremljena za priključak na vodovod, u januaru.

SIGURNOST

- ✓ **Zaštitarska agencija** je prisutna 24/7. **IOM** pomoćnik za **sigurnost** koordinira i vrši monitoring u centru.
- ✓ **Ulazna kapija** se kontroliše i provjere **popunjenosti** se vrše učestalo.
- ✓ Povećana sigurnost osoblja i korisnika **postavljanjem aparata za gašenje požara, opreme za prvu pomoć, detektore dima i evakuacijske izlaze** od **IOM-a**.



PRIPREMIO:



U IME:

međuagencijskog odgovora u BiH

KONTAKTI:

Stevan Jugovic **CCCM UPRAVITELJ CENTRA** sjugovic@iom.int

Edita Selimbegović **JAVNO INFORMISANJE** eselimbegovic@iom.int

Amira Al Makzomy **UPRAVLJANJE INFORMACIJAMA** aalmakzomy@iom.int

Za više informacija www.bih.iom.int