



**SFA/IOM**  
Centre Management  
44.8050479, 15.8651727  
Site Location

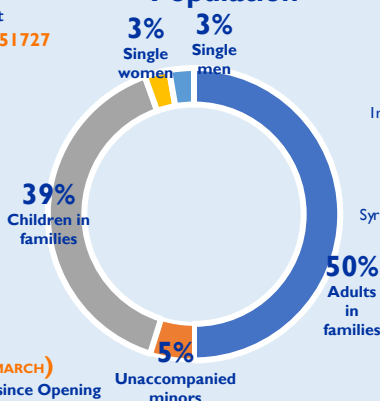
**14 JAN 2019**  
Opening Date

**430**  
Capacity (# beds)

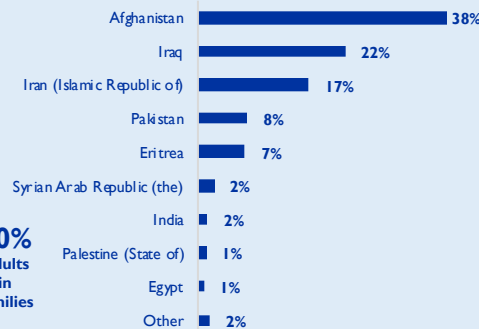
**330**  
Occupancy

**2,230 (+330 IN MARCH)**  
Registered Persons since Opening

### Population\*



### Countries of Origin\*



\*Source: IOM, 29 March 2020

### CCCM (Camp coordination and camp management)

- ✓ An **inter-agency complaint mechanism** is in place: complaints are received by different partners and acted upon and/or referred on a regular basis.
- ✓ The centre's **Info point** is operational, providing updated information on the available services in the centre and outside.
- ✓ **Interpreters** for Arabic, Farsi, Pashtu and Urdu provided by **IOM, DRC/JRS** and **UNICEF/SCI**.
- ✓ Regular case-management meetings on **health, education and protection**.
- ✓ **Weekly CCCM meetings** organized by **IOM** were suspended due to **Covid-19** prevention measures.
- ✓ **IOM centre manager and/or migrant assistants** are present at the centre 24/7.

### PROTECTION

- ✓ **Free legal aid, counselling and community-based protection** provided by **UNHCR/ Vaša Prava BiH/DRC**.
- ✓ 24/7 staff providing information and **referral to protection** by **IOM**.
- ✓ **Psychosocial support** to GBV survivors or persons at risk, **empowerment** programmes in the Centre for Women and girls and preventive and awareness **workshops** by **UNFPA/MdM**.
- ✓ **Child Friendly Space** and **Mother and Baby Corner** provided by **UNICEF/Fenix**, and **UNICEF/SCI Child Protection Officers** for children in families present 24/7.
- ✓ **Guardianship and social inclusion** of **UASC** and **Social workers** and a **psychologist** by **UNICEF/CSW Bihać/SCI**.

### NFI SHELTER & NFIs

- ✓ **IOM** created an **isolation area** to accommodate those returning to the TRC and for symptomatic cases.
- ✓ **IOM** distributes NFIs daily, and provides tailored **NFI starting-packages**, including hygiene products, women-kits, and bedding to all new arrivals.
- ✓ **Wi-Fi** for all centers population, supported by **IOM**.
- ✓ Distribution of **modern contraceptives** and **hygienic pads** by **UNFPA/MdM**.
- ✓ Complementary provision of NFIs for **mothers and babies** by **UNICEF/ŽsU**, and of **school material** by **UNICEF**.

### FOOD & NUTRITION

- ✓ **Three meals a day + two fruit snacks** prepared and delivered by **IOM/RCSBiH**.
- ✓ Special **dietary needs** are taken into account (vegetarian, gluten-free, dieting menus).
- ✓ Provision of complementary food to **infants and children below 24 months** by **IOM/RCSBiH**. Provision of **breastfeeding counselling** and lactation through **Primary Health Centre Bihać/DRC** in **paediatric clinic** and distribution of **Breast Milk Substitute** by **IOM/UNICEF**.

### HEALTH

- ✓ **Primary health care** provided by **Public Health Centres**, **medications**, **referrals** to specialized care, **SGBV** and **mental health psychosocial support** provided by **DRC/MdM/RCSBiH**.
- ✓ **Paediatric infirmery** and immunization supported by **UNICEF/DRC**.
- ✓ **Medical escort** by **DRC/JRS**, **transportation** by **IOM**.
- ✓ **Sexual and reproductive health services** and **workshops** for women by **UNFPA/MdM**.

### WATER, SANITATION & HYGIENE

- ✓ The centre has **23 toilets** and **16 showers**, **gender separated**.
- ✓ **IOM** took extra measures to ensure **increased hygiene practices**, eg. **disinfection dispensers** were put in several spots.
- ✓ **Laundry system** is in place, and services available to all centers population, supported by **IOM**.
- ✓ **Disinfection, dissection and deratization** measures take place regularly.

### SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7. Additional **security hired** to support with **Covid-19** mitigation strategies.
- ✓ **Video surveillance system** in place provided by **IOM**.
- ✓ **Increased safety** of personnel and centres population by placing **fire extinguishers, first aid kits, smoke detectors** and **evacuation exits**, installed by **IOM**.

### EDUCATION & LEISURE

- ✓ **Online classes** for all children aged 6-15 during **COVID-19** as prevention measures by **UNICEF/SCI**.
- ✓ **Educational and recreational activities** for children by **UNICEF/ŽsU/SCI**.
- ✓ **English lessons and literacy courses** by **UNFPA/MdM**.

PREPARED BY: **IOM**  
UN MIGRATION

ON BEHALF OF: the Inter-Agency response in BiH

CONTACTS: [www.bih.iom.int](mailto:www.bih.iom.int)

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Borići TRC © IOM 2020



#### IOM/Služba za poslove sa strancima BiH (SPS)

Upravljanje centrom  
**44.8050479, 15.8651727**  
Lokacija centra

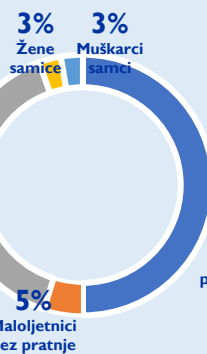
**14. JANUAR 2019.**  
Datum otvaranja

**430**  
Kapacitet (# kreveta)

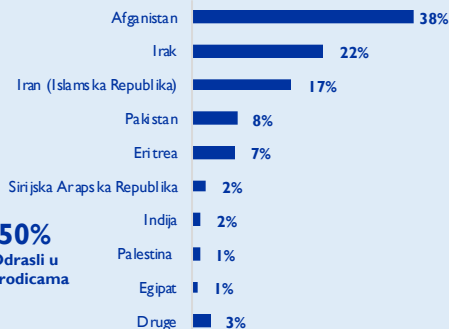
**330**  
Popunjenost

**2,230 (+330 U MARTU)**  
Registrovanih osoba od otvaranja

#### Populacija\*



#### Zemlje porijekla\*



\*Izvor: IOM, 29 Mart 2020.

**~69 DANA**  
Prosječno trajanje boravka

**& ranije**  
Namijenjeno za Privremeno

#### CCCM (Koordinacija i upravljanje kampom)

- ✓ **Međuagencijski odbor** u centru organizuje redovne sastanke, razmatra i daje odgovor na zaprimljene žalbe.
- ✓ **Info centar** je u funkciji i pruža ažurirane informacije o servisima u centru i van centra.
- ✓ **Prevodiocice** za arapski, farsi, paštu i urdu obezbjeđuju **IOM, DRC/JRS** i **UNICEF/SCI**.
- ✓ **IOM CCCM sedmični sastanci** su suspendovani zbog mjera prevencije **Covid-19**. **IOM** upravitelj centra i/ili migrant asistenti su prisutni u centru 24/7.
- ✓ **Redovni sastanci** na temu **zdravstva i obrazovanja i zaštite**.
- ✓ **IOM upravitelj centra i/ili migrant asistenti** su prisutni u centru 24/7.

#### ZAŠTITA

- ✓ **Besplatnu pravnu pomoć, informiranje, savjetovanje i zaštitu** utemeljena u zajednici, pružaju **UNHCR/DRC/Vaša Prava BiH**.
- ✓ 24/7 osoblje koje pruža informacije i **upućivanje na zaštitu** pruža **IOM**.
- ✓ **UNFPA/MdM** obezbjeđuje psihosocijalnu podršku za preživjele **rodno-zasnovanog nasilja** i **programe osnaživanja** u **Centru za žene i djevojke**.
- ✓ **Prostor za djecu i Kutak za majku i dijete** obezbjeđuju **UNICEF/Fenix**, i **UNICEF/SCI** službenici za zaštitu djece u porodici su prisutni 24/7.
- ✓ **Socijalne radnike i psihologa** obezbjeđuju **UNICEF/CSR Bihac**.

#### NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ **IOM** je napravio **izolacijsko područje** za smještaj osoba koje se vraćaju u PPC i za **COVID-19** simptomatske slučajeve.
- ✓ **IOM** vrši podjelu **NFI** (neprehrambenih) paketa koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima.
- ✓ **Wi-Fi** konekciju je obezbijedio **IOM**.
- ✓ Podjelu **modernih kontracepcijskih sredstava** i **higijenskih uložaka** vrši **UNFPA/MdM**.
- ✓ Komplementarno pružanje **NFI** za **majke i djecu** obezbjeđuje **UNICEF/ŽsU**, a **školski pribor** obezbjeđuje **UNICEF**.

#### HRANA I ISHRANA

- ✓ **Tri obroka dnevno** + dva voćna obroka se pripremaju i distribuišu od strane **IOM/DCKBiH**.
- ✓ **Posebne prehrambene potrebe** se uzimaju u obzir (vegetarijanska, bezglutenska...).
- ✓ **IOM/DCKBiH** vrši nabavku dodatne hrane za **djecu mlađu od 24 mjeseca**. Savjetovanje o dojenju se vrši preko **Doma zdravlja Bihac/DRC-a**, a nabavka **zamjenskog mlijeka za dojenčad** od strane **UNICEF-a/IOM**.

#### ZDRAVSTVO

- ✓ **Primarnu medicinsku pomoć** pružaju **javne zdravstvene ustanove** na licu mjesta. **Upućivanje** na specijalističku njegu, **psihosocijalnu podršku** mentalnom zdravlju i **upravljanje slučajevima seksualnog i rodno-zasnovanog nasilja** pruža **DRC/MdM/DCKBiH**.
- ✓ **Pedijatrijsku ambulantu** i imunizaciju podržavaju **UNICEF/DRC**.
- ✓ **Medicinsku pratnju** obezbjeđuju **DRC/JRS**, a transport **IOM**.
- ✓ Servise u vezi sa **seksualnim i reproduktivnim zdravljem** pruža **UNFPA/MdM**.

#### VODOSANITARIJE I HIGIJENA

- ✓ U centru se nalaze **23 toaleta** i **16 tuševa**, odvojenih po spolovima te sa pristupom za osobe sa invaliditetom.
- ✓ **Servis za pranje rublja** u centru je osiguran za sve korisnike, od strane **IOM-a**.
- ✓ **IOM** je poduzeo dodatne mjere kako bi osigurao povećane **higijenske prakse**, kao npr. na nekoliko mjesta postavljeni su dezinfekcijski uređaji. **Održavanje i čišćenje** vrši **IOM** osoblje.
- ✓ **Dezinfekcija, deratizacija i dezinsekcija** se vrši na sedmičnom nivou.

#### SIGURNOST

- ✓ **Zaštitarska agencija** je prisutna 24/7. **Dodatni zaštitari** angažirani kao odgovor na mjere prevencije **Covid-19**.
- ✓ **Sistem videonadzora** je u funkciji i obezbjeđuje ga **IOM**.
- ✓ Povećana sigurnost osoblja i korisnika **postavljanjem aparata za gašenje požara** i **opreme za prvu pomoć** od **IOM-a**.
- ✓ **IOM** je instalirao **detektore dima** i **evakuacijske izlaze**.

#### OBRAZOVANJE I SLOBODNO VRIJEME

- ✓ **Online predavanja** za svu djecu uzrasta 6 – 15 tijekom **COVID-19** kao preventivne mjere je omogućio **UNICEF/SCI**.
- ✓ **Edukativne i rekreacijske aktivnosti** za djecu obezbjeđuju **UNICEF/Žene sa Une**.
- ✓ **Časove engleskog** i **časove opismenjavanja** obezbjeđuju **UNFPA/MdM**.

#### PRIPREMIO:



#### U IME:

međuagencijskog odgovora u BiH

#### KONTAKTI:

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Za više informacija [www.bih.iom.int](http://www.bih.iom.int)



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