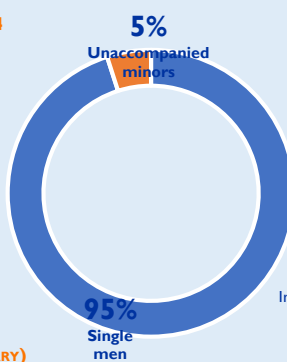
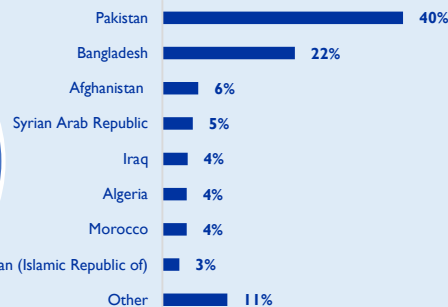




Population*



Countries of Origin*



*Source: IOM, 1 March 2020

CCCM (Camp coordination and camp management)

- ✓ **CCCM meetings** and **short operational meetings** are organized by **IOM** on a weekly basis.
- ✓ **Interpreters** for Arabic provided by **IOM** and **DRC/JRS**.
- ✓ **IOM site manager and/or migrant assistants** are present at the site 24/7. **Meet the Manager hour** held twice a week.
- ✓ The **Community Complaints Council** with migrants, IOM and partners reviews complaints twice a month.
- ✓ Communication with **Migrant Community Representatives** on a daily/weekly basis.

PROTECTION

- ✓ **Free legal aid, information, counselling, representation and community-based protection** provided by **UNHCR/Vaša Prava BiH/DRC**.
- ✓ 24/7 staff providing information and **referral to protection** by **IOM**.
- ✓ Social workers for **legal guardianship** by **UNICEF** through **Save the Children**, seconded to the **CSW Velika Kladuša**.
- ✓ **Designated zone for UASC** providing 24/7 child protection services supported by **UNICEF/CSW Bihac/SCI**.

NFI SHELTER & NFIs

- ✓ **IOM** distributes **NFIs** (non-food items) daily, and provides tailored **NFI starting-packages** to all new arrivals.
- ✓ **IOM** distributed **10,344 NFI** items to centers population in February.
- ✓ **Medical quarantine**, with a capacity of 48 beneficiaries provided by **IOM**.

FOOD & NUTRITION

- ✓ **Three meals a day + two fruit snacks** are prepared on site by **IOM/RCSBiH**, ensuring sufficient daily calorie intake and nutritional balance.
- ✓ **Different meals** are prepared based on specific needs (vegetarian, gluten-free).
- ✓ Additional **kitchen** available for the centres population to prepare food by **IOM**.
- ✓ Food provided to **non-registered vulnerable groups**.

HEALTH

- ✓ **Primary health care, psychosocial support and mental health psychosocial support** provided by **Public Health Center Velika Kladuša/DRC/MdM/RCSBiH**.
- ✓ **Referral to specialized primary and secondary health care** services provided by **DRC/PHC Velika Kladuša/Cantonal Hospital**.
- ✓ **Medications and medical supplies, SGBV and mental health psychosocial support case-management** provided by **DRC**.
- ✓ **Medical escort** by **DRC/JRS**, and **transportation** by **IOM**.

WATER, SANITATION & HYGIENE

- ✓ The centre has **64 toilets** and **34 showers**.
- ✓ **Laundry system** is operational, supported by **IOM**.
- ✓ **Disinfection, deratization and disinsection** measures take place regularly.
- ✓ **IOM** maintenance staff is constantly working on **repairs and improvements**.
- ✓ **Cleaning actions** are organized regularly with the centre's population.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7, **IOM security assistant** present at site to coordinate and monitor.
- ✓ **Entry gate** monitored through a metal detector.
- ✓ **Video surveillance system** is operational, provided by **IOM**.
- ✓ **Increased safety** of personnel and centres population by placing fire extinguishers, first aid kits, smoke detectors and evacuation exits by **IOM**.

EDUCATION & LEISURE

- ✓ **Educational workshops** through project "integration corners for mutual understanding" provided by local NGO **Žene sa Une**.
- ✓ **Educational and recreational activities** to UASCs provided by **UNICEF/SCI/CSW Velika Kladuša**.

PREPARED BY:



For more info

ON BEHALF OF:

the Inter-Agency response in BiH

www.bih.iom.int

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IOM/Služba za poslove sa strancima BiH (SPS)
Upravljanje centrom

45.1591295, 15.8213974
Lokacija centra

1. NOVEMBAR 2018
Datum otvaranja

700 + 48
kreveta
Kapacitet Karantena

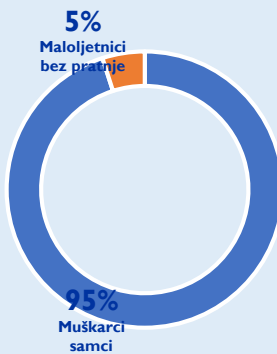
661
kreveta
Popunjenost

4,321 (+126 U FEBRUARU)
Registrovanih osoba od otvaranja

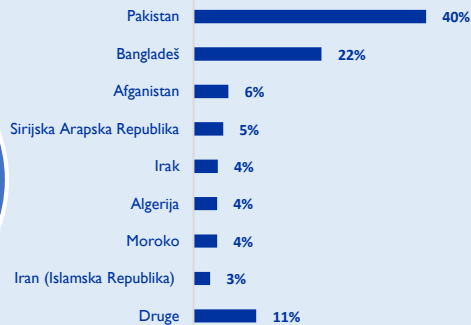
~95 DANA
Prosječno
trajanje boravka

Namijenjeno za / Privremeno

Populacija*



Zemlje porijekla*



*Source: IOM, 1 Mart 2020

CCCM (Koordinacija i upravljanje kampom)

- ✓ **CCCM** sastanke i operativne sastanke organizuje **IOM** na sedmičnoj bazi.
- ✓ **Prevodiocice** za arapski obezbjeđuju **IOM** i **DRC/JRS**.
- ✓ **IOM** upravitelj centra i/ili **migrant asistenti** su prisutni u centru 24/7. „Upoznajte upravitelja centra“ se održava dva puta sedmično.
- ✓ **Međuagencijski odbor** u centru razmatra i daje odgovore na zaprimljene žalbe na sedmičnom nivou.
- ✓ Dnevna/sedmična komunikacija sa **predstavnicima Vijeća migranata**.

NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ **IOM** vrši podjelu **NFI** (neprehrambenih) paketa svim novopristiglim licima.
- ✓ **IOM** je podijelio **10,344** artikala populaciji u centru u februaru.
- ✓ **Medicinska karantena**, sa kapacitetom od 48 korisnika od **IOM-a**.

ZDRAVSTVO

- ✓ **Primarnu medicinsku pomoć, psihosocijalnu podršku i psihosocijalnu podršku mentalnom zdravlju** pružaju **Dom Zdravlja Velika Kladuša/DRC/MdM/DCKBiH** na licu mjesta.
- ✓ **Upućivanje na specijalističku primarnu i sekundarnu njegu** obezbjeđuju **DRC/Dom zdravlja Velika Kladuša/Kantonalna bolnica**.
- ✓ **Lijekove i medicinske potrepštine, i upravljanju slučajevima seksualnog i rodno-zasnovanog nasilje** pruža **DRC**.
- ✓ **Medicinsku pratnju**, obezbjeđuju **DRC/JRS**, a transport **IOM**.

SIGURNOST

- ✓ **Zaštitarska agencija** je prisutna 24/7, **IOM** pomoćnik za **sigurnost** koordinira i vrši monitoring u centru.
- ✓ **Ulazna kapija** se kontroliše putem detektora metala.
- ✓ **Sistem videonadzora** je u funkciji i obezbjeđuje ga **IOM**.
- ✓ Povećana **sigurnost osoblja i korisnika** postavljanjem aparata za gašenje požara, opreme za prvu pomoć, detektore dima i evakuacijske izlaze od **IOM-a**.

ZAŠTITA

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i zaštitu utemeljenu u zajednici** pružaju **UNHCR/Vaša Prava BiH/DRC**.
- ✓ 24/7 osoblje koje pruža informacije i **upućivanje na zaštitu** pruža **IOM**.
- ✓ Socijalne radnike dodijeljene **Centru za socijalni rad Velika Kladuša** koji se brinu o **starateljstvu** obezbjeđuje **UNICEF-a** preko **Save the Children**.
- ✓ **Zona za maloljetnike** koja pruža 24/7 zaštitu, podržava **UNICEF/ Centar za socijalni rad Velika Kladuša/SCI**.

HRANA I ISHRANA

- ✓ **Tri obroka dnevno + dvije voćne užine** se pripremaju i distribuiraju od strane **IOM-a/DCKBiH**. Dostupni su **različiti meniji** u skladu sa posebnim potrebama korisnika (vegeterijanska, bezglutenska...). Hrana se obezbjeđuje i **migrantima koji nisu registrirani** u centru.
- ✓ **Otvorena kuhinja** kao i kuhinja unutar centra su na raspolaganju korisnicima.

VODOSANITARIJE I HIGIJENA

- ✓ U centru se nalaze **64 toaleta i 34 tuševa**.
- ✓ **Servis za pranje rublja** u centru kojim upravlja **IOM** je u funkciji.
- ✓ **Dezinfekcija, deratizacija i dezinfekcija** se vrše redovno.
- ✓ **IOM** osoblje za održavanje redovno radi na **popravicima i poboljšanjima** centra.
- ✓ **Akcije čišćenja** se organiziraju redovno, uz učešće populacije centra.

OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ **Aktivnosti kulturološkog posredovanja** organizira **JRS** dva puta sedmično.
- ✓ **Edukativne radionice** kroz projekat „Integracioni uglovi za međusobno razumijevanje“ koje je realizirala lokalna nevladina organizacija **Žene sa Une**.
- ✓ **Obrazovne i rekreacijske aktivnosti** maloljetnicima bez pratnje pruža **UNICEF/SCI/CSR Velika Kladuša**.



PRIPREMIO:
IOM
UN MIGRATION

U IME:
međuagencijskog
odgovora u BiH

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