



IOM/SFA
Centre Management
43.8424582, 18.2460413
Site Location

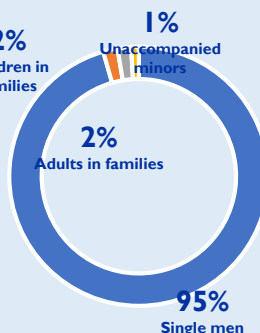
10 DEC 2019
Opening Date

1,066 / 132 / 18
beds / # containers/ buildings
Capacity

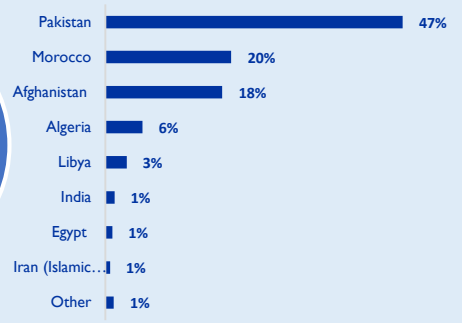
834 / 8
beds / quarantine
Occupancy

797 (+499 IN FEBRUARY)
Registered Persons since Opening

Population*



Countries of Origin*



*Source: IOM, 1 March 2020

CCCM (Centre management and coordination)

- ✓ Centre management is in the process of establishing **Migrants Representative Council** and inter-agency **Community Feedback Committee** to ensure the centre's population participation in the overall management.
- ✓ The centre's **Info point** is operational 24/7, providing updated information on the available services in the centre and outside.
- ✓ A **meet the manager** mechanism is in place and those interested can sign up and arrange the time at the info point.
- ✓ **Interpreters** for Arabic, Farsi, Pashtu and Urdu provided by **IOM** and **DRC/JRS**.
- ✓ **CCCM meetings** are organized on a weekly basis and **IOM staff** are present at the site 24/7.

PROTECTION

- ✓ **Free legal aid, information, counselling and representation** provided by **UNHCR/ Vaša Prava BiH**.
- ✓ **Individual counselling, monitoring and referrals** provided by **UNHCR** and **IOM**.
- ✓ **Assistance to UASC** including referrals for guardianship, psychosocial support and SGBV prevention and response provided by **UNHCR/BHWI**.

NFI SHELTER & NFIs

- ✓ **IOM** distributes NFIs (non-food items), and provides tailored **NFI starting-packages**, including hygiene products, and bedding to all new arrivals.
- ✓ The works on **kitchen** and **prayer room** were completed in February by **IOM**.
- ✓ **Wi-Fi** supported by **IOM**.

FOOD & NUTRITION

- ✓ **Three meals a day + two fruit snacks** are prepared and delivered by **IOM/Pomozi.ba**, ensuring sufficient daily calorie intake and nutritional balance.

HEALTH

- ✓ The center has on site clinic and **primary health care** and **mental health psychosocial support** is provided by **Public Health Centres**, supported and coordinated by **DRC** and **RCSBiH**.
- ✓ **Referrals** to specialized care, **medical escort** and **medications** provided by **DRC**, transportation by **IOM**.

WATER, SANITATION & HYGIENE

- ✓ The center has **31 toilets** and **46 showers**.
- ✓ **Gender separated facilities**.
- ✓ **Maintenance and cleaning staff** by **IOM**.
- ✓ The site was connected to the **water supply system** and installed **sewage pipelines** with support of **THW**.
- ✓ **Toilet for people with disabilities**.

SAFETY & SECURITY

- ✓ **Security staff** present in the centre 24/7. **IOM security assistant** present at site to coordinate, **entry gate** monitored and frequent **checks** undertaken.
- ✓ **IOM increased safety** of personnel and centres population by placing **fire extinguishers, first aid kits, smoke detectors and evacuation exits**.

EDUCATION & LEISURE

- ✓ **Educational, occupational, recreational, vocational and sport activities** by **World Vision BiH, UNICEF, UNHCR/BHWI** and **IOM**.
- ✓ The **Social Corner** for centres population was opened in partnership with **World Vision**, which provided equipment for table tennis, playing cards and other social games.



PREPARED BY: **ON BEHALF OF:** **CONTACTS:**

IOM UN MIGRATION
the Inter-Agency response in BiH
For more info www.bih.iom.int

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IOM/Služba za poslove sa strancima BiH (SPS)

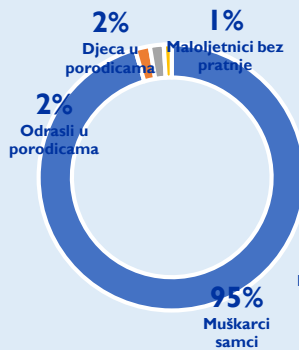
Upravljanje centrom
43.8424582, 18.2460413
Lokacija
10. DECEMBAR 2019
Datum otvaranja

1,066 / 132 / 18
kreveta / # kontejnera / zgrada
Kapacitet

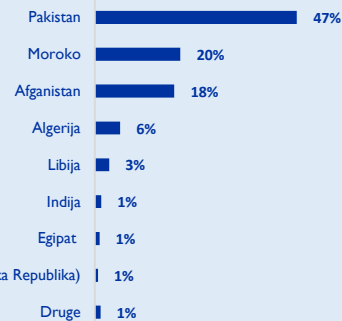
834 / 8
kreveta / # karantena
Popunjenost

797 (+499 U FEBRUARU)
Registrowanih osoba od otvaranja

Populacija*



Zemlje porijekla*



*Izvor: IOM, 1 March 2020.

~ 40 DANA
Prosječno trajanje boravka

Namijenjeno za / Privremeno
& ranjive kateg.

CCCM (Koordinacija i upravljanje centrom)

- ✓ Uprava centra je u procesu uspostavljanja Vijeća migranata i Međuagencijskog odbora kako bi se osiguralo učešće migrantske populacije u upravljanju centrom.
- ✓ Info centar je u funkciji 24/7 i pruža ažurirane informacije o servisima unutar i van centra.
- ✓ Postoji mehanizam za upoznavanje menadžera i oni koji su zainteresovani mogu se prijaviti i dogovoriti vrijeme u info centru.
- ✓ Prevodioci za arapski, farski, paštu i urdu obezbjeđuju IOM i DRC/JRS.
- ✓ IOM organizuje CCCM sastanke na sedmičnoj bazi. IOM upravitelj centra i/ili migrant asistenti su prisutni u centru 24/7.

ZAŠTITA

- ✓ Besplatnu pravnu pomoć, informiranje, savjetovanje i zaštitu utemeljena u zajednici, koju pružaju UNHCR/DRC/Vaša Prava BiH, kao i praćenje zaštite i upućivanje na druge službe.
- ✓ Pomoć djeci bez pratnje, uključujući uputstva za starateljstvo, psihosocijalnu podršku i sprečavanje i reagovanje na rodno-zasnovano nasilje, pruža UNHCR / BHVI.

NFI SMJEŠTAJ I NEPREHRAMBENI ARTIKLI

- ✓ IOM vrši podjelu NFI (neprehrambenih) paketa koji uključuju higijenske potrepštine i posteljinu svim novopristiglim licima.
- ✓ Radovi na kuhinji i sobi za molitvu su bili završeni u februaru od strane IOM -a.
- ✓ Wi-Fi konekciju je obezbijedio IOM.

HRANA I ISHRANA

- ✓ Tri obroka dnevno + dva voćna obroka se pripremaju i distribuišu od strane IOM/Pomozi.ba.

ZDRAVSTVO

- ✓ Primarnu medicinsku pomoć i psihosocijalnu podršku mentalnom zdravlju pružaju Javne zdravstvene ustanove na licu mjesta, podržali i koordinirali DRC i RCSBiH.
- ✓ Upućivanje na specijalističku njegu, medicinsku pratnju i lekove vrši DRC.

VODOSANITARIJE I HIGIJENA

- ✓ U centru se nalaze 31 toaleta i 46 tuša, odvojenih po spolovima.
- ✓ Održavanje i čišćenje vrši IOM osoblje.
- ✓ Centar je priključen na vodovod i instalirana je kanalizacija uz podršku THW.
- ✓ Poseban toalet za osobe sa invaliditetom priključena su na vodovod.

SIGURNOST

- ✓ Zaštitarska agencija je prisutna 24/7. IOM pomoćnik za sigurnost koordinira i vrši monitoring u centru.
- ✓ Ulazna kapija se kontroliše i provjere popunjenosti se vrše učestalo.
- ✓ Povećana sigurnost osoblja i korisnika postavljanjem aparata za gašenje požara, opreme za prvu pomoć, detektore dima i evakuacijske izlaze od IOM-a.

EDUCATION & LEISURE

- ✓ Edukativne, praktične, rekreativne, stručne i sportsko-rekreativne aktivnosti podržavaju World Vision BiH, UNICEF, UNHCR/BHVI i IOM.
- ✓ Otvoren je Društveni kutak u partnerstvu sa World Vision, koja je pružala opremu za stolni tenis, karte i druge društvene igre.



PRIPREMIO:
IOM
UN MIGRATION
Za više informacija www.bih.iom.int

U IME:
međuagencijskog odgovora u BiH

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