



IOM/SFA
Centre Management
43.8234058, 18.2178521
Site Location

24 OCT 2018
Opening Date

800 (450)
beds (of which in privacy)

Capacity

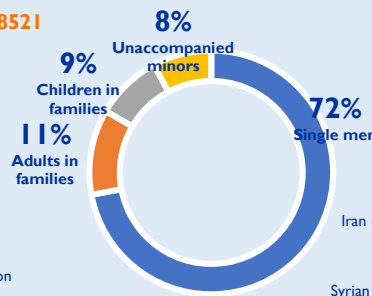
806 +242

beds # in pre-registration
Occupancy

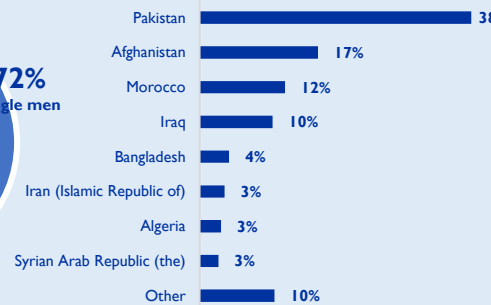
13,884 (+308 IN FEBRUARY)

Registered Persons since Opening

Population*



Countries of Origin*



*Source: IOM, 1 March 2020



CCCM (Camp coordination and camp management)

- ✓ A **Migrants Representative Council** meets regularly ensuring the centre's population participation in the overall management.
- ✓ **Interpreters** for Arabic, Pashto, Farsi, Punjabi and Urdu provided by **IOM, DRC, BHWI, World Vision BiH**.
- ✓ The centre's **Info point** is operational every day within established working hours, providing updated information on the available services in the centre and outside.
- ✓ **CCCM meetings** are organized by **IOM** on a weekly basis.
- ✓ **IOM site manager and/or migrant assistants** are present at the site 24/7.

PROTECTION

- ✓ **Free legal aid, information, counselling, monitoring and representation** provided by **UNHCR/ Vaša Prava BiH**.
- ✓ 24/7 staff providing information and **referral to protection** provided by **IOM**.
- ✓ **Psychosocial support, SGBV prevention and response, assistance to UASCs** provided by **UNHCR/BHWI**.
- ✓ **Child protection services for UASC 24/7** supported by **UNICEF/World Vision**.
- ✓ **Child Friendly Space and Mother and Baby Corner** provided by **UNICEF/World Vision**, as well as **mental health psychosocial support** for children.

NFI SHELTER & NFIs

- ✓ **IOM** distributes NFIs (non-food items), and provides tailored **NFI starting-packages**, including hygiene products, women-kits, and bedding to all new arrivals and regular re-fills to centres population.
- ✓ **Wi-Fi** supported by **IOM** and partly by **World Vision BiH**.

FOOD & NUTRITION

- ✓ **Three meals a day + two fruit snacks** are prepared and delivered by **IOM/Pomozi.ba**, ensuring sufficient daily calorie intake and nutritional balance.
- ✓ **Breastfeeding counselling and distribution** of Breast Milk Substitute and baby snacks in MBC by **UNICEF/World Vision**.

HEALTH

- ✓ **Primary health care and mental health psychosocial support** provided at the site by **Public Health Centres**, supported and coordinated by **DRC**. **Referrals** to specialized care, **medical escort** and **medications** provided by **DRC**, **transportation** by **IOM**.
- ✓ **Early Childhood Development** services in Mother Baby Corner supported by **UNICEF/World Vision**.

WATER, SANITATION & HYGIENE

- ✓ The center has **44 toilets** and **36 showers**.
- ✓ **Gender separated** facilities.
- ✓ **Laundry system** is in place, providing services to all centers population, supported by **IOM**.
- ✓ **Maintenance and cleaning staff** by **IOM**.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7.
- ✓ **Entry gate** monitored.
- ✓ **Increased safety** of personnel and centres population by placing **fire extinguishers, first aid kits, smoke detectors and evacuation exits**, installed by **IOM**

EDUCATION & LEISURE

- ✓ Preparation for the eventual enrolment into the school system for children 6-15 years provided by **UNICEF/World Vision BiH**.
- ✓ **Educational, occupational, recreational, vocational and sport activities** by **World Vision BiH, UNICEF, UNHCR/BHWI** and **IOM**.
- ✓ **Outdoor gym** by **World Vision BiH**.

PREPARED BY: **IOM**
UN MIGRATION
For more info www.bih.iom.int

ON BEHALF OF:
the Inter-Agency
response in BiH

CONTACTS:

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THIS CENTRE IS
SUPPORTED BY
THE EU



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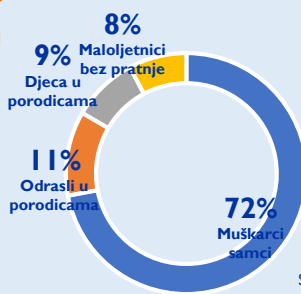
IOM/ Služba za poslove sa strancima BiH (SPS)

Upravljanje centrom
43.8234058, 18.2178521
Lokacija
24. OKTOBAR 2018.
Datum otvaranja

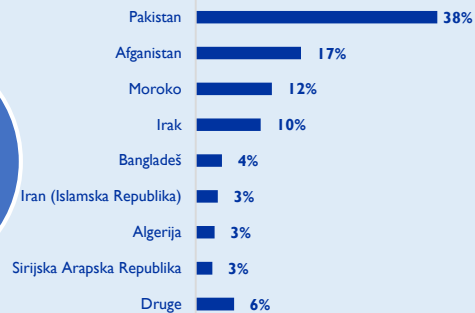
800 (450)
kreveta (od kojih u privatnost)
Kapacitet
806
kreveta / u predregistraciji
Popunjenost

13,884 (+308 U FEBRUARU)
Registrovanih osoba od otvaranja

Populacija*



Zemlje porijekla*



*Izvor: IOM, 1 mart 2020.

CCCM (Koordinacija i upravljanje kampom)

- ✓ **Vijeće migranata** se sastaje redovno kako bi se osiguralo učešće migrantske populacije u upravljanju centrom.
- ✓ **Prevodioc** za arapski, pašto, farsi, istočnopandžapski jezik i urdu obezbjeđuju **IOM/DRC/BHWI/World Vision BiH**.
- ✓ **Info centar** je u funkciji u definisano radno vrijeme i pruža ažurirane informacije o servisima u centru i van centra.
- ✓ **IOM** organizuje **CCCM sastanke** na sedmičnoj bazi.
- ✓ **IOM upravitelj centra** i/ili **migrant asistenti** su prisutni u centru 24/7.

ZAŠTITA

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i pravnu pomoć** pružaju **UNHCR/Vaša Prava BiH**.
- ✓ **24/7 osoblje** koje pruža informacije i **upućivanje na zaštitu** pruža **IOM**.
- ✓ **Psiho-socijalno savjetovanje, sprečavanje i reagovanje na rodno-zasnovano nasilje, pomoć djeci bez pratnje**, koje pružaju **UNHCR/BHWI**.
- ✓ **Servise zaštite djece za maloljetnike bez pratnje, prostor za djecu i Kutak za majku i dijete** obezbjeđuju **UNICEF/World Vision**, kao i **psihosocijalnu podršku mentalnom zdravlju za dijete**.

NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ **IOM** vrši podjelu **NFI** (neprehrambenih) paketa i pruža adekvatne **NFI početne pakete** koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima, i ostalima u centru prema potrebi.
- ✓ Dodatno, **IOM** je podijelio **deke** za sve korisnike centra.
- ✓ **Wi-Fi** konekciju je obezbijedio **IOM i World Vision BiH**.

HRANA I ISHRANA

- ✓ **Tri obroka dnevno + dvije voćne užine** se pripremaju i distribuiraju od strane **IOM/Pomozi.ba**, osiguravajući međunarodne standarde u smislu dnevnog unosa kalorija i prehrambene vrijednosti.
- ✓ **Savjetovanje o dojenju, nabavku zamjenskog mlijeka za dojenčad i užinu za bebe** u Kutku za majku i dijete vrši **UNICEF-a/ World Vision BiH**.

ZDRAVSTVO

- ✓ **Primarnu medicinsku pomoć i psihosocijalnu podršku mentalnom zdravlju** pružaju **Javne zdravstvene ustanove** na licu mjesta, podržano i uz koordinaciju **DRC-a**.
- ✓ **Upućivanje na specijalističku njegu i medicinsku pratnju i lijekove** obezbjeđuje **DRC**, a **transport IOM**.
- ✓ **Usluge ranog razvoja djece** u Kutku za majku i dijete pruža **UNICEF/World Vision**.

VODOSANITARIJE I HIGIJENA

- ✓ U centru se nalaze **44 toaleta** i **36 tuševa**.
- ✓ Toaleti su **odvojeni po spolovima**.
- ✓ **Servis za pranje rublja** u centru je osiguran za sve korisnike, od strane **IOM-a**.
- ✓ **Održavanje i čišćenje** obezbijedio **IOM**.

SIGURNOST

- ✓ **Zaštitarska agencija** je prisutna 24/7, i **ulazna kapija** se kontroliše.
- ✓ Povećana sigurnost osoblja i korisnika **postavljanjem aparata za gašenje požara i opreme za prvu pomoć** od **IOM-a**.
- ✓ **IOM** je instalirao **detektore dima i evakuacijski izlaze**.

OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ Priprema za eventualni upis u školski sistem za svu djecu uzrasta 6-15 su omogućili **UNICEF/World Vision BiH**.
- ✓ **Edukativne, praktične, rekreativne, stručne i sportsko-rekreativne aktivnosti** podržavaju **World Vision BiH, UNICEF, UNHCR/BHWI i IOM**.
- ✓ **Vanjsku teretanu** obezbjeđuje **World Vision BiH**.

